



Mercedes-Benz

Campaign No. 2015030005, April 2015

Revision	Date	Purpose
A	04/06/15	Inclusion of Customer Letter
-	03/13/15	Initial release

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 218 (CLS-Class), Model Year 2012-2015  
Rear Side Marker Lamps, SCN Code the Rear SAM**

This Recall Campaign has been initiated because Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that the rear side marker lamps may not illuminate according to specifications and so the vehicles might not meet the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, reflective devices and associated equipment." The illumination level might be below the required level due to a software coding issue which leads to the non-activation of certain LEDs. Insufficient illumination levels in certain measuring points of the rear side marker function may reduce vehicle visibility for lateral traffic and could increase the risk of a crash. To correct this condition an authorized Mercedes-Benz dealer will SCN code the rear SAM.

Attached is a sample copy of a letter which owners of the affected vehicles will receive

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 30,041 vehicles are involved.

Order No. P-RC-2015030005

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

## Procedure

### Note:

- Use DAS/Xentry 12/2014-01-02/2015 with all associated patches or higher.
  - Follow the steps exactly as described in DAS/Xentry.
  - Connect battery charger (battery voltage >12.5V).
  - Ensure all electrical consumers are switched-off.
  - In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD.
  - Refer to Star Diagnosis System (SDS) Best Practices Guide.
1. Perform SCN coding in rear SAM control module:  
Control units view / SAM-H (rear signal acquisition and actuation module) / Control unit adaptations / Configuration / SCN coding.
  2. Follow on-screen instructions.

### Note:

Rear parking lamps will be illuminated prior to SCN coding of the rear SAM (with parking lamps or head lamps **ON**). However, the rear side marker lamp (arrow, Figure 2) will **not** be illuminated (Figure 1). **After** SCN coding is complete rear side marker lamp (arrow) **will be** illuminated.



**Figure 1** (without side marker lamp illuminated)



**Figure 2** (with side marker lamp illuminated)

**i** Note:

The following allowable labor operation should be used when submitting a warranty claim for this repair:

**Warranty Information**

**Operation:** Connect/disconnect battery charger (02-5058)  
 Star Diagnosis System (SDS), Connect/disconnect (02-4762)  
 Perform SCN coding in rear SAM control module (02-8932)

Damage Code	Operation Number	Labor Time (hrs.)
54 985 31 8	02-5058	0.1
	02-4762	0.1
	02-8932	0.1

**i** Note

Operation Number labor times are subject to change.



Mercedes-Benz

Mercedes-Benz USA, LLC

**IMPORTANT SAFETY RECALL 2015030005**  
**This notice applies to your vehicle, Insert VIN here**  
**Tail Lamp Side Markers**  
**NHTSA Recall # 15V137**

Gareth Joyce  
Vice President  
Customer Services

April, 2015

Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has decided that in certain Model Year 2012 - 2015 CLS -Class vehicles the rear tail lamp side markers may fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, reflective devices and associated equipment." Our records indicate that your vehicle is included in the potentially affected population of vehicles.

**WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.**

DAG has determined that the level of illumination of the rear tail lamp side markers in your vehicle might be below the required level permitted by FMVSS 108 due to a software coding issue which leads to the non-activation of certain LEDs. Insufficient illumination levels of the rear tail lamp side markers may reduce the vehicles visibility and could increase the risk of a crash. To correct this condition an authorized Mercedes-Benz dealer will update the software coding for the tail lamp side markers.

**This service will be provided free of charge.** We are dedicated to always delivering the Best or Nothing – and respect for your time is a top priority. While the minimum repair time is approximately one half hour, your dealer can provide you with a better estimate of the overall time for this service visit. As a matter of normal service process, an authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time.

For additional information and to schedule an appointment please contact **MERCEDES-BENZ OF ANYTOWN, 201-555-1234** or another authorized dealer, at your earliest convenience. To locate additional authorized dealers see [www.MBUSA.com/dealerlocator](http://www.MBUSA.com/dealerlocator). **Please mention you are scheduling an appointment to update the tail lamp side markers software coding under Recall Campaign # 2015030005.** You may be asked for your 17-digit Vehicle Identification Number (VIN) which, for your convenience, is located above your name at the top of this letter.

In the event that you are no longer the vehicle owner, or have had a change of address, please complete the reverse side and return the updated information in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

Should you have any questions or encounter any difficulty regarding this Recall Campaign please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to remedy your situation, we are always happy to hear from you. Please contact us at 1-(800) FOR-MERCEDES (1-800-367-6372). A new vehicle identification number (VIN)-based recall lookup tool, on our MBUSA.com website, now offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. See [www.MBUSA.com/recall](http://www.MBUSA.com/recall).

If an authorized Mercedes-Benz dealer or MBUSA fails or is unable to perform this service without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this situation may cause you.

Sincerely,

Mercedes-Benz USA, LLC  
One Mercedes Drive  
P.O. Box 350  
Montvale, NJ 07645-0350  
Phone 1-800-FOR-MERCEDES (1-800-367-6372)  
Fax (201) 476-6211  
[www.MBUSA.com](http://www.MBUSA.com)

**IMPORTANT**

**IF FOR ANY REASON YOU DO NOT NOW OWN THIS VEHICLE OR HAVE A CHANGE OF ADDRESS, PLEASE COMPLETE THE SECTION BELOW, PLACE IN THE ENCLOSED ENVELOPE, AND DROP IN ANY MAIL BOX. IF POSSIBLE, PROVIDE THE NAME AND ADDRESS OF THE PRESENT OWNER SO THAT WE MAY CONTACT THEM.**

- SCRAPPED**
- STOLEN**
- OTHER** \_\_\_\_\_
- SOLD**                                      **I HAVE SOLD THE VEHICLE TO:**
- MY NEW ADDRESS IS:**

**NAME** \_\_\_\_\_

**STREET** \_\_\_\_\_ **APT.** \_\_\_\_\_

**CITY** \_\_\_\_\_ **STATE** \_\_\_\_\_ **ZIP** \_\_\_\_\_

**PHONE** \_\_\_\_\_

**THANK YOU FOR YOUR COOPERATION**