

SAFETY RECALL BULLETIN

			No: DATE:	SR-15-004REV July, 2015			
C	AMPAIGN – REVISE	ED	MODEL	2006–09 Eclipse and Eclipse Spyder			
CIRCULATE TO:	[X] GENERAL MANAGER	[X] PARTS MANAGER]	X] TECHNICIAN			
[X] SERVICE ADVISOR	[X] SERVICE MANAGER	[X] WARRANTY PROCES	SOR [X] SALES MANAGER			

This bulletin supercedes SR-15-004, issued July, 2015, to clarify the repair procedure. Changes are italicized and indicated by \blacktriangleleft .

PURPOSE

Over time, corrosion may form on the internal valves of the ABS hydraulic unit due to a reaction between the brake fluid and the surface treatment of the internal valves, potentially causing one or more of the valves to seize during ABS hydraulic unit activation. If one or more valves were to seize, the brake pedal stroke will increase and braking performance may be reduced.

This campaign bulletin instructs dealers to (1) flush and clean the brake system with high quality brake fluid (DOT 4). (2) The ABS hydraulic unit will then be tested for sufficient valve movement. If insufficient valve movement is experienced, the ABS hydraulic unit must be replaced. (3) The dealer will also amend all available vehicle markings and documentation to indicate that DOT 4 brake fluid is required.

AFFECTED VEHICLES

Certain 2006 – 2009 Eclipse (4–cylinder only) vehicles built April 20, 2005 to February 13, 2009 Certain 2007 – 2009 Eclipse Spyder (4–cylinder only) vehicles built December 23, 2005 to February 13, 2009

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is delivered. Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or non-compliance is remedied.

CUSTOMER NOTIFICATION

A letter will be sent to all owners of affected vehicles telling them to contact their local Authorized Mitsubishi Motors dealer to have their brake system flushed with high quality brake fluid and the ABS hydraulic unit tested. A sample copy of the customer notification letter appears at the end of this bulletin.

REQUIRED OPERATIONS

Before starting this campaign procedure, **CHECK THE WARRANTY SUPERSCREEN** to verify if the vehicle is an affected VIN for this campaign and this campaign procedure has not already been completed.

!! IMPORTANT !! Any deviation from the procedures outlined in this Recall Bulletin is <u>not</u> allowed, including use of any brake fluid other than the specified brake fluid. In case of any deviation, the claim may be subject to chargeback.

CAUTION For the purposes of this campaign, Mitsubishi Motors Genuine Brake Fluid Super4 (DOT–4) Part Number MZ341022EX must be used to *flush, clean, and* bleed the brake and ABS hydraulic unit systems.

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Continued

The information contained in this bulletin is subject to change. For the latest version of this document, go to the Mitsubishi Dealer Link, MEDIC, or the Mitsubishi Service Information website (*www.mitsubishitechinfo.com*) (4316) AUTION To prevent damage to the vehicle's finish, do not spill brake fluid or touch any painted surfaces with gloves, shop rags, or tools covered in brake fluid.

REQUIRED EQUIPMENT

The following equipment is needed to test the ABS hydraulic unit:

- VCI (Vehicle Communication Interface) or VCI Lite MB991824 or MB992744V.
- MEDIC Laptop/Tablet with A/C power adapter 520924, or FZG1MK2.
- MUT-III main harness 'A' (blue connector at the DLC end) MB991910 or MB992745V.
- USB 2.0 cable MB991827 or RRAR1MBR–108L.

FLOW CHART

Follow the flow chart below



SERVICE BRAKES FLUID FLUSHING

1. Park the vehicle over a lift and engage the parking brake.

2. Remove the brake reservoir cap and filter.

CAUTION Cover the surrounding area of the reservoir assembly with shop rags to protect from brake fluid spillage. If spillage occurs, clean the area immediately with commercially available car wash shampoo, rinse with water, dry with shop rags and remove remaining residue with compressed air.

3. Withdraw as much brake fluid as possible using a suction tool.



- 4. Fill the reservoir to the MAX line with Mitsubishi Motors Genuine Brake Fluid Super4 (DOT-4). Reinstall brake reservoir filter and cap.
- 5. Lift the vehicle off the ground and remove all wheels. Apply commercially available rust penetrant to all brake caliper bleeder screws.

CAUTION When bleeding, always use a hose connected to the bleeder screw to direct brake fluid into a proper container.

CAUTION Cover the surrounding area of the bleeder screw with shop rags to protect from brake fluid spillage. If spillage occurs, clean the area immediately.

CAUTION Before proceeding to Step 6, allow the rust penetrant that was applied in Step 5 to remain for at least 10 minutes to breakdown any existing corrosion.

CAUTION To remove any potential for brake fluid contamination, do not use a power bleeder to bleed the brakes. Brake fluid contamination could adversely affect the braking system.



6. Bleed brake fluid from the right rear caliper bleeder screw until the brake fluid reservoir's level drops from MAX to MIN.

CAUTION Wear safety glasses and protective gloves when using air pressure to remove brake fluid from the bleeder screw.



Securely tighten the brake bleeder screw. Blow air into the top of the bleeder screw to remove any remaining brake fluid from the bleeder screw hole. Air pressure should be regulated to a low setting to minimize splatter.

CAUTION Mitsubishi Motors Genuine Brake Fluid Super4 (DOT–4) Part Number MZ341022EX must be used to bleed the brake and ABS hydraulic unit systems.

8. Refill the brake fluid reservoir to the MAX line with Mitsubishi Motors Genuine Brake Fluid Super4 (DOT-4).



9. Perform Steps 6 – 8 on the remaining brake calipers in the order shown.

- Check the brake pedal free play by depressing the brake pedal. Free play should be 0.1 0.3 inches (3 – 8 mm). If not within range, troubleshoot per the applicable service manual, Group 35A: Basic Brake System ––> On–vehicle Service ––> Brake Pedal Check and Adjustment ––> Brake Pedal Free Play.
- 11. Depress the brake pedal a few times. Ensure there are no fluids leaking in the brake and clutch (if equipped) system, including all hose and pipe connections.
- 12. Ensure the fluid level in the reservoir assembly is MAX. Secure the cap on the reservoir assembly.

ABS HYDRAULIC UNIT VALVE FLUSHING



Verify the MEDIC 3/4 is at version 3.2 or higher and at update **340** or higher.

If your <u>MEDIC 3/4 update is at least 340</u>, proceed to Step 4.

If your <u>MEDIC 3/4 update is below 340</u>, update your MEDIC as follows.

3. If the MEDIC update screen advises updates are ◀ available, click the "Begin" button.

- 4. Connect the equipment as follows:
 - Turn the MEDIC PC/tablet on. If the battery indicator in the lower right hand corner of the screen does not show a full charge, it is recommended that either the battery be charged prior to beginning, or be used with the A/C power adaptor connected.
 - Connect the USB cable to the VCI/VCI Lite.

- When the laptop/tablet displays the MUT-III main screen, connect the USB cable to the device.
- Connect the MUT-III main harness with the blue DLC connection to the VCI/VCI Lite.
- Connect the blue connection of the MUT-III main harness to the vehicle's data link connector.
- Turn the VCI power switch ON . Verify that the indicator lamp in the upper right corner of the screen is green.

NOTE: VCI and MEDIC 3 Laptop shown for illustration purposes only



5. Start the engine and place the transmission to "N" Neutral position. Turn off all electrical systems (exterior/interior lights, blower motor, radio, etc...).



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- 6. From the MEDIC main page, click on MUT-III.
- 7. Select "System select."

8. Ensure the vehicle information matches the vehicle being inspected. Select the "car" icon.

VIN	4424K24F06E301C19 (2)
TYPE	CK2A
CLASS	MERTIL
MODEL YEAR	2306
MODEL	ECLPSE
ENGINE	4069 (24, 54, MP(WVEC)
TRANSMISSION	F5N42 (NMT-FWF.)
DRIVE	HIONI WHEELLIK VE
BODY	2017 натонваск (1)
SUSPENSION	FR-STRUT, FR-MULTILINK
BRAKE	ABS_FR-DISC, RR.DISC (DRUMINDISC)
STEERING	
icles information that	it is clacnosed.

(2) 7 8 9 0 1 2 3 4 5 6 w Е R т Y U 0 Ρ Q E D F Α s G н J κ L м (3) z Х С ٧ в N . , - (1) Back Space Space Please input If the VIN listed does not match the vehicle being inspected, click on the eraser icon at the bottom of the page (1).

Click on the VIN button (2).

10. Click on the icon in the lower RH corner of the screen to have the MUT–III automatically read the VIN (1). If a message appears saying that the VIN cannot be read automatically, manually type the 17 digit VIN into the VIN field (2).

When the VIN is entered correctly, click on the check mark icon to continue (3).

DESTIN MANA (1) VIN TYPE HA3W CLASS GLDDL# MODEL YEAR 2012 MODEL I-MIEV ENGINE/MOTOR Y4F1 (2) TRANSMISSION F1E1A

£

11. Ensure the VIN entered is correct (1).

When prompted, select the appropriate transmission.

Click on the check mark icon to continue (2).

Page 8 of 20 SR-15-004REV

System select Image: Select	 Select "4. ABS/ASC/ASTC/WSS" or ABS/ASC/ASTC/WSS." Once highlighted, click o check mark icon to continue. 	"5 on the
System select ABS/ASC/ASTC/WSS Check Chart For Problem Symptoms Diagnostic Trouble Code Data List	13. Select "Special Function."	
Actuator Test Drive Recorder Special Function		
System select ABSASCIASTOWSS Special Function ECU Information Brake Build replacement	14. Select "Brake fluid replacement."	

15. Select command "6. Valve Flushing."

16. Press and hold the brake pedal firmly. **Press the check mark icon while depressing the brake pedal** to activate the valve flushing procedure.

The ABS warning lamp will flash during this step.

Press the OK button to execute

1

6 Valve flushing 1 Pump drive 2 FL valve test 3 RL valve test 4 RR valve test 5 FR valve flushing 8 Valve flushing

Click the item name of command to execute

Valve flushing

V

Valve flushing
 The selected command will be
 executed.
 Is it OK?
 Gaution:
 Please check execution condition

1

Do not allow the valve	e flushing procedure	to exceed 30 seconds.
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ABSIASCIA		s Spi Valve flushi	ecial Functio	en_/ Grai	ke fluid replacer	vent		
Command	0	varve flusha	ng		ļ			
						_		
/alve flushi	ing is i	xecuting.			2	П		
/alve flushi		xecuting,	····Cag Hata	n 387	1	Ų	7	

 \checkmark

2:0

17. The hydraulic unit will operate and the brake pedal will pulsate. Continue to depress the brake pedal for 15 seconds, then select the "X" (stop) icon.

The ABS warning lamp continues to illuminate during this step.

CAUTION For the purposes of this campaign, Mitsubishi Motors Genuine Brake Fluid Super4 (DOT–4) Part Number MZ341022EX must be used to *flush, clean, and* bleed the brake and ABS hydraulic unit systems.

CAUTION While performing Steps 18–19, ensure the brake fluid reservoir level is between the MAX and MIN line. Refill as necessary.

CAUTION To remove any potential for brake fluid contamination, do not use a power bleeder to bleed the brakes. Brake fluid contamination could adversely affect the braking system.

18. Depress and hold the brake pedal, and unscrew the the right rear caliper's bleeder screw until the brake pedal goes to the floor and then tighten.



- Following the brake bleeding sequence, repeat Step 18 on the remaining brake calipers (left front – left rear – right front).
- Repeat Steps 15–19 <u>15 times</u> for a total of <u>15 valve flushing operations</u>.
 NOTE: Use the Process Check Sheet attached near the end of the bulletin to track your progress.
- 21. Remove and clean excess brake fluid from each brake caliper and bleeder screw.
- 22. Refill the brake fluid reservoir to the MAX line.

ABS HYDRAULIC UNIT VALVE TESTING

Selected Command	1	Pump drive	Y
	1	Pump drive	
	2	FL valve test	7
1	3	RL valve test	
	4	RR valve test	
	5	FR valve test	
1	6	Valve flushing	
lick the it	em na	me of command to exe	cute.

1. Select command "1. Pump drive."



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Press the OK button to execute.

1 L

Press the check mark icon to continue.

The pump activation will automatically perform for a few seconds.

The ABS warning lamp will flash during this step.

- Select "2. FL valve test" (front left).
- Press and hold the brake pedal <u>firmly</u>.

Press the check mark icon while depressing the brake pedal.

6. The valve test will begin. The brake pedal's behavior should follow the chart below.

NOTE: If at any point during the **ABS HYDRAULIC UNIT VALVE TESTING** section, the test results in a <u>not normal</u> condition, proceed directly to Step 6a and follow the instructions to replace the ABS hydraulic unit.



Phase 1: NC (Normal Close) valve open

The valve will open right after the valve test starts.

- If the brake pedal moves down, the hydraulic unit is normal.
- If the brake pedal <u>doesn't move down</u>, the hydraulic unit is <u>not normal</u>.

Phase 2: Pump motor on

The pump motor will run approximately 2 seconds after the valve test has started.

- If the brake pedal **<u>comes back up</u>**, the hydraulic unit is **<u>normal</u>**.
- If the brake pedal doesn't come back up, the hydraulic unit is not normal.
- a. If Phase 1 or Phase 2 brake pedal behavior is <u>not normal</u>, ABS hydraulic unit replacement is required. Refer to the applicable service manual, Group 35B: ABS --> Hydraulic Unit --> Removal and Installation. Once the ABS Hydraulic Unit is replaced, proceed directly to the BRAKE FLUID REFERENCES section.
- b. If Phase 1 and Phase 2 brake pedal behavior is **normal**, proceed to the next step. Record your findings in the Process Check Sheet located near the end of the bulletin to track your progress. *When checksheet is complete, sign and attach to the Repair Order.*
- 7. The test must be performed the other 3 circuit/valves. Prior to selecting the next valve to test, the command "1. Pump drive" must be activated again. Repeat Steps 1–2.

Selected Jommand	3	RI, valve test	•
	1	Pump drive	-
	2	FL valve test	
	3	RL valve test	
	4	RR valve test	
	5	FR valve test	
	6	Valve flushing	
ick the item	name o	of command to execute.	

- 8. Select "3. RL valve test" (rear left).
- 9. Press and hold the brake pedal *firmly*.

10. Repeat Steps 4-6.

ABSIASC		hate fluid replacement - 1440109008C7 ISS Special Function	Brake	fluid replacement	11. Repeat Steps 1–2.
Selected Command	4	RR valve test	۳		12. Select "4. RR valve test" (rear right).
	1	Pump drive	-		13. Press and hold the brake pedal <i>firmly</i> .
	2	FL valve test			
	4	RR valve test			14. Repeat Steps 4–6.
	5	FR valve lest			
	6	Valve flushing]		
			-		
Click the iter	name o	of command to execute.			
Part Number 4575	1290 /Suft	Isare Part Number ****Diag. Version 0001	_		
â	Ê	S ?		/ BB	
DK2ABRHYL# 200					
ABSIASC		Stake Bud replacement - N40109008C7	Brake	fluid replacement	15. Repeat Steps 1–2.
ABS/ASC		SS Special Function	Brak	fluid replacement	15. Repeat Steps 1–2.16. Select "4. FR valve test" (front right).
Selected	ASTC/W	SS Special Function FR valve test Pump drive	Brake	fluid replacement	16. Select "4. FR valve test" (front right).
Selected	5 1 2	R valve test Pump drive FL valve test	Brake	fuld replacement	 Select "4. FR valve test" (front right). Press and hold the brake pedal <u>firmly</u>.
Selected	5 1 2 3	Special Function FR value test Pump drive FL value test RL value test	Brake	fuld replacement	16. Select "4. FR valve test" (front right).
Selected	5 1 2 3	R valve test Pump drive FL valve test	Brake	fuld replacement	 Select "4. FR valve test" (front right). Press and hold the brake pedal <u>firmly</u>.
Selected	5 1 2 3	Special Function FR valve test Pump drive FL valve test RL valve test RR valve test	Brake	fuld replacement	 Select "4. FR valve test" (front right). Press and hold the brake pedal <u>firmly</u>.
Selected	5 1 2 3	Special Function FR value test Pump drive FL value test RL value test RR value test FR value test FR value test	Brake	fuld replacement	 Select "4. FR valve test" (front right). Press and hold the brake pedal <u>firmly</u>.
Selected	ASTC/W 5 1 2 3 4 5 6	Special Function FR value test Pump drive FL value test RL value test RR value test FR value test FR value test	Brake	fuld replacement	 Select "4. FR valve test" (front right). Press and hold the brake pedal <u>firmly</u>.
Selected Chernent	5 1 2 3 4 5 0	Special Function FR value test Pump drive FL value test RL value test RR value test FR value test Value test Value test	Brake	fuld replacement	 Select "4. FR valve test" (front right). Press and hold the brake pedal <u>firmly</u>.

19. If all four valve tests reveal that the brake pedal behavior is *normal*, the ABS hydraulic unit **does not** need to be replaced. Proceed to the next section.

BRAKE FLUID REFERENCES

NOTE: This section must be performed on all affected vehicles.

CAUTION To prevent damage to the brake fluid reservoir cap during scraping, scrape off the letters slowly and with several passes.

Ensure the scraped residue does not adhere to the brake fluid reservoir cap.



- 1. Reinstall all four wheels and lower the vehicle. Torque specification for the wheel nuts is 73 ± 7 ft–lb (98 ± 10 N–m).
- 2. Remove the brake fluid cap from the reservoir.
- 3. With a carving knife or similar tool, scrape off the wording of "DOT 3 OR" from the brake fluid warning description which is embossed on the top surface of the cap.
- 4. Remove scraped residue from the top and bottom side of the reservoir cap.
- 5. Reinstall the cap to the brake fluid reservoir.

FOR VEHICLES IN THE US AND PR

6. If the vehicle is equipped with a front strut tower brace, adhere the English brake fluid warning label on the strut tower brace as shown.



7. If the vehicle is not equipped with a front strut tower brace, adhere the English brake fluid warning label on the dash panel as shown.



FOR VEHICLES IN CANADA

8. If the vehicle is equipped with a front strut tower brace, adhere the English and French brake fluid warning label on the strut tower brace as shown.



9. If the vehicle is not equipped with a front strut tower brace, adhere the English and French brake fluid warning label on the dash panel as shown.



FOR VEHICLES IN US, PR, AND CANADA

10. Follow the chart and sample below to install the Owner's Manual correction labels.

NOTE: If the Owner's Manual is not available, provide the labels to the customer and advise that they may install the labels themselves or return to an Authorized Mitsubishi Motors dealership to have the labels installed.

Model Ye	ar	Correction Label From Kit	Place Correction Labels In The Indicated Chapters					
	06		 Ch. 7 – Vehicle Care and Maintenance, Section: Brake Fluid / Clutch Fluid, Recommended fluid 					
English	07	4625A532 4625A533						
Owner's Manual	08		 Ch. 9 – Specifications, Section: Capacities, Brake 					
(US, PR, CAN)	09		 Ch. 7 – Vehicle Care and Maintenance, Section: Brake Fluid / Clutch Fluid, Fluid type 					
			Ch. 9 – Specifications, Section: Capacities, Brake					
	06		Ch. 7 – Vehicle Care and Maintenance, Section: Brake Eluid / Clutch Eluid, Becommanded fluid					
French	07	4625A534	Fluid / Clutch Fluid, Recommended fluid					
Owner's	08		 Ch. 9 – Specifications, Section: Capacities, Brake 					
Manual (CAN)	09	4625A535	 Ch. 7 – Vehicle Care and Maintenance, Section: Brake Fluid / Clutch Fluid, Fluid type 					
			 Ch. 9 – Specifications, Section: Capacities, Brake 					



				PR	OCE	SS CI	HE	CK SH	IEET						
Date of Repair								_							
Model Year								_							
Model Name					e .	/ E	clips	se Spyde	er						
VIN															
Hydraulic Unit Valve Flushing Fill check mark after conducting					000000										
#	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Flushing															
Bleeding 4 calipers		\square						+							
Hydraulic Unit \	Т		_					V	alve T	est					
		Pump Drive	⊢				_								
	\vdash		Did	Ph the bra	ase 1		╪	F Did the b	hase	_	_		Rema	arks	
		Done?	mov	/e dow	n?	uai	6	come ba	ck?	Jeuai					
Front Left (FL)			·	Yes		No		Yes		No		fany o not nor			
	Т		, I	Yes		No	Yes 1		No	·	not normal, cancel the valve test procedure,				
Rear Left (RL)												replace the hydraulic unit.			
				Yes		No		Yes		No		-	e the n	iyurau	
(RL) Rear Right	⊥		⊢	Yes Yes		No No		Yes Yes		No No		-	e the n	iyurau	
(RL) Rear Right (RR) Front Right	⊥				Ab				1 /		'	-			

Dealer Certification:

I hearby certify that each hydraulic unit valve flushing and the hydraulic unit valve test was completed as described in Safety Recall Bulletin SR-15-004.

Service Manager Signature	Date
Technician Signature	Date

PARTS INFORMATION

Use the genuine Mitsubishi Parts listed below:

Description	Part Number	Remarks	Qty / Vehicle
Mitsubishi Motors Genuine Brake Fluid Super4 (DOT–4)	MZ341022EX	Supplied in 1.0L Bottle	Approximately 1.3L
Label Kit (2006 – 2008 MY) (See note)	4625A532	For US, PR, and Canada (English)	3 Labels per Vehicle: (1) Engine Compartment
Label Kit (2009 MY) (See note)	4625A533		Label (1) Owner's Manual Correction Label
Label Kit (2006 – 2008 MY) (See note)	4625A534	For Canada (French)	(chapter 7) (1) Owner's Manual
Label Kit (2009 MY) (See note)	4625A535		Correction Label (chapter 9)
ABS Hydraulic Unit	4670A746	If replacement is necessary	1 unit

NOTE: Each Label Kit will service 20 vehicles, and includes 2 sheets of labels in the following categories:

- 20 engine compartment labels
- 20 Owner's Manual correction labels (chapter 7)
- 20 Owner's Manual correction labels (chapter 9)

WARRANTY INFORMATION

There are 2 possible repair scenarios. Review the scenario selection chart to choose the correct operation scenario. You may only claim 1 scenario.

#	Campaign Number: C1504M	Campaign Operation #
1	Check Drain, Flush, Clean, Refill, Inspect ABS Unit = OK	C1504M01
2	Check Drain, Flush, Clean, Refill, Inspect ABS Unit = NG – Replace ABS Unit	C1504M02

Replaced Parts Retention

Retain all replaced parts for the normal MMNA replaced parts retention period. Hold all replaced parts for at least 30 days after the paid claim's end of month statement date.

WARRANTY / RECALL CAMPAIGN CLAIM INFORMATION

Enter all claims as claim type 'C' - Recall/Campaign Claims

Please follow the campaign instructions when entering each claim in order to select the operation code that correctly matches up with the work that was actually performed. A claim example is provided below.

Certain 2006–2009MY Eclipse and 2007–2009 Eclipse Spyder

Claim Header Section: ABS Hydraulic Unit – flush and clean, refill, inspect, replace if needed.

MITSUBISHI DEALER LINK Claim Entry Vehicle Information			Service Warranty He Enter in the first 6 characters of this campaign labor operation: C1504M. This campaign is being released in phases. Vehicles show- ing C1504K are not yet involved.					
								Campaig
Campaigr Operatior No Miles/Km VIN	C1504		with and 2 Chec each	campaign is fo <u>DOT 4</u> brake flu 2007–2009MY E k the "Open Ro time to be cert ific VINs showi	uid on cert clipse Spy ecall" area ain of a ve	ain 2006–200 yder models. of the Super chicle's eligib	9MY Ecli screen ility. Onl	pse y
		Empir	volve	campaign. VIN ed.	s showing	C1504K are <u>I</u>	•	-
Service Emp R Technician .		Service Advis		lvisor				
Spec Valu	ie *				Duplica	te Recall *		
Dealer:	99320	Ref No:				VIN:		
Claim No:		Adj:		Claim Status: Incomp		nplete Model and Year:		T

After entering the required customer data, vehicle information and applicable campaign labor operation number on the "Repair Performed" scenario that is selected from the menu, hitting the "<u>Save and Continue</u>" button will automatically fill–in several fields. Please note that there are 2 possible repair scenarios available.

CAMPAIGN INFO	RMATION					C1804M01 = Drain, Flush, Clean, Refill and Inspect ABS = OK	
Campaign	C1504M					C 1804M02 = Drain, Flush, Clean, Refill and Inspect ABS = NO - Replace ABS Unit	
Operation No	013041		Involved E Eclipse	•	Repair Order No	EX12345	
Miles / KM	85,000						
VIN	4A3AK24F36E001027	Repeir Date in		/ 2015	Repair Date Out	7/31/ 2015	

Campaign Claim Example:

Follow these instructions to claim for performing the ABS Hydraulic Unit – Drain, Flush, Clean, Refill, Inspect ABS Unit = OK – or – ABS Hydraulic Unit – Drain, Flush, Clean, Refill, Inspect ABS unit = NG and Replace the ABS Hydraulic Unit.

PARTS:

Only certain part numbers from the lists on pages 15 and 17 are allowed to be claimed. The required replacement labels and the quantities to use per vehicle will depend on the location (country) and model and model year of the vehicle. Note: The need for <u>replacement of the ABS</u> Hydraulic Unit after a complete and proper flush, cleaning and refill will be minimal.

- NOTE: DOT 4 Brake Fluid (MZ341022EX) will be reimbursed at an amount = to 1.3L of fluid based on the 1.0L per bottle dealer net price.
- NOTE: Each Label will be reimbursed at a rate 1/20 the cost of the label kit. Enter the quantity number for each label used. 1 engine compartment label and 2 Owner's Manual correction labels per vehicle.

LABOR:

Follow the chart below to select the appropriate campaign labor operation and labor time that matches the repair that was actually performed. These operations will appear on the dropdown.

	Campaign Number: C1504M			
	Campaign Operations - Select from Claim Drop Down Menu	Labor Times by Model		
	Select the repair actually performed and the corresponding operation scenarios and be sure you are selecting the correct repair.	times shown belo	w. Check the	e repair order to
	Repair Descriptions	Operation Scenarios	Eclipse	Eclipse Spyder
			Γ	
#1	Check Drain, Flush, Clean, Refill, Inspect ABS unit = OK	C1504M01	1.9	1.9
#2	Check Drain, Flush, Clean, Refill, Inspect ABS unit = NG Replace ABS Unit	C1504M02	3.7	3.7

OTHER CHARGES:

In rare cases, towing and/or a rental car may be necessary. The lower portion of the labor page has the fields that must be filled in if there are such charges.

Special Sublet Selection						
Select	Labor Operation	Labor Operation Description		Amount		
	SHO	SPECIAL HANDLING ORDER	SHO Parts Order			
	RENTACAR	RENTAL CAR CHARGES	Days Reason <select one=""> ▼ Rental Company Invoice Number</select>			
	95300040	FREIGHT CHARGES	Freight Company Invoice Number			
	95200040	TOWING CHARGES	Towing Company Invoice Number			



IMPORTANT SAFETY RECALL

6400 Katella Avenue Cypress, CA 90630 Telephone: 714-372-6000 www.mitsubishicars.com

This notice applies to your vehicle, ____ Date: July, 2015

Dear Mitsubishi Owner,

This notice has been sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Reason for notice:	Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect which relates to motor vehicle safety exists in certain 2006 – 2009 Eclipse and 2007 – 2009 Eclipse Spyder vehicles. The Anti-lock Braking System (ABS) hydraulic unit installed on your vehicle is susceptible to failure from internal corrosion that may occur over time.				
	If the ABS hydraulic unit has sufficient internal corrosion and is activated during braking events where the ABS is designed to engage, the ABS hydraulic unit is internal valves could seize. If one or more valves were to seize, the brake pedal stroke will increase and braking performance may be reduced, increasing the risk of crash without warning.				
	If the ABS is not activated, and even if the ABS hydraulic unit has sufficient internal corrosion, the service brakes on your vehicle will continue to perform as designed.				
What you should do:	Please contact your local Authorized Mitsubishi Motors dealer and schedule an appointment to have the repair performed on your vehicle, free of charge. When you bring your vehicle in, please show the dealer this letter. If you misplace this letter, the dealer will still make this repair to your vehicle.				
What your dealer will do:	The dealership will flush and clean the brake system with high quality brake fluid (DOT 4). The ABS hydraulic unit will then be tested for sufficient valve movement. If insufficient valve movement is experienced, the ABS hydraulic unit will be replaced, free of charge. The dealership will also amend all available vehicle markings and documentation to indicate that DOT 4 brake fluid is required.				
How long will it take?	The time needed for the brake system flush and ABS hydraulic unit test is approximately 2.0 hrs. If the test determines that the ABS hydraulic unit requires replacement, the repair time is approximately 4.0 hrs. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.				

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time).

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

If you have already encountered a problem with the ABS hydraulic unit and had it replaced as a result of this specific condition and have paid for the repair, you may send your original repair order or invoice, **and** original receipt/proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We appreciate your prompt attention to this matter.