



SUBJECT

Recall Campaign: Head Protection System (Left Side)

MODEL

F15 (X5) produced from August 30, 2013 to February 18, 2015

SITUATION

BMW AG is conducting a voluntary Safety Recall involving the Head Protection System (HPS) on certain Model Year 2014 and 2015 X5 Sports Activity Vehicles (SAVs).

AFFECTED VEHICLES

This Recall Campaign involves F15 (X5) models produced from August 30, 2013 to February 18, 2015.

First check if a Recall Campaign label with a code number **737** is already attached to the B-pillar.

If a code number **737** has been punched out, the Campaign has already been performed and no further action is necessary.

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

For the Delivery Stop vehicles:

Vehicles which require this Recall Campaign will initially only be identified with the "Vehicle Comment" shown below:

Delivery Stop, Head Protection System Safety Recall, B65 06 15, Defect Code: 0072520100

CAUSE

Due to a supplier production control error, the clamp which secures the HPS air bag to the gas generator is out of specification. As a result, it is possible that an insufficient inflation of the air bag could occur during activation of the HPS.

CORRECTION

Replace the HPS (left side).

PROCEDURE

This repair procedure requires a special clip release tool, which is being sent via automatic tool shipment. Refer to SI B04 06 15 for information about this tool (P/N 83 30 0 496 932).

Refer to ISTA repair instructions for safety and precaution measures when dealing or handling airbags For vehicles equipped with SA 402, Panoramic sunroof: refer to RA 72 12 048. For vehicles equipped without SA 402: refer to RA 72 12 060.

A copy of the main repair instructions is attached to this service information.

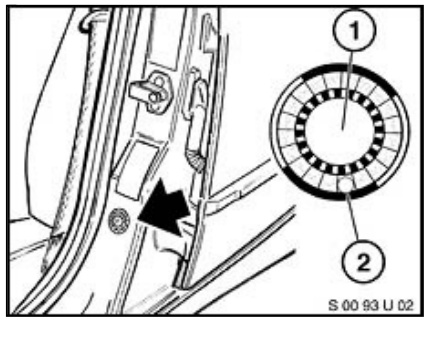
PARTS INFORMATION

With the very limited number of vehicles involved, we have implemented a VIN specific ordering process. Please email your request to specialpartsrequest@bmwna.com with your Location code (with ship to address), VIN, part number, name and phone number.

Part Number	Description	Quantity

72 12 7 325 697	Head airbag, left	1
07 14 7 265 827	Blind rivets	8

LABEL INSTRUCTIONS

	<p>This Recall Campaign has been assigned code number 737. After the vehicle has been checked and/or corrected, obtain a label (SD 92-461) and:</p> <ul style="list-style-type: none"> A. Emboss your BMW center warranty number in the middle of the label (1); B. Punch out code number 737 (2), printed on the label; and C. Affix the label to the B-pillar as shown.
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If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one, because a number from an underlying label could appear in the punched-out hole of the new label.

WARRANTY INFORMATION

The repair described in this bulletin is covered under warranty regardless of time or mileage.

Reimbursement for this Recall will be via normal claim entry utilizing the following information:

Defect Code:	00 72 52 01 00	
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Completion before vehicle delivery to the customer or the vehicle is already in the workshop

Labor Operation:	Labor Allowance:	Description:
00 63 535	32 FRU	Replace right head airbag (version without panoramic sunroof SA 402)
Or:		
00 63 536	34 FRU	Replace right head airbag (version with panoramic sunroof SA 402)

Or:

Completion after vehicle delivery to the customer

Labor Operation:	Labor Allowance:	Description:
00 63 008	34 FRU	Replace right head airbag (version without panoramic sunroof SA 402)
Or:		

00 63 009	35 FRU	Replace right head airbag (version with panoramic sunroof SA 402)
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ADDITIONAL INFORMATION

PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.

BMW centers must ensure Recalls are completed after having been notified by BMW of North America, LLC (BMWNA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the center's possession at the time of notification. In BMW NA's case, this notification would typically be made by the issuance of a Recall notification in the form of a Service Information bulletin (SIB) or transmission of a Dealer Communication System (DCS) Recall message.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a Recall campaign is announced by BMW NA, centers must ensure that all Recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that centers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open Recall.

The Safety Act also prohibits centers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open Recall has been completed BEFORE delivery. This also pertains to vehicles in the Certified Pre-Owned program, and to items of replacement equipment.

Finally, BMW centers should not sell or use parts that have been recalled by BMW NA. Please follow the specific instructions provided by BMW NA on the return or disposition of the parts.

ATTACHMENTS

View PDF attachment [B650615 4100 Replacing Rivets.](#)

View PDF attachment [B650615 Repair Procedure With SA402.](#)

View PDF attachment [B650615 Repair Procedure Without SA402.](#)

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