## **IMPORTANT UPDATE**

## **TECHNICAL INSTRUCTIONS**

## FOR

## SAFETY RECALL DSC and ELG

(Note: These technical instructions may be used on any vehicle covered under DSC or ELG)

## FRONT PASSENGER AIRBAG INFLATOR MODULE

## CERTAIN 2002 – 2007 MODEL YEAR SC 430

## Updated 12-18-2015

#### Update 12-18-2015

- Updated inflator harness routing.

#### Update 9-30-2015

- 2007 MY part numbers added.

#### Update 5-12-2015

- ELG has been expanded to include 2006 and 2007 MY SC 430 vehicles.
- The airbag/inflator scanning application screen shots have been updated.

#### Update 2-24-15

- DISCONTINUED: Passenger airbag disablement has been discontinued.

All dealership associates involved in the recall process are required to successfully complete E-Learning course LSC13A. To ensure that all vehicles have the repair performed correctly; technicians performing this recall repair are required to have successfully completed E-Learning course LSC13B, in addition to LSC13A, and currently hold <u>at least one</u> of the following certifications levels:

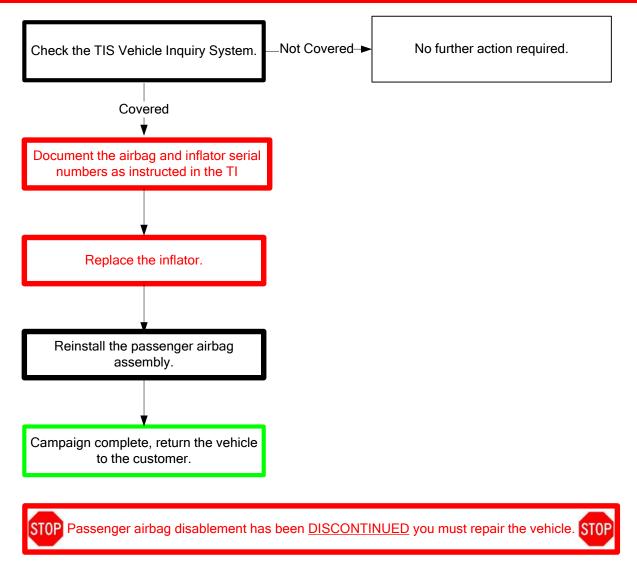
- MASTER SERVICE TECHNICIANS
- MASTER DIAGNOSTIC SPECIALISTS

NOTE: To support additional service capacity, Lexus Certified and Senior Service Technicians, with <u>at least</u> <u>36 months Lexus experience</u> AND <u>L652 course credit</u>, may also perform this repair following successful completion of course LSC13B.

NOTE: The videos in this document were created for DSC, but are used in this document to help supplement the technical instructions.

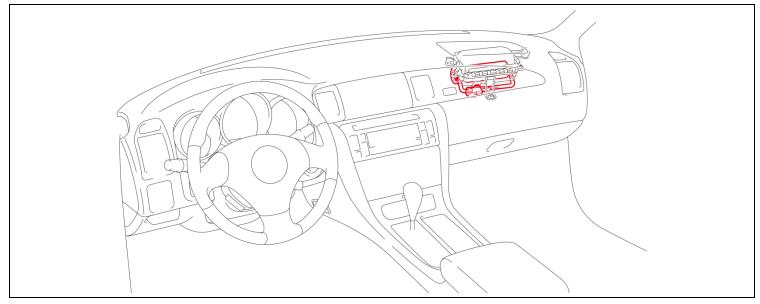
## I. OPERATION FLOW CHART

The flow chart is for reference only. *DO NOT* use it in place of the full technical instructions. Follow *ALL* steps as outlined in the full technical instructions to confirm the campaign is completed correctly.



## II. BACKGROUND

The subject vehicles are equipped with front passenger airbag assemblies. When located in areas with consistently high absolute humidity, the front passenger airbag inflator could be susceptible to rupture in a crash. An inflator rupture may result in metal fragments striking and potentially seriously injuring the vehicle occupants. The cause of the potential ruptured inflators and influence of high absolute humidity are under investigation.



## **III. IDENTIFICATION OF AFFECTED VEHICLES**

#### A. COVERED VIN RANGE

- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Safety Recall, and that the campaign has not already been completed prior to dealer shipment or by another dealer.
- TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

## **IV. PREPARATION**

#### A. PARTS

Only one inflator is required per vehicle, ensure that the correct part number is used so that the correct return shipping information is provided in the kit.

Part Numb	er	Part Description	Quantity	
04003-2812	24	Instrument Panel Airbag Infla	tor Kit*	1
2002-2006	MY	(The 48 States in Continental U.	S.)	I
	*The	kit above includes the followin	g parts.	
		Inflator	1	
		Position Determining Plate	1	
		Self Locking Nut	4	
		Electro Tap	1	

Part Nun	nber	Part Description		Quantity
04005-09	524	Instrument Panel Airbag In	flator Kit*	1
2007 N	IY	(The 48 States in Continental	U.S.)	1
	*The	e kit above includes the follow	/ing parts.	
Γ		Inflator	1	
		Position Determining Plate	1	
		Self Locking Nut	4	
		Electro Tap	1	

#### Applicable for: Alaska, Hawaii and USTT Locations

Part Number	mber Part Description			
04003-11124	Instrument Panel Airbag Infla	tor Kit*	1	
2002-2006 MY	(Alaska, Hawaii and USTT Locati	ons)	I	
*Th	e kit above includes the followin	g parts.		
	Inflator	1		
	Position Determining Plate	1		
	Self Locking Nut	4		
	Electro Tap	1		

Part Nur	nber		Quantity	
04005-09		Instrument Panel Airbag Infla	tor Kit*	1
2007 N	ΛY	(Alaska, Hawaii and USTT Locati	ons)	I
	*The	e kit above includes the followin	g parts.	
		Inflator	1	
		Position Determining Plate	1	
		Self Locking Nut	4	
		Electro Tap	1	

#### **B. TOOLS & EQUIPMENT**

- Standard hand tools •
- Molding remover set
- Torque wrench • Techstream

•

**Electrical Tape** •

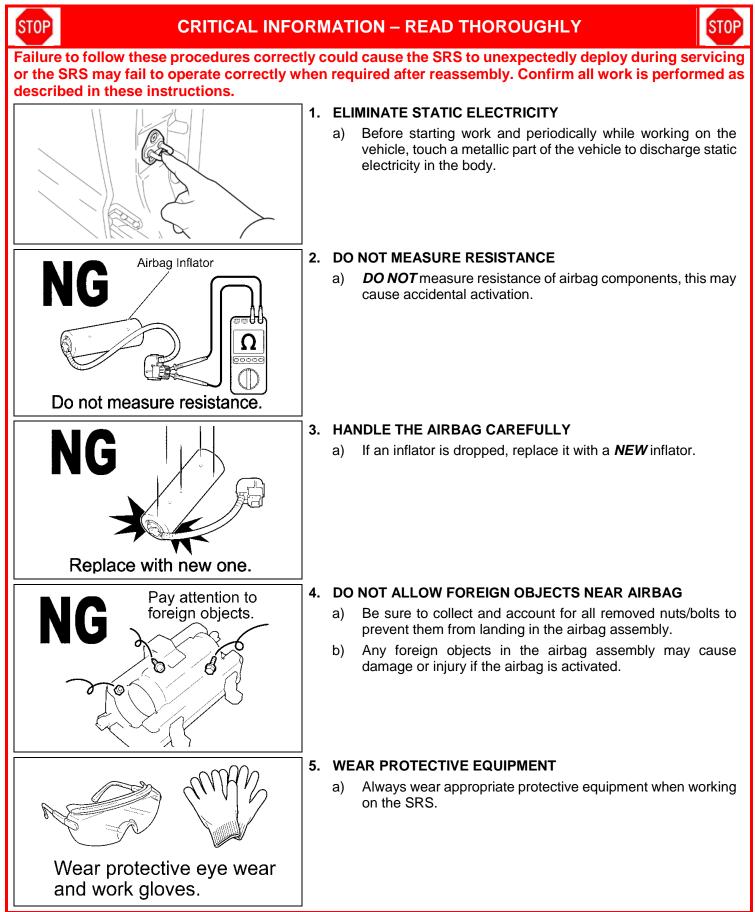
Zip Tie •

ELG CAMPAIGN TOOLS - These tools where previously provided to the dealership for campaign DLC and will be used for campaign ELG. These tools are required when performing this repair.

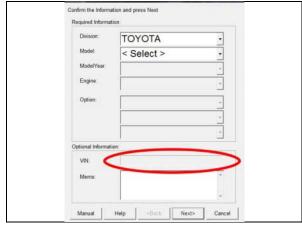
Image	Name	Quantity
Mounting Bracket Support Bars	Airbag Mounting Bracket & hardware	1
	Barcode Scanner	1

NOTE: These tools CANNOT be ordered through the parts or tools system. There is a very limited supply of tools, but if additional tools are needed, contact your area representative.

## **V. SAFETY PRECAUTIONS**



## VI. SRS SYSTEM HEALTH CHECK



## 1. PERFORM A HEALTH CHECK

- a) Confirm the Techstream is connected to the dealership's internet.
- b) When launching the Techstream software the VIN **MUST** be entered manually.

NOTE: All letters of the VIN *MUST* be entered in ALL CAPS, or the VIN will need to be reentered when running the diagnostic report.

c) Perform a health check.

Note: The VIN may auto populate on the later model year vehicles, if this happens DO NOT change the VIN.

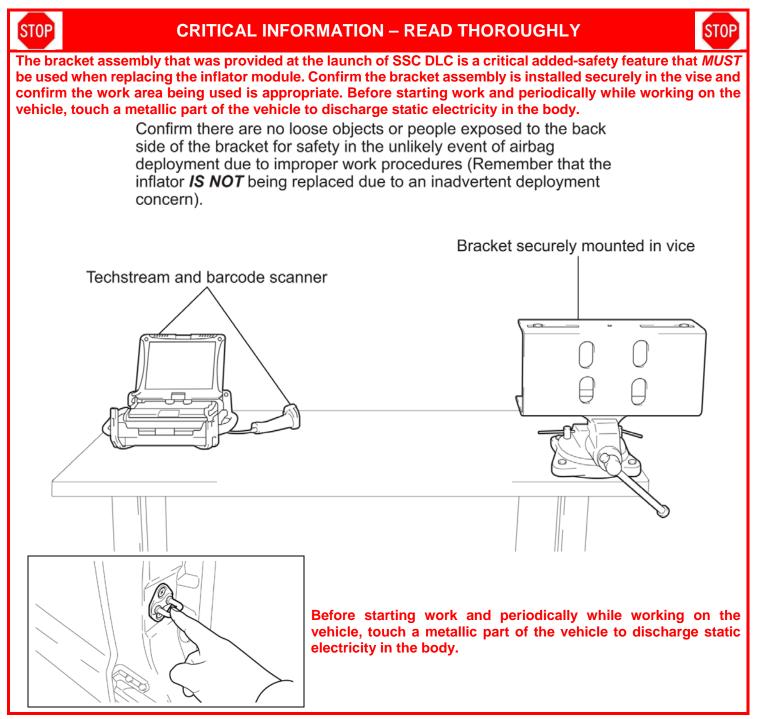
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## 2. RUN A DIAGNOSTIC REPORT

a) After the health check has completed, run a diagnostic report by clicking on the link on the health check screen.

Monitor Status	DTC Cur	rr Pend	Hist Perm	SB Calibration	Update ^	NOTE: If the VIN was not entered in ALL CAPS when Techstream was launched, an error will be displayed and there will be a prompt to reenter the VIN
						Error Inputting
						The input VIN is not correct. Please re-enter VIN. OK
			Call	Default User		
	Diagn	osti	c Re	eport		nter the vehicle mileage and repair order information, then ick the 'report' button.
	Vehic	le Info	ormati	on		
Mileage:		$\leq$		2		
Repair Order:						
STOP	VIN WIL A health recorded TMS.	L NO che d by	07 aut ck an TMS.	o-populate d diagnosti If the diagr	due to veh c report w nostic repo	ith VIN <i>MUST</i> be performed within the last 36 hours and ort is not run, the healthcheck will not be recognized by
•						will be disabled and the inspection cannot be completed s not performed and recorded by TMS.

## **VII. WORK AREA PREPARATION**



## VIII. FRONT PASSENGER AIRBAG ASSEMBLY REMOVAL

## 1. DISCONNECT THE NEGATIVE BATTERY TERMINAL

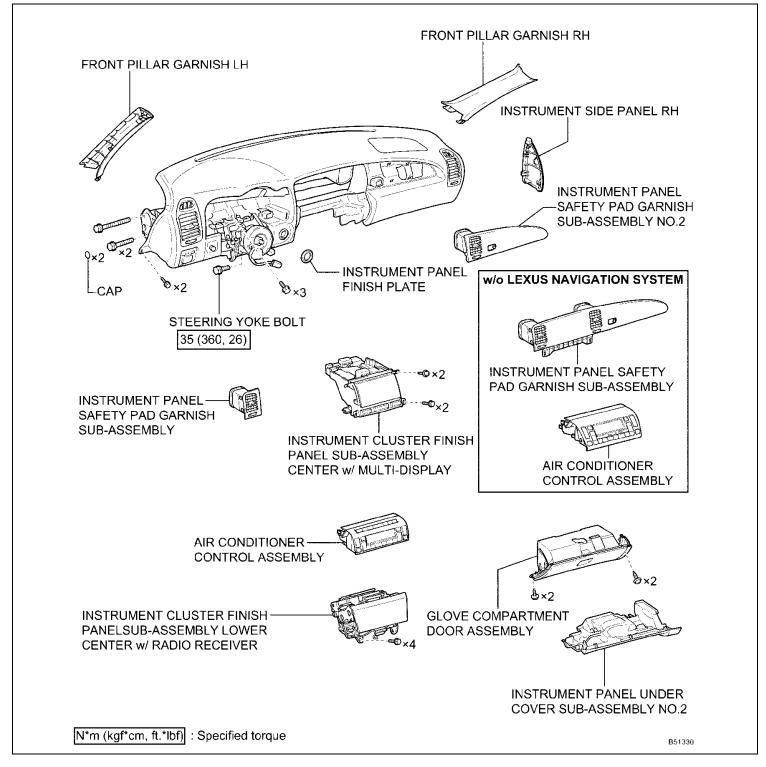


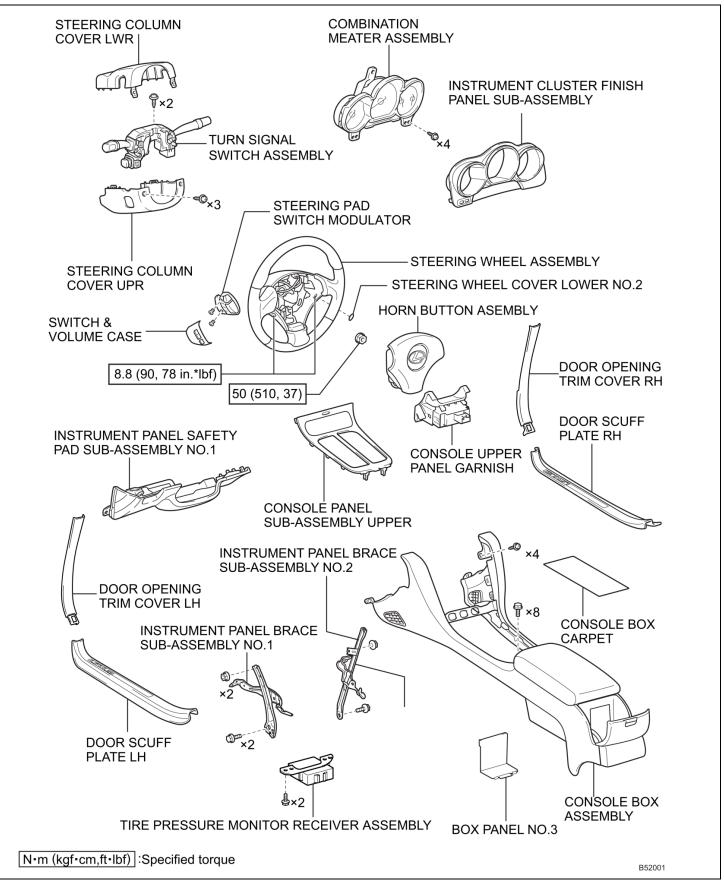
• Wait at least 90 seconds after disconnecting the cable from the negative battery terminal to prevent airbag and seat belt pretensioner deployment.

Follow all precautions as outlined on TIS before servicing the SRS system.

#### 2. REMOVE THE INSTRUMENT PANEL SAFETY PAD SUB-ASSEMBLY

a) Refer to TIS for removal instructions 2002-2005 MY 2006 MY 2007 MY.

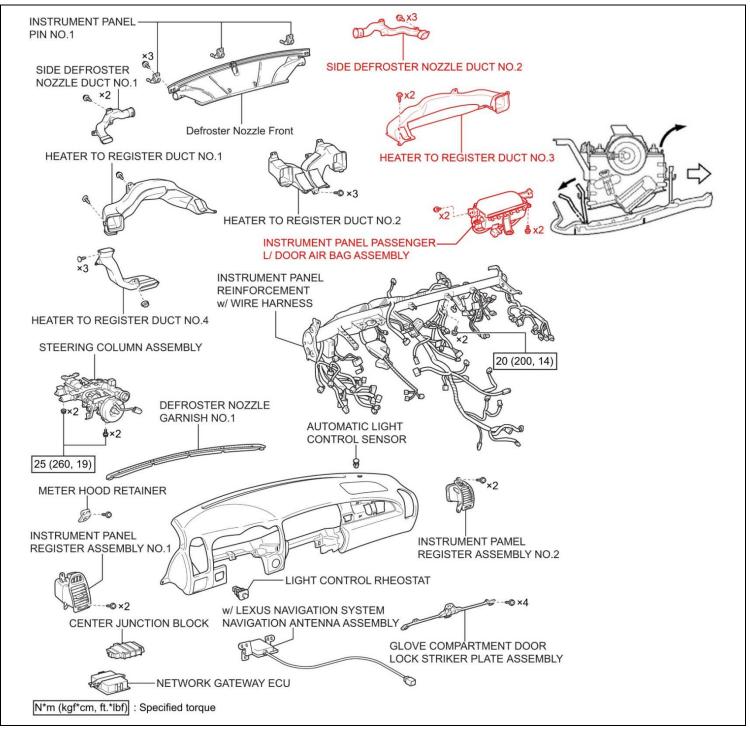




#### 3. REMOVE THE AIRBAG FROM THE INSTRUMENT PANEL

- a) Remove the 3 screws and the side defroster nozzle.
- b) Remove the 2 screws and the heater to register duct.
- c) Remove the 4 bolts, disengage the straps, and then remove the airbag assembly.

#### NOTE: Only remove the components highlighted in red; there is NO NEED to remove any other components.



## IX. AIRBAG ASSEMBLY RECORDING

1. LAUNCH THE SERIAL NUMBER RECORDING APPLICATION Video Supplement: Serial Number Recording

Note: The Serial Number Recording Application for ELG is the same application used for DSC.

• The AIRBAG ASSEMBLY, ORIGINAL INFLATOR, and NEW INFLATOR serial numbers MUST be recorded using the barcode scanner (provided at the launch of SSC DLC).



- The barcode scanner application *MUST* be completed on every vehicle. These numbers *MUST* be included on every warranty claim that is submitted for inflator module replacement or the claim may be subject to debit.
- The technician performing the work MUST have valid TIS login credentials and an internet connection to perform the inspection and scanning process.
- a) Log in to TIS and input the VIN of the vehicle in the Vehicle Inquiry tab.
- b) Confirm the VIN is applicable and that the campaign has not been completed.
- c) Click on the link to launch the serial number recording application.

Vehicle Identification Number Enter a 17 Digit VIN below to searce V 1 11XX BR32E 000000000	h for applicable information:		
a) Vehicle Information			
Division: TOYOTA	Model: Corolla	Grade: CE	Model Year: 2003
Drive Type: 2WD	Body Type: 4Dr. Sedan	Engine Family: 4-cylinder - 1ZZ	Transmission:
Date of First Use:	Production Date: 01/18/2002	Plant Code: Z - FREMONT PLANT - NUMMI	
VIN: 1NX -BR32E-000000000	Standard Equipment: Click here	to display	
Exterior Color: 03M5, SANDRIFT	METALLIC	Interior Color: FA41, FA41	
		Interior Trim Color: FA, *	Interior Fabric: F, *
Vehicle accessories are not currer	tly available. Try your query again later.		
Campaign Service History	Warranty DTC History Dia	agnostic Report	
Service Campaign			
Comparing Descriptions, Cofeb.	Recall DOE Remedy Notice - 2003-2004 Mr	odel Year Corolla, Corolla Matrix, Sequoia, an	d Tundra Vehicles, 2002-2003 Model Vear
	Recail Dor Remeuy Nouce - 2003-2004 MC	der rear corona, corona matrix, sequoia, an	a runura venicies, 2002-2003 Mouel real

- d) Reenter TIS password in the serial number recording application.
- NOTE: The person logged-in to TIS <u>MUST</u> be the person performing the repair.

User 1D: SuzukiR Dealer Code:	SSC - E	-	12345	
		Technician Nam	00000	
		Technician Nam		
ealer Code:		Technician Name: Russell Suzuki		
	Dealer Name:			
ime: 06/10/2014 02:07 PM PDT	Airbag Serial #:			
original Inflator Serial #:	Replacement Inflator Serial #:			
VIN: STD 8	57444	BEIGE M. M.]		
<b>(</b>	Mileage*			
Task Dealer	User	Time	Status	
			Not Started	
Airbag # Record				
Airbag # Record Inflator # Record Terms & Conditions			Not Started Not Started	
		Time		

 Record the vehicle mileage into the serial number recording application.

NOTE:

- A task status screen will populate next and at other intervals during the repair. This screen will indicate if the inflator was replaced or in some limited cases that the entire airbag assembly was replaced. Click 'next' to proceed to the next step. This information will be used for record keeping by TMS.
- If this screen indicates that the campaign has already been completed on this VIN, there is no need to perform the campaign again.

#### 2. CONNECT THE BARCODE SCANNER

a) Connect the barcode scanner to the USB port on the Techstream.

b) The scanner will automatically connect and a beep will be heard when the scanner is ready. **NOTE:** 

- The scanner was provided for SSC DLC.
- The barcode scanner works best in low light conditions.
- Always hold the scanner directly in front of and parallel to the barcode label.

3. SCAN THE AIRBAG SERIAL NUMBER

# **ATTENTION:** This information is **CRITICAL**

- a) Scan the AIRBAG ASSEMBLY serial number 2 times.
  - 1) Confirm the cursor is in the first serial number box then scan the serial.
  - 2) Position the cursor in the second serial number box then scan the serial.
- b) Click next.

NOTE:

- If both serial numbers that are entered do not match, confirm and reenter.
- If the serial number barcode will not scan, it can be entered manually.

#### AIRBAG SERIAL NUMBER IDENTIFICATION

- The airbag serial number is *ALWAYS* the 12 *DIGITS* located between the asterisks.
- The 3 digits before the asterisk *ARE NOT* part of the serial number, and *SHOULD NOT* be entered or an inaccurate response may be returned.

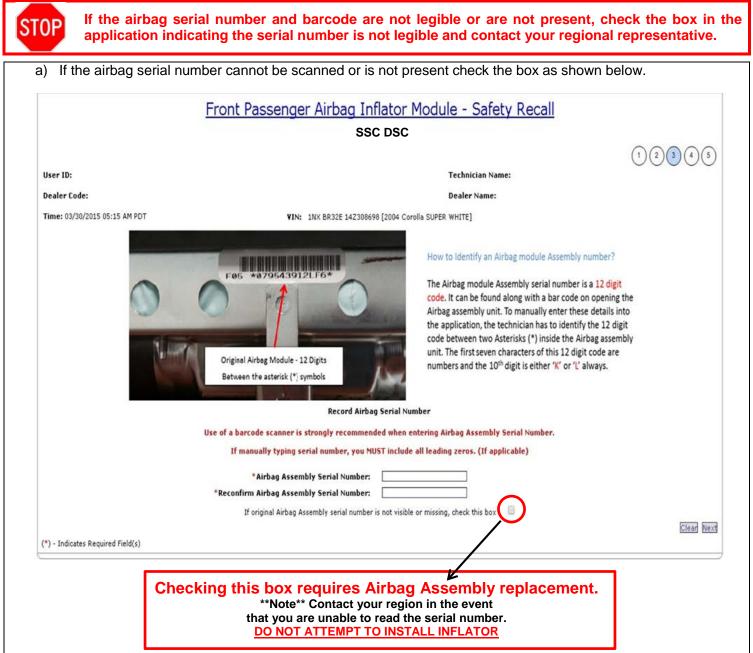
Airbag Serial Number Label Example

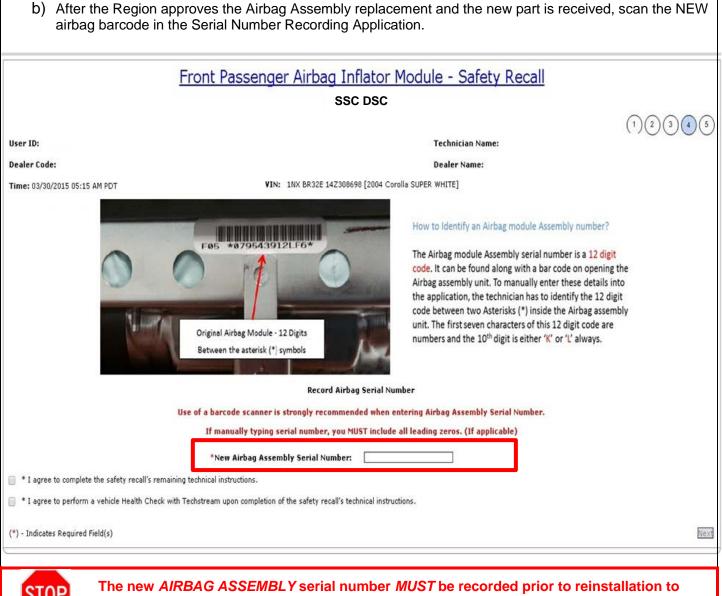


The AIRBAG ASSEMBLY serial number and the INFLATOR serial number are DIFFERENT. The AIRBAG ASSEMBLY serial number MUST be recorded prior to replacement.

1	<u>it Passenger Airbag Inflator Module - Safety Recall</u>
	SSC DSC
User ID:	Technician Name:
Dealer Code:	Dealer Name:
Time: 03/30/2015 05:15 AM PDT	VIN: 1NX BR32E 14Z308698 [2004 Corolla SUPER WHITE]
	How to Identify an Airbag module Assembly number? The Airbag module Assembly serial number is a 12 digit code. It can be found along with a bar code on opening the Airbag assembly unit. To manually enter these details into the application, the technician has to identify the 12 digit code between two Asterisks (*) inside the Airbag assembly unit. The first seven characters of this 12 digit code are numbers and the 10 <sup>th</sup> digit is either "K" or "L" always.
Use of a t	barcode scanner is strongly recommended when entering Airbag Assembly Serial Number.
If	If manually typing serial number, you MUST include all leading zeros. (If applicable)
*Beron	*Airbag Assembly Serial Number:

## AIRBAG SERIAL NUMBER IS MISSING OR IS UNREADABLE

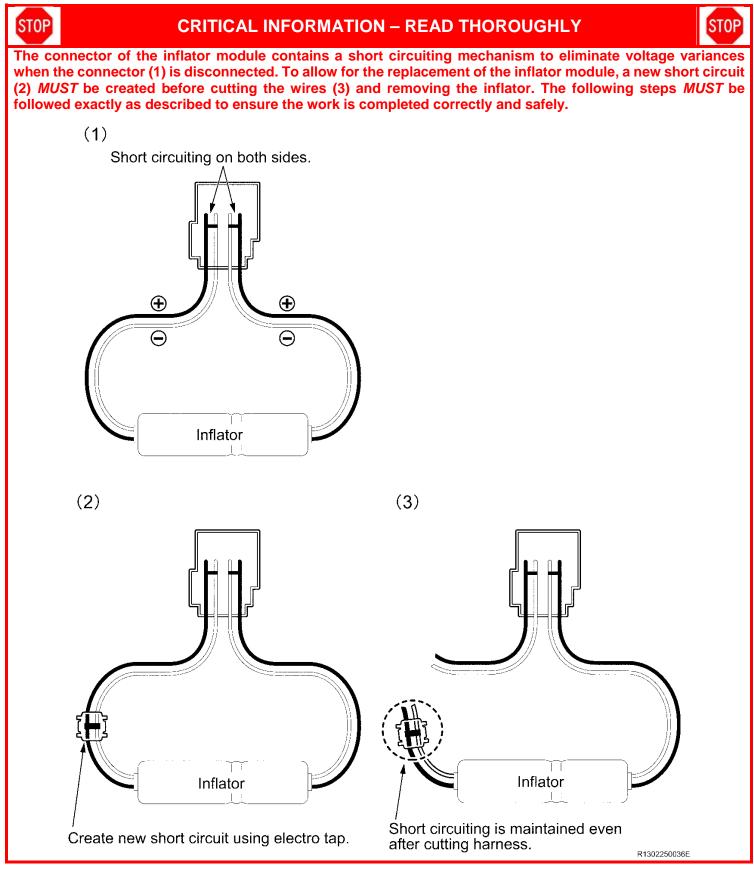


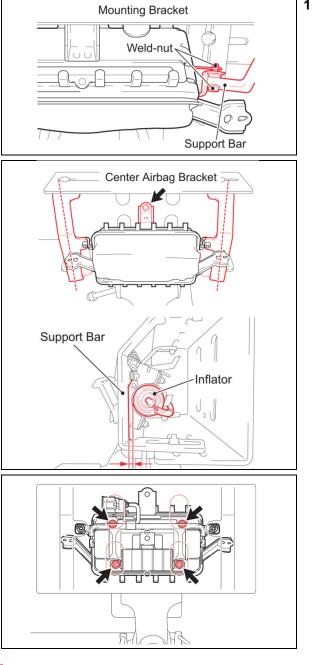


track the airbag assembly to the vehicle.

## X. INFLATOR REPLACEMENT

Video Supplement: Inflator Replacement





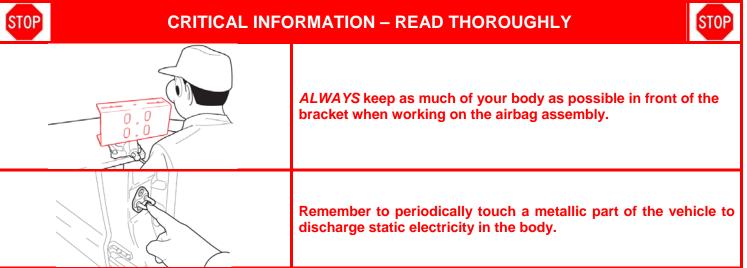
## 1. MOUNT THE AIRBAG IN THE MOUNTING BRACKET

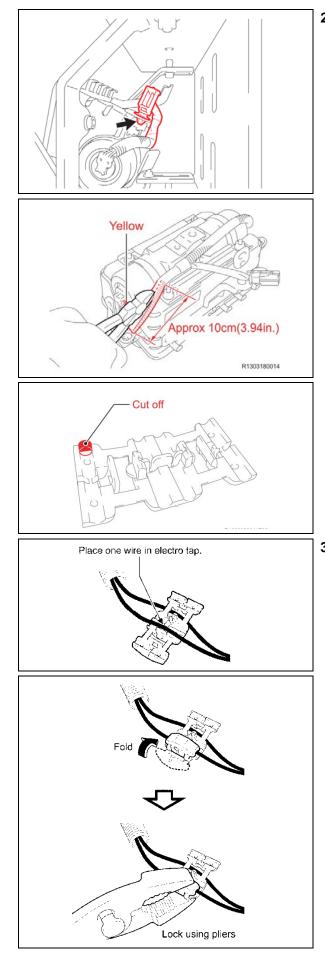
a) Position the airbag so that the airbag weld-nuts are between the support bars and mounting bracket and install the bolts.

- b) Position the support bars at an angle as shown in the illustration.
- c) Confirm the center airbag bracket is facing up.

# NOTE: The position of the support bars is critical to create clearance for the removal of the inflator.

- d) Position the airbag so that all four nuts can be removed through the access holes.
- e) Tighten the nuts holding the support bars to the mounting bracket.
- f) Confirm the following:
  - Mounting bracket is secure in the vise.
  - Airbag is secure in the support bars.
  - Support bars are secure on the mounting bracket using 1 bolt/nut at the top of each support bar and 2 nuts/bolts at the bottom of each support bar.





## 2. PREPARE TO INSTALL THE SHORT CIRCUIT

a) Disengage the harness clamp.

b) Cut the yellow corrugated tube on the harness approximately 4 inches (10 cm) using nippers.



- DO NOT damage the wires in the tube. DO NOT use a knife or razor blade to cut the tube to avoid damaging the wires.
- This may be performed on either end of the inflator.

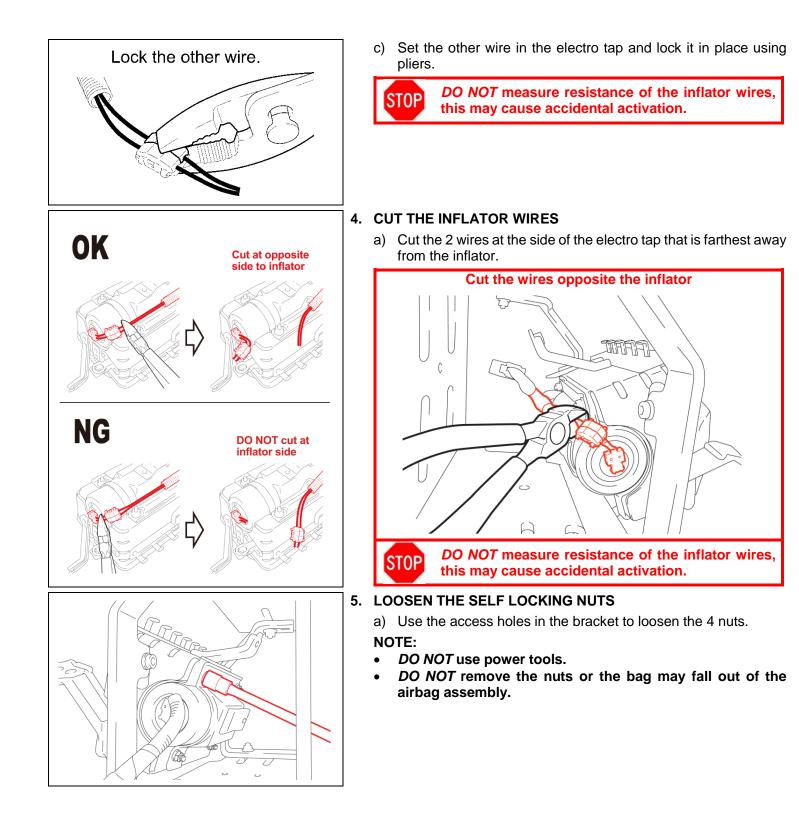
c) Cut off the tab of the electro tap shown in the illustration. NOTE: The electro tap is included in the inflator parts kit.

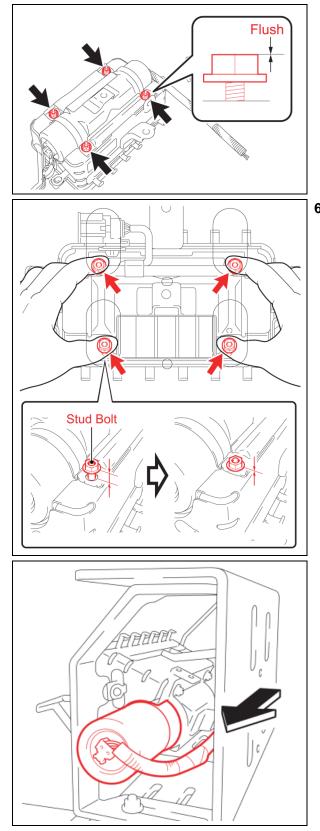
STOP This tab *MUST* be removed to ensure a good short.

- 3. CREATE A NEW SHORT CIRCUIT IN THE INFLATOR HARNESSa) Place one wire in the electro tap as shown in the illustration.
  - b) Fold and pinch the half of the electro tap with the wire and use pliers to lock the electro tap.

## NOTE:

- DO NOT work on both wires at the same time to avoid errors.
- Pliers *MUST* be used to confirm the electro tap is firmly locked in place.





- b) Loosen the nuts until they are flush with the studs.
- c) Use a marker to mark the nuts as they are not to be reused.

NOTE: DO NOT reuse the old nuts, new nuts MUST be used.

## 6. REMOVE THE INFLATOR

a) Gently push in the 4 studs until the nuts contact the airbag case to allow for inflator removal.

b) Remove the inflator from the airbag assembly and place it on a safe work surface.

STOP

## ENSURE YOU ENTER BOTH THE OLD AND NEW INFLATOR SERIAL NUMBER IN THE APPROPRIATE SPOT OF THE APPLICATION -DO NOT ENTER THE AIRBAG SERIAL NUMBER FOR THIS STEP-

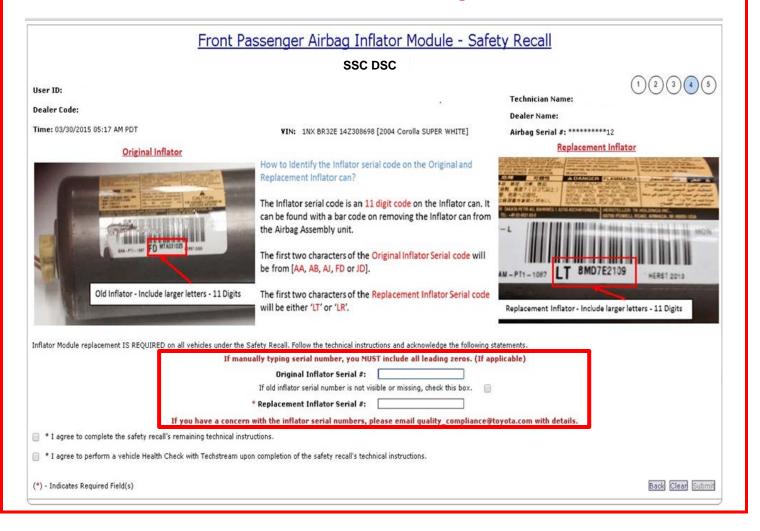


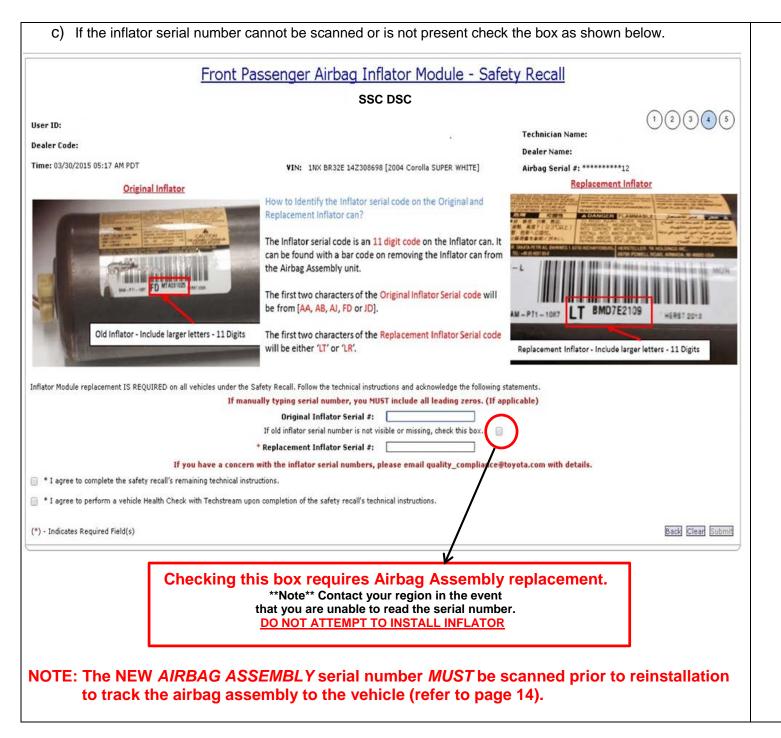
## 7. SCAN THE OLD AND NEW INFLATOR SERIAL NUMBER

- a) Scan the OLD inflator serial number and mark the old inflator so that it will not be reused.
- b) Scan the *NEW* inflator serial number.

# **ATTENTION:** This information is **CRITICAL**

- It is used to confirm the correct inflator is removed from the vehicle.
- It is recorded by TMS to trace the return parts shipment.
- It is used to track the new inflator that is being installed in the vehicle.

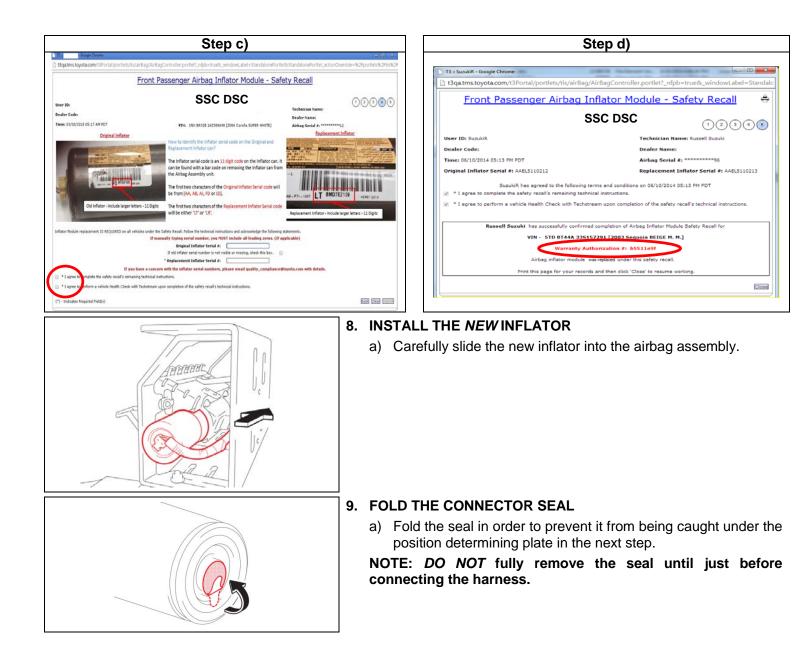


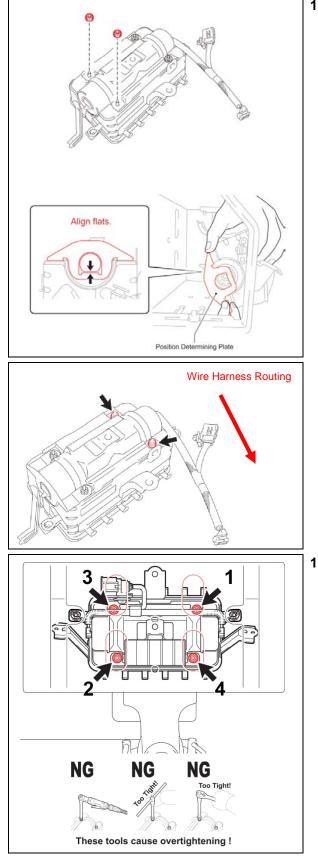


- d) Confirm agreement by checking the two boxes.
- e) Record the Warranty Authorization # to be included in the warranty claim.
- f) Place the old inflator in the parts box and take it immediately to the parts department.

#### NOTE:

- Keep all shipping paperwork with the box that it came in.
- Confirm the cursor is in the correct serial number input box before scanning.
- If the serial number barcode will not scan, it can be entered manually.
- If there are any difficulties or concerns with this process, email quality\_compliance@toyota.com with details.





# 10. INSTALL THE *NEW* SELF LOCKING NUTS AND POSITION DETERMINING PLATE

- a) Remove the 2 old nuts.
- b) Install the position determining plate and install the 2 *NEW* nuts by hand. They will be torqued on a later step.



The position determining plate can only be installed on one side in one position, confirm the plate is aligned correctly.

- c) Remove the 2 old nuts.
- d) Install the 2 *NEW* nuts by hand. They will be torqued on the next step.



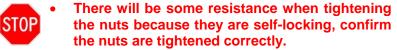
Ensure the position of the new wire harness matches the illustration. If the wire harness is not oriented correctly, the connector will not line up with the retaining bracket. DO NOT use this inflator if the harness is not correctly routed.

## **11. TORQUE THE NUTS**

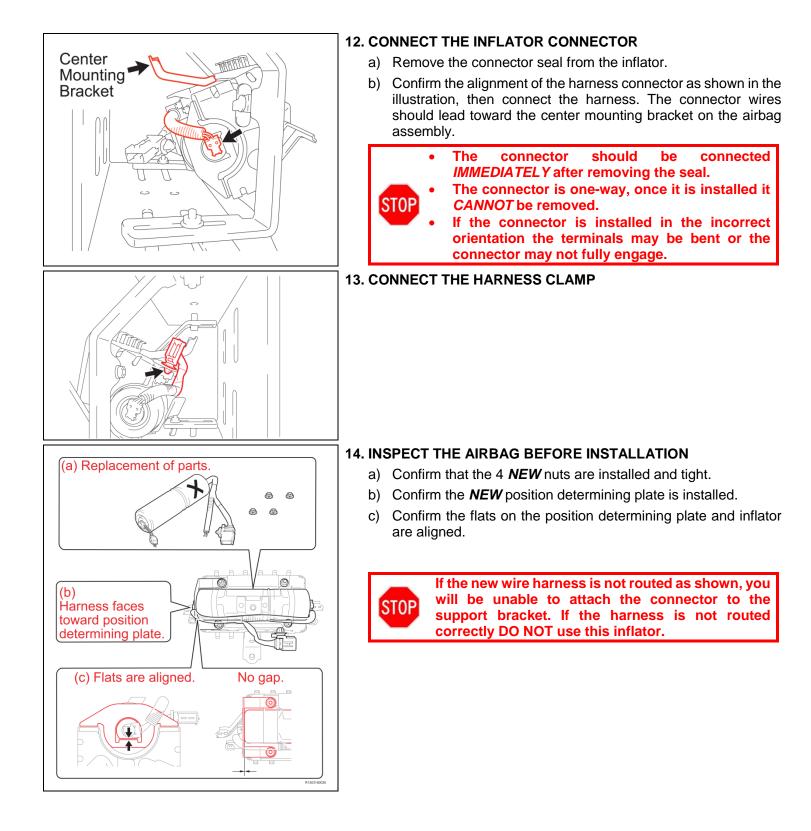
- a) Push the inflator so that it contacts the position determining plate.
- b) Tighten the nuts evenly in two increments following the sequence shown in the illustration. Use a socket driver or torque wrench to tighten the nuts.

## Torque: 35in. lbf (3.9N·m)

• If the inflator is not positioned correctly in the position determining plate the airbag may not deploy correctly when activated.



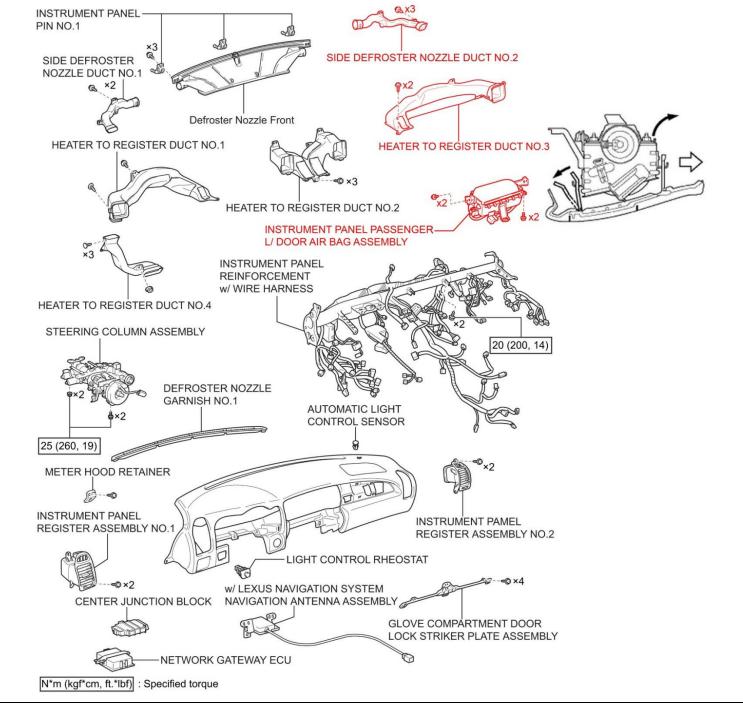
• *DO NOT* use a power tool, T-handle, or ratchet when tightening the nuts to avoid over torqueing.



## XI. VEHICLE REASSEMBLY

## 1. REINSTALL THE AIRBAG ASSEMBLY IN THE INSTRUMENT PANEL

- a) Position the airbag assembly in the instrument panel, engage the straps, and then install the 4 bolts.
- b) Install the 2 screws and the heater to register duct.
- c) Install the 3 screws and the side defroster nozzle.



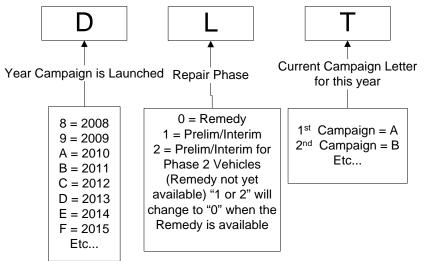
- 2. INSTALL THE INSTRUMENT PANEL SAFETY PAD SUB-ASSEMBLY
  - a) Refer to TIS for reinstallation instructions 2002-2005 MY 2006 MY 2007 MY.
- 3. RECONNECT THE NEGATIVE BATTERY CABLE
- 4. PERFORM A HEALTH CHECK AND DIAGNOSTIC REPORT

# ◄ VERIFY REPAIR QUALITY ►

- Confirm all precautions are follow to ensure safety during the repair
- Confirm the entire serial number checker application is completed and the warranty authorization # is recorded on EVERY vehicle
- Confirm the old inflator is handled safely and given to the appropriate parts professional for shipment
- Confirm the inflator harness connector is fully engaged and that the position determining plate is installed correctly
  - If you have any questions regarding this update, please contact your area representative.

## **XII. APPENDIX**

#### A. CAMPAIGN DESIGNATION DECODER



## **B. CAMPAIGN PARTS DISPOSAL**

## Video Supplement: Parts Handling

**ALL** inflators that are removed from vehicles under this campaign **MUST** be packaged and shipped back to the inflator manufacturer following the manufacturer's instructions. The instructions can be found in the following locations:

- Attached to the dealer letter
- Included in the parts box
- The laminated aid that was provided at the launch of the campaign