# **IMPORTANT UPDATE**

# **TECHNICAL INSTRUCTIONS**

# FOR

# **SAFETY RECALL DSF and E04**

(Note: These technical instructions may be used on any vehicle covered under DSF or E04)

# FRONT PASSENGER AIRBAG INFLATOR MODULE

# CERTAIN 2002 – 2007 MODEL YEAR SEQUOIA

# Updated 11-12-15

#### Update 11-12-15

- The TI has been updated to include recall DSF.

Update 6-15-15

- The Corolla now has its own instructions and the parts section has been updated.

Update 5-12-15

- E04 has been expanded to include 2005 to 2007 MY Sequoia vehicles.
- The airbag/inflator scanning application screen shots have been updated.

Update 2-24-15

- DISCONTINUED: Passenger Airbag disablement has been discontinued.

Update 01-07-2015

- Part numbers added for the 2005 MY for both the Continental U.S. and USTT/Hawaii.

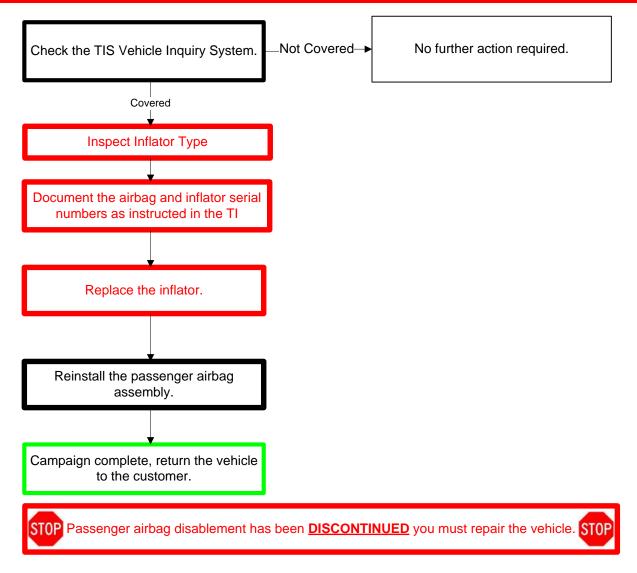
All dealership associates involved in the recall process are required to successfully complete E-Learning course SC13A. To ensure that all vehicles have the repair performed correctly; technicians performing this recall repair are required to have successfully completed E-Learning course SC13B, in addition to SC13A, and currently hold <u>at least one</u> of the following certifications levels:

- Toyota Expert (Electrical)
  - Master
- Master Diagnostic Technicians

NOTE: The videos in this document were created for D0F/DSF, but are used in this document to help supplement the technical instructions.

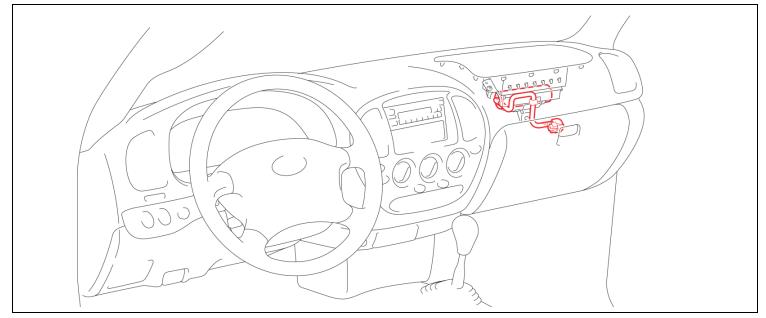
# I. OPERATION FLOW CHART

The flow chart is for reference only. *DO NOT* use it in place of the full technical instructions. Follow *ALL* steps as outlined in the full technical instructions to confirm the campaign is completed correctly.



# II. BACKGROUND

The subject vehicles are equipped with front passenger airbag assemblies. When located in areas with consistently high absolute humidity, the front passenger airbag inflator could be susceptible to rupture in a crash. An inflator rupture may result in metal fragments striking and potentially seriously injuring the vehicle occupants. The cause of the potential ruptured inflators and influence of high absolute humidity are under investigation.



# **III. IDENTIFICATION OF AFFECTED VEHICLES**

## A. INVOLVED VEHICLES

- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Safety Recall, and that the campaign has not already been completed prior to dealer shipment or by another dealer.
- TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.



Only one inflator kit is required per vehicle, ensure you pick the correct part number for your location and model year so that the correct return shipping information is included.

Part Number	Part Description	Quantity	
04003-2810C	2002 - 2004 MY, Instrument Pane	1	
	*The kit above includes the follo	wing parts.	
]	Inflator	1	
-	Self Locking Nut	4	
	Electro Tap	1	
Part Number	Part Description		Quantity
Part Number 04004-7520C			Quantity
	Part Description	el Airbag Inflator Kit*	Quantity
	Part Description 2005 - 2007 MY, Instrument Pane	el Airbag Inflator Kit*	Quantity
	Part Description 2005 - 2007 MY, Instrument Pane *The kit above includes the follo	el Airbag Inflator Kit*	Quantity

Part Number	Part Description	Quantity	
04003-1110C	2002 - 2004 MY, Instrument Panel Airbag Inflator Kit*		1
	*The kit above includes the following	g parts.	
	Inflator		
	Self Locking Nut	4	
	Electro Tap	1	
Part Number	Part Description		Quantity
<b>Part Number</b> 04004-7510C	Part Description 2005 - 2007 MY, Instrument Panel Ai	irbag Inflator Kit*	Quantity
		0	Quantity
	2005 - 2007 MY, Instrument Panel Ai	0	Quantity 1
	2005 - 2007 MY, Instrument Panel Ai *The kit above includes the following	0	Quantity 1

## A. TOOLS & EQUIPMENT

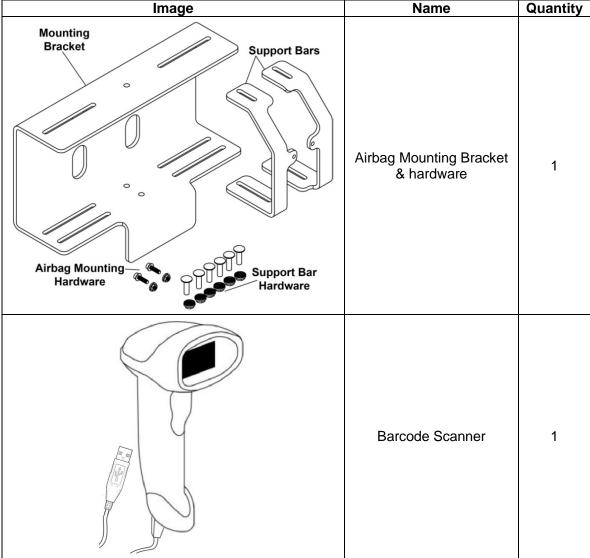
•

- Standard hand tools
- Torque wrench
- Electrical Tape
- Molding remover set Techstream
- Zip Tie

**OPTIONAL SST** – This is an essential special service tool that the dealership should have. This tool is not mandatory when performing this repair.

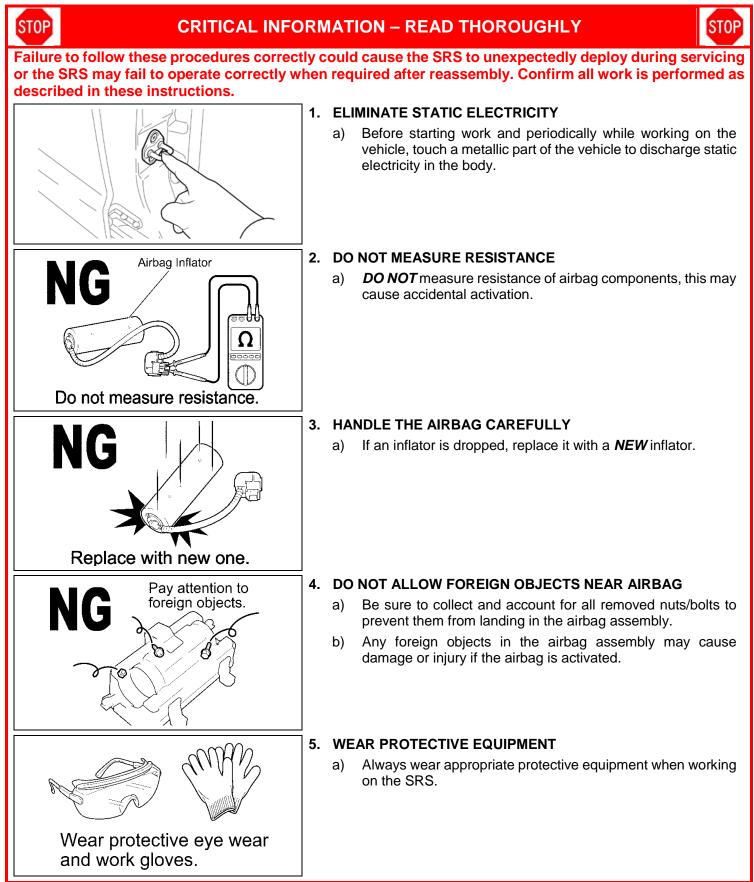
Part Number	Part Name	Quantity		
09890-47010-01	Anti-Static Mat Set	1		

**E04 CAMPAIGN TOOLS** – These tools where previously provided to the dealership for campaign D0F and will be used for campaign E04. These tools are required when performing this repair.

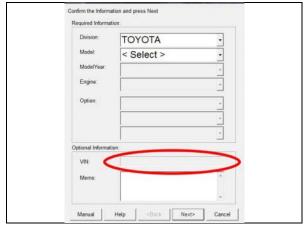


NOTE: These tools CANNOT be ordered through the parts or tools system. There is a very limited supply of tools, but if additional tools are needed, contact your regional representative.

# **V. SAFETY PRECAUTIONS**



# VI. SRS SYSTEM HEALTH CHECK



## 1. PERFORM A HEALTH CHECK

- a) Confirm the Techstream is connected to the dealership's internet.
- b) When launching the Techstream software the VIN **MUST** be entered manually.

NOTE: All letters of the VIN *MUST* be entered in ALL CAPS, or the VIN will need to be reentered when running the diagnostic report.

- c) Perform a health check.
- Note: The VIN may auto populate on the later model year vehicles, if this happens DO NOT change the VIN.

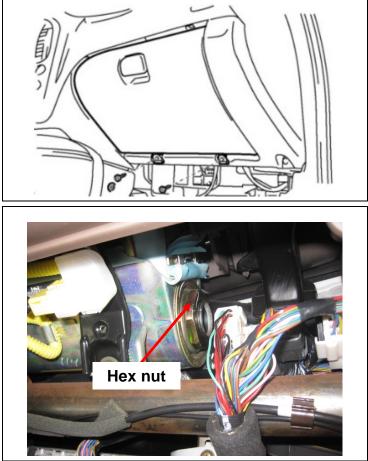
## 2. RUN A DIAGNOSTIC REPORT

a) After the health check has completed, run a diagnostic report by clicking on the link on the health check screen.

Monitor Status	DTC	Curr	<u>r</u> Pend	ld <u>Hist</u>	Perm	n SB Calibrat	ation Update	NOTE: If the VIN was not entered in ALL CAPS when Techstream was launched, an error will be displayed
		+	+	F	<b>—</b>			and there will be a prompt to reenter the VIN
		+	+	F				
			+	<u> </u>				Error Inputting
								The input VIN is not correct. Please re-enter VIN.
								ОК
		+	+	E				
				(	i	Default User		
	🕀 Diag	gna	ost	tic	Re	eport	,	Enter the vehicle mileage and repair order information, the second se
	Ve	ehicle	le In	oforr	nati	ion		
Mileage: Repair Order:			S			22		
Report								
0P	softwa A hea	vare. alth rded	e. Th che	he V eck	VIN ( an	MAYNO nd diagno	) <i>T</i> auto-popul ostic report w	nanually in ALL CAPS when launching the Techstre late on vehicles prior to the 2006 MY. with VIN <i>MUST</i> be performed within the last 36 hours a port is not run, the healthcheck will not be recognized

• The serial number checker application will be disabled and the inspection cannot be completed if a health check and diagnostic report is not performed and recorded by TMS.

# **VII. INSPECT INFLATOR TYPE**



## 1. REMOVE THE GLOVE BOX AND FINISH PANEL

- a) Remove the 2 screws and the glove box.
- b) Remove the 3 screws, disconnect the courtesy light connector and remove the lower No.2 finish panel that is behind the glove box.

#### 2. INSPECT INFLATOR TYPE

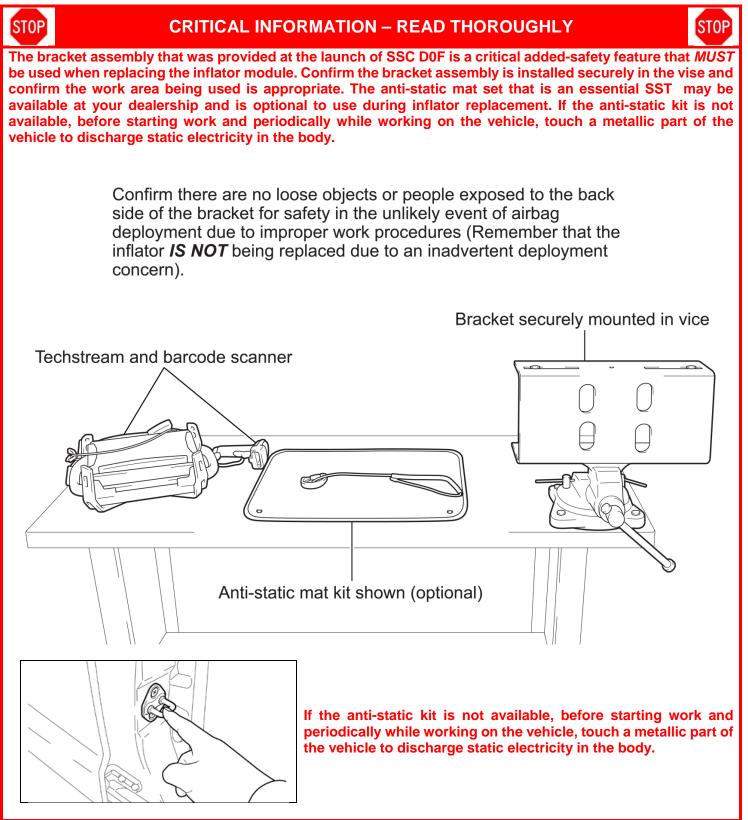
a) Inspect the inflator to determine if it has a large nut on the right side as shown.

NO: Proceed to section VIII.

YES: The vehicle is NOT INVOLVED in the Safety Recall.

Reinstall the glove box and return the vehicle to the customer.

# VIII. WORK AREA PREPARATION



# IX. FRONT PASSENGER AIRBAG ASSEMBLY REMOVAL

## 1. DISCONNECT THE NEGATIVE BATTERY CABLE

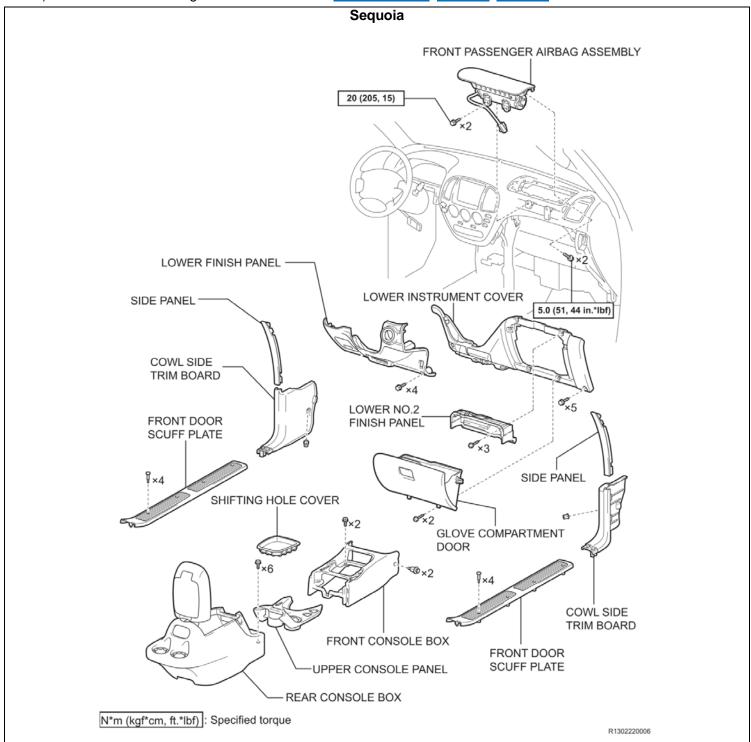


Wait at least 90 seconds after disconnecting the cable from the negative battery terminal to prevent airbag and seat belt pre-tensioner deployment.

Follow all precautions as outlined on TIS before servicing the SRS system.

## 2. REMOVE THE PASSENGER AIRBAG ASSEMBLY

a) Refer to TIS for airbag removal instructions: 2002 - 2005MY 2006MY 2007MY



#### 3. LAUNCH THE SERIAL NUMBER RECORDING APPLICATION Video Supplement: Serial Number Recording

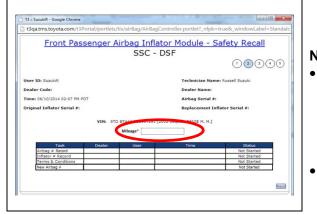
Note: The Serial Number Recording Application for E04 is the same application used for DSF.

- The AIRBAG ASSEMBLY, ORIGNAL INFLATOR, and NEW INFLATOR serial numbers MUST be recorded using the barcode scanner (provided at the launch of SSC D0F).
  - The barcode scanner application *MUST* be completed on every vehicle. These numbers *MUST* be included on every warranty claim that is submitted for inflator module replacement or the claim may be subject to debit.
- The technician performing the work *MUST* have valid TIS login credentials and an internet connection to perform the inspection and scanning process.



- a) Log in to TIS and input the VIN of the vehicle in the Vehicle Inquiry tab.
- b) Confirm the VIN is applicable and that the campaign has not been completed.
- c) Click on the link to launch the serial number recording application.
- d) Reenter TIS password in the serial number recording application.

## NOTE: The person logged-in to TIS <u>MUST</u> be the person performing the repair.



e) Record the vehicle mileage into the serial number recording application.

#### NOTE:

- A task status screen will populate next and at other intervals during the repair. This screen will indicate if the inflator was replaced or in some limited cases that the entire airbag assembly was replaced. Click 'next' to proceed to the next step. This information will be used for record keeping by TMS.
- If this screen indicates that the campaign has already been completed on this VIN, there is no need to perform campaign again.

#### 4. CONNECT THE BARCODE SCANNER

- Connect the barcode scanner to the USB port on the Techstream.
- The scanner will automatically connect and a beep will be heard when the scanner is ready.

NOTE:

**STOP** 

- The scanner was provided for SSC D0F.
- The barcode scanner works best in low light conditions.
- Always hold the scanner directly in front of and parallel to the barcode label.

# **ATTENTION:** This information is **CRITICAL**

- a) Scan the AIRBAG ASSEMBLY serial number 2 times.
  - 1) Confirm the cursor is in the first serial number box then scan the serial.
  - 2) Position the cursor in the second serial number box then scan the serial.
- b) Click next.

NOTE:

STOP

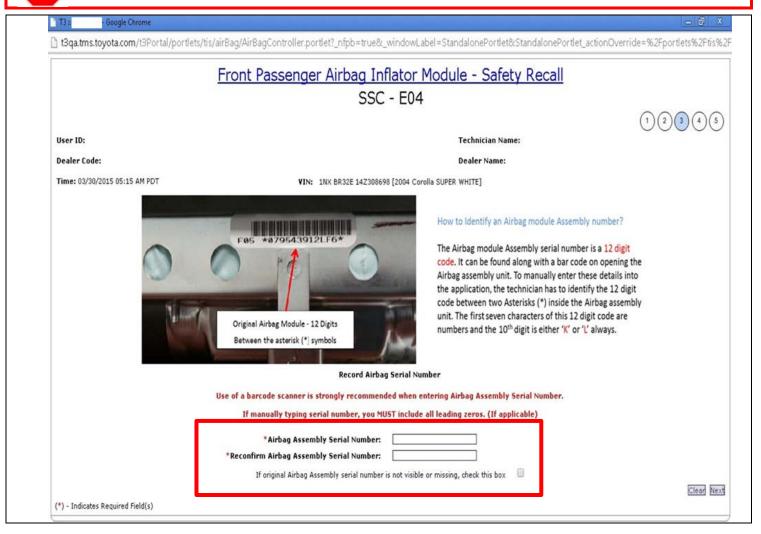
- If both serial numbers that are entered do not match, confirm and reenter.
- If the serial number barcode will not scan, it can be entered manually.

#### AIRBAG SERIAL NUMBER IDENTIFICATION

- The airbag serial number is *ALWAYS* the 12 *DIGITS* located between the asterisks.
- The 3 digits before the asterisk ARE NOT part of the serial number, and SHOULD NOT be entered or an inaccurate response may be returned. Airbag Serial Number Label Example

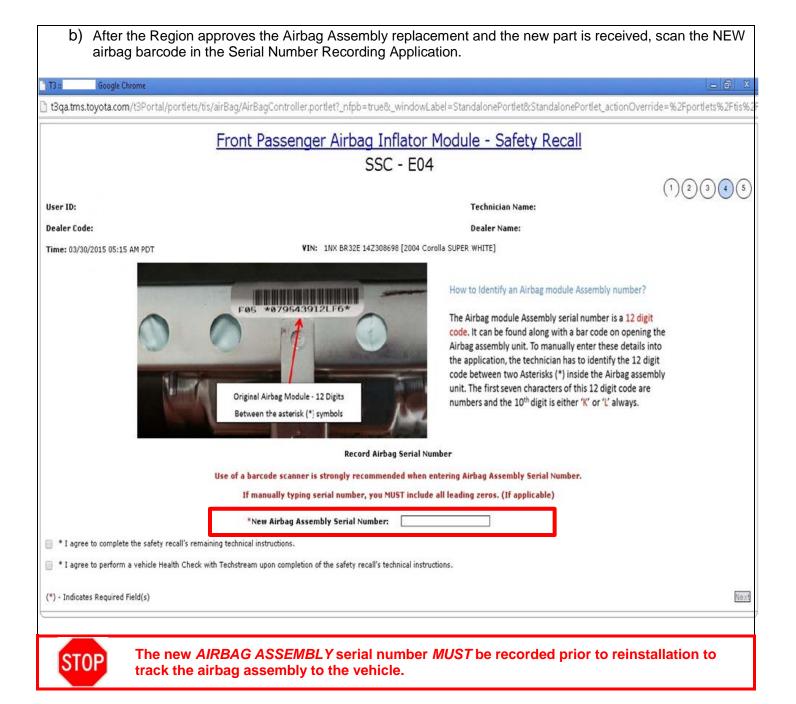


The AIRBAG ASSEMBLY serial number and the INFLATOR serial number are DIFFERENT. The AIRBAG ASSEMBLY serial number MUST be recorded prior to replacement.



## AIRBAG SERIAL NUMBER IS MISSING OR IS UNREADABLE

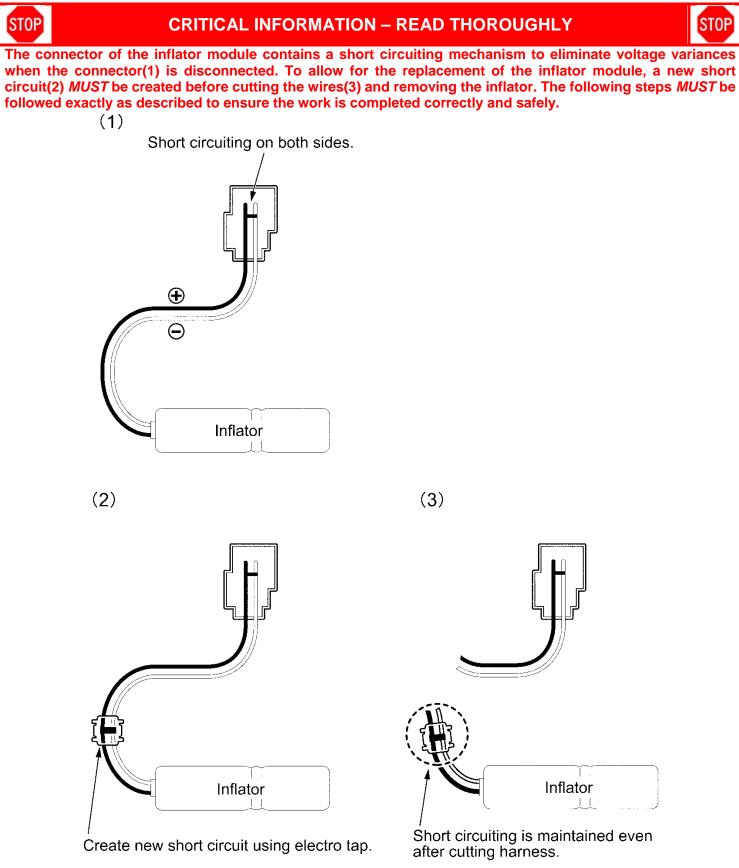


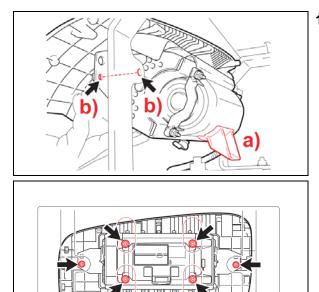


# X. INFLATOR REPLACEMENT

Video Supplement: Inflator Replacement

Note: The videos are the same videos as DSF and are intended to supplement the E04 TI.



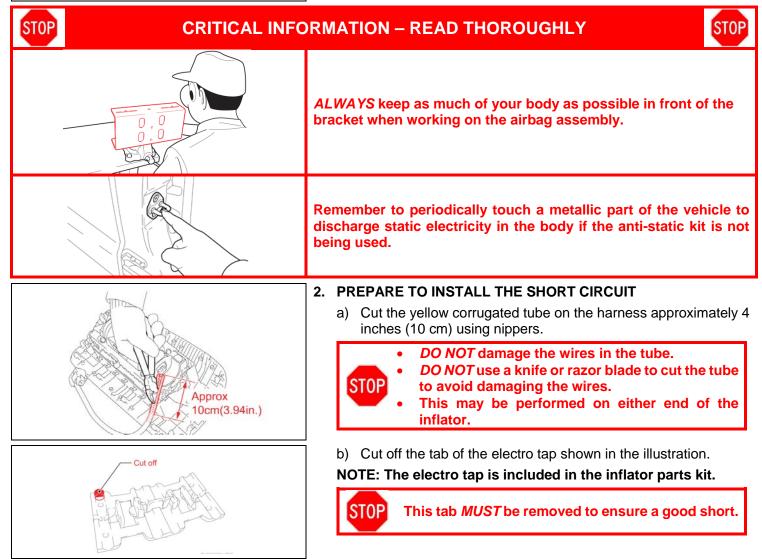


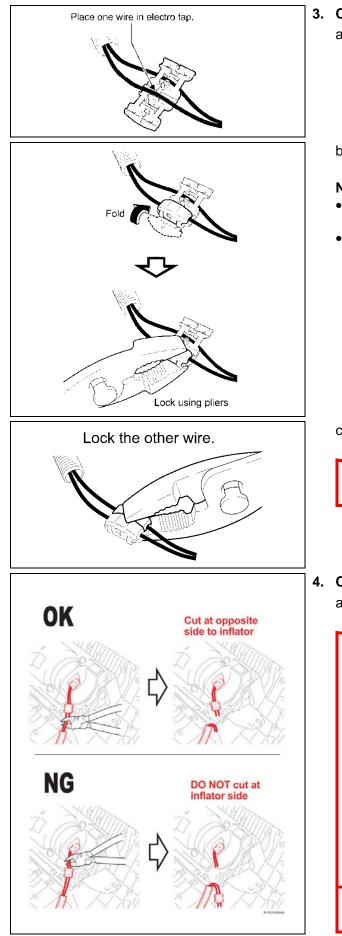
## 1. MOUNT THE AIRBAG IN THE MOUNTING BRACKET

- a) Position the airbag assembly so that the center mounting bracket is facing towards the ground.
- b) Install the airbag to the support bars with the bolts supplied in the bracket kit.

NOTE: The airbag assembly will only fit on the support brackets one way.

- c) Position the airbag so that all four stopper plate nuts can be removed through the access holes.
- d) Tighten the bolts holding the support bars to the mounting bracket.
- e) Confirm the following:
  - Mounting bracket is secure in the vise.
  - Airbag is secure in the support bars.
  - The center mounting bracket on the airbag assembly is facing downward.
  - Support bars are secure on the mounting bracket using 1 bolt/nut at the top of each support bar and 2 nuts/bolts at the bottom of each support bar.





## 3. CREATE A NEW SHORT CIRCUIT IN THE INFLATOR HARNESS

- a) Place one wire in the electro tap as shown in the illustration.
- b) Fold and pinch the half of the electro tap with the wire and use pliers to lock the electro tap.

## NOTE:

- *DO NOT* work on both wires at the same time to avoid errors.
- Pliers *MUST* be used to confirm the electro tap is firmly locked in place.

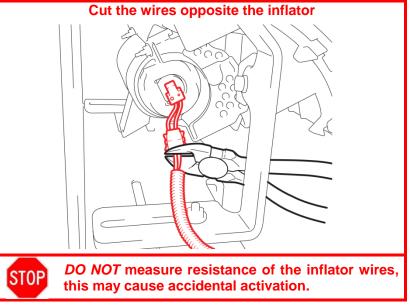
c) Set the other wire in the electro tap and lock it in place using pliers.

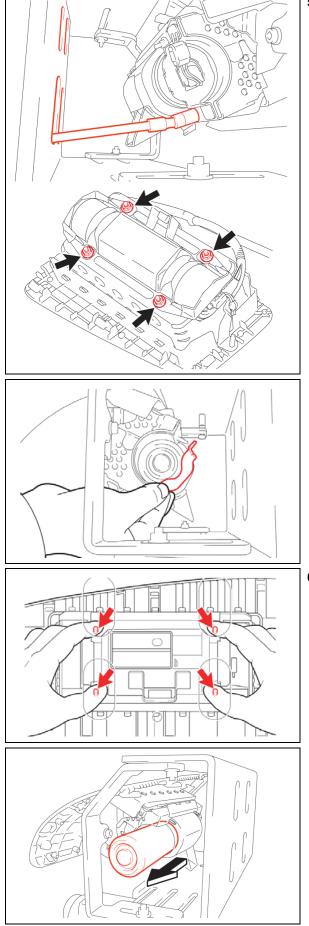
STOP

**DO NOT** measure resistance of the inflator wires, this may cause accidental activation.

# 4. CUT THE INFLATOR WIRES

a) Cut the 2 wires at the side of the electro tap that is farthest away from the inflator.





## 5. REMOVE THE SELF LOCKING NUTS

a) Use the access holes in the bracket to remove the 4 nuts.

## NOTE:

- DO NOT use power tools.
- The bracket support bars may need to be repositioned to remove the nuts through the access holes.

b) Remove the stopper plate and place in a secure location because it will be reused.

**DO NOT** discard the Stopper Plate, it will be reused.

c) Discard the 4 nuts as they are not to be reused. NOTE: *DO NOT* reuse the old nuts, new nuts *MUST* be used.

# 6. REMOVE THE INFLATOR

a) Gently push in the 4 studs to loosen the inflator for removal.

b) Remove the inflator from the airbag assembly and place it on a safe work surface.



# ENSURE YOU ENTER BOTH THE OLD AND NEW INFLATOR SERIAL NUMBERS IN THE APPROPRIATE SPOT OF THE APPLICATION -DO NOT ENTER THE AIRBAG SERIAL NUMBER FOR THIS STEP-

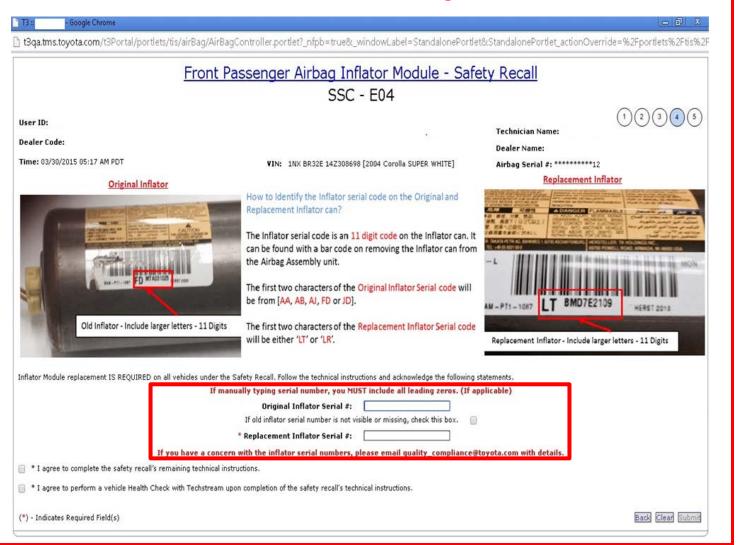
## 7. SCAN THE OLD AND NEW INFLATOR SERIAL NUMBER

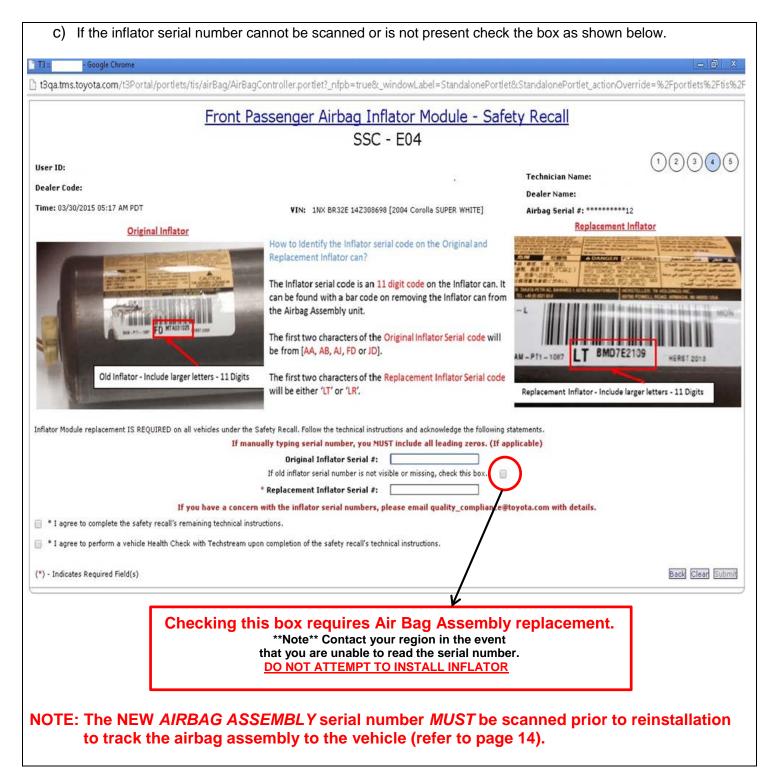
- a) Scan the OLD inflator serial number and mark the old inflator so that it will not be reused.
- b) Scan the *NEW* inflator serial number.

**STOP** 

# **ATTENTION:** This information is **CRITICAL**

- It is used to confirm the correct inflator is removed from the vehicle.
- It is recorded by TMS to trace the return parts shipment.
- It is used to track the new inflator that is being installed in the vehicle.

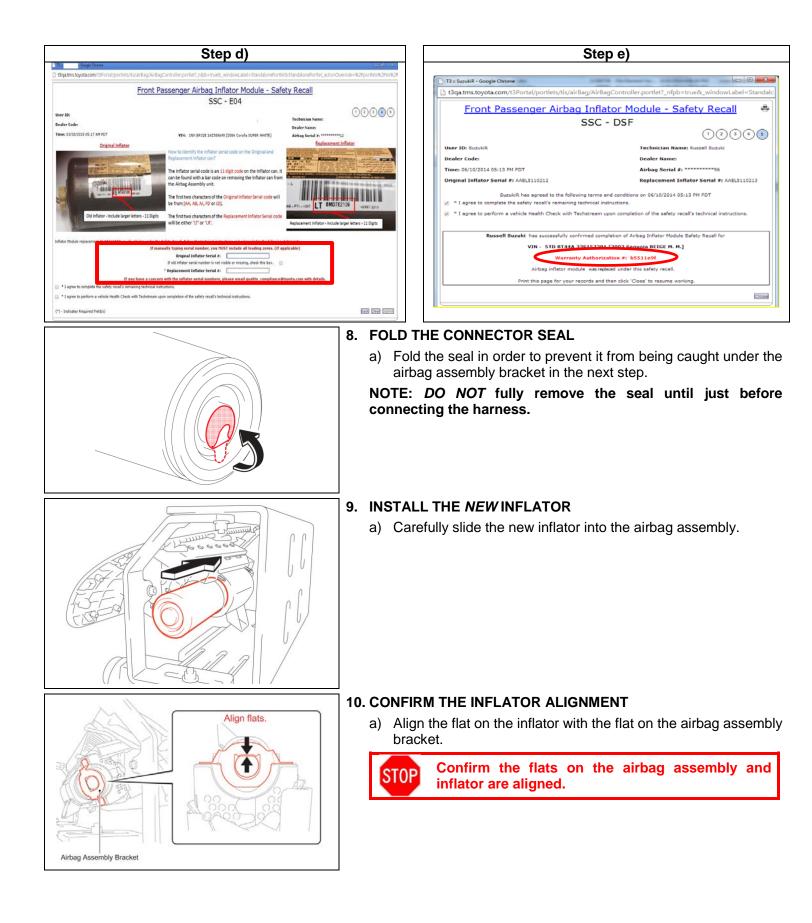


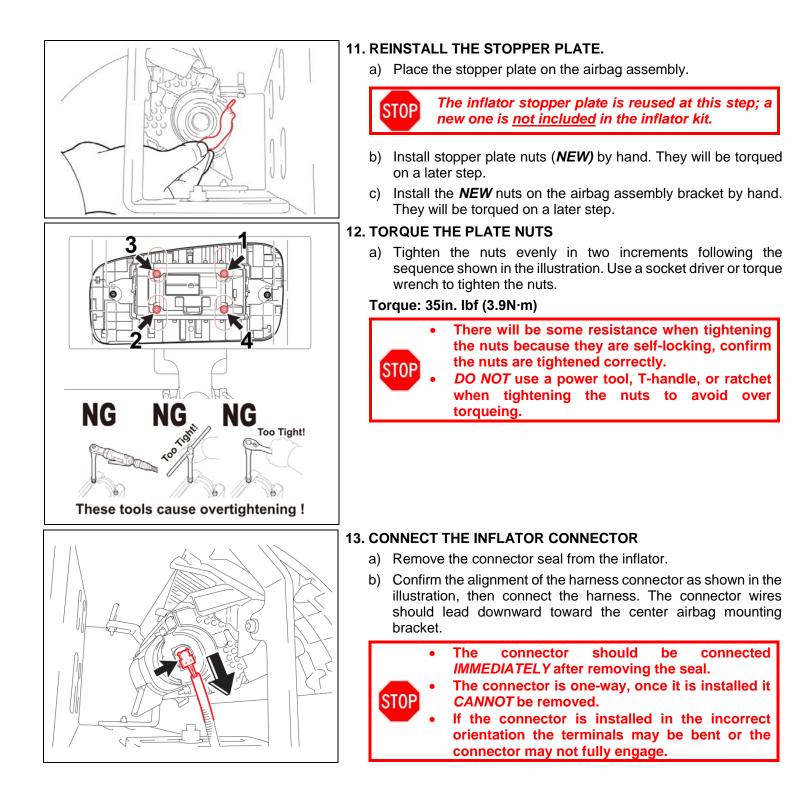


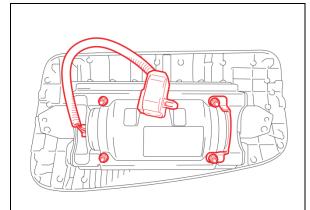
- d) Confirm agreement by checking the two boxes.
- e) Record the Warranty Authorization # to be included in the warranty claim.
- f) Place the old inflator in the parts box and take it immediately to the parts department.

NOTE:

- Confirm the cursor is in the correct serial number input box before scanning.
- If the serial number barcode will not scan, it can be entered manually.
- If there are any difficulties or concerns with this process, email quality\_compliance@toyota.com with details.







## 14. REMOVE THE AIRBAG ASSEMBLY FROM THE BRACKET

a) Remove the two bolts and the airbag assembly, then place the assembly on a cloth or the anti-static mat if it being used.

## **15. INSPECT THE AIRBAG BEFORE INSTALLATION**

- a) Confirm that the 4 **NEW** nuts are installed and tight.
- b) Confirm the stopper plate is reinstalled.
- c) Confirm the flats on the airbag assembly bracket and inflator are aligned.
- d) Confirm the inflator harness connector is secure and installed in the correct direction.
- e) Confirm that the harness is engaged in the clamp.

# XI. FRONT PASSENGER AIRBAG ASSEMBLY INSTALLATION

1. REINSTALL THE AIRBAG ASSEMBLY

Note: During reinstallation of the airbag assembly, ensure the 12mm bolt and two 10mm nuts securing the airbag assembly to the instrument panel are installed and torqued to the required specification identified on TIS.

b) Refer to TIS for installation instructions: 2002-2005MY 2006MY 2007MY

- 2. RECONNECT THE NEGATIVE BATTERY CABLE
- 3. PERFORM A HEALTH CHECK AND DIAGNOSTIC REPORT

NOTE: Enter the VIN when performing the health check in order for the data to be recorded by TMS.

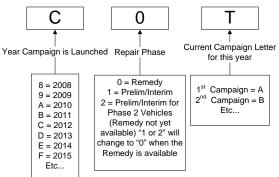
# ◄ VERIFY REPAIR QUALITY ►

- Confirm all precautions are follow to ensure safety during the repair
- Confirm the entire serial number checker application is completed and the warranty authorization # is recorded on EVERY vehicle
- Confirm the old inflator is handled safely and given to the appropriate parts professional for shipment
- Confirm the inflator harness connector is fully engaged and that the stopper plate is installed correctly

If you have any questions regarding this update, please contact your area representative.

## **XII. APPENDIX**

A. CAMPAIGN DESIGNATION DECODER



## **B. CAMPAIGN PARTS DISPOSAL**

## Video Supplement: Parts Handling

**ALL** inflators that are removed from vehicles under this campaign **MUST** be packaged and shipped back to the inflator manufacturer following the manufacturer's instructions. The instructions can be found in the following locations:

- Attached to the dealer letter
- Included in the parts box
- The laminated aid that was provided at the launch of the campaign