

TECHNICAL BULLETIN

P068NAS3

01 SEP 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

Changes are highlighted in gray

SECTION: 501-14

Safety Recall: Vehicle Door Will Not Latch

AFFECTED VEHICLE RANGE:

Range Rover Sport (LW)

Model Year: 2014-2015
VIN: 000002-524048
Manufacturing Plant: Solihull

Range Rover Sport (LW)

Model Year: 2015
VIN: 600188-620146
Manufacturing Plant: Solihull

Range Rover Sport (LW)

Model Year: 2016
VIN: 519971-523677
Manufacturing Plant: Solihull

Range Rover Sport (LW)

Model Year: 2016
VIN: 617562-619695
Manufacturing Plant: Solihull

Range Rover (LG)

Model Year: 2013-2015
VIN: 000157-223054
Manufacturing Plant: Solihull

Range Rover (LG)

Model Year: 2016
VIN: 216961-222280
Manufacturing Plant: Solihull

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A concern has been identified where customers have reported the door is unlatched when in the closed position and no indication provided of an unlatched condition. Some customers have reported that one door has opened while the vehicle was in motion.

Action: Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

No parts required.

SPECIAL TOOLS:



NOTE: this document is an 'Active Bulletin' that will display a functional programming shortcut if accessed within a diagnostic session using SDD.

- SDD with latest SDD-DVD and Calibration File
- Jaguar Land Rover-approved Midtronics Battery Power Supply

WARRANTY:



NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**P068**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

Warranty claims must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
P068	B	Configure existing keyless vehicle module	86.90.84	0.20	-	-
P068	C	Configure existing keyless vehicle module	86.90.84	0.20	-	-
		Drive in/drive out	02.02.02	0.20	-	-

Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION:



1 CAUTION: a Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during SDD diagnosis/module programming.



CAUTION: ensure all ignition 'ON'/ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.



CAUTION: verify if vehicle is fitted with chrome exterior door handles and answer the pop-up appropriately.



NOTE: SDD must be loaded with DVD142.06 v.215 or later. It is no longer necessary to perform the Manual Patch download described in P068NAS2.

Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.



NOTE: for vehicles fitted with DPLA (Gen II KVM), the correct software will display as 'Unknown'. Select ' ' to continue.

2 Turn ignition 'ON' (engine not running).

3 Connect the Symptom Driven Diagnostics (SDD) system to the vehicle and begin a new session.

4 Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle and initiating the data collect sequence.

5 Select 'Diagnosis' from the Session Type screen.

6 Select the 'Selected Symptoms' tab, and then select the following:

- Body > Security and locking > Handles locks and latches

7 From the Recommendations tab, select **Run** to perform the 'Configure existing module - Keyless vehicle module' option.

8 Follow all on-screen instructions to complete this task, ensuring all DTCs are cleared.

9 Exit the current session.

10 Disconnect the SDD and the battery power supply from the vehicle.