



RECALL CAMPAIGN BULLETIN

Reference:

NTB15-023

Date:

March 26, 2015

VOLUNTARY SAFETY RECALL CAMPAIGN 2013 - 2015 ALTIMA SECONDARY HOOD LATCH LUBRICATION

CAMPAIGN ID #: PC359

NHTSA #: 15V-116

APPLIED VEHICLES: 2013 – 2015 Altima Sedan (L33)

Check Service COMM to confirm campaign eligibility.

- There are two campaign bulletins that cover Model Year 2013 Altima secondary hood latch.
- Each campaign bulletin is applicable to specific and separate vehicle populations within the 2013 Model Year.
- Make sure the correct bulletin (Campaign ID #) is used for the vehicle you are working on.

INTRODUCTION

Nissan is conducting a Voluntary Safety Recall Campaign on certain specific Model Year 2013 - 2015 Altima vehicles to clean and lubricate the secondary hood latch. This service will be performed at no charge for parts or labor.

IDENTIFICATION NUMBER

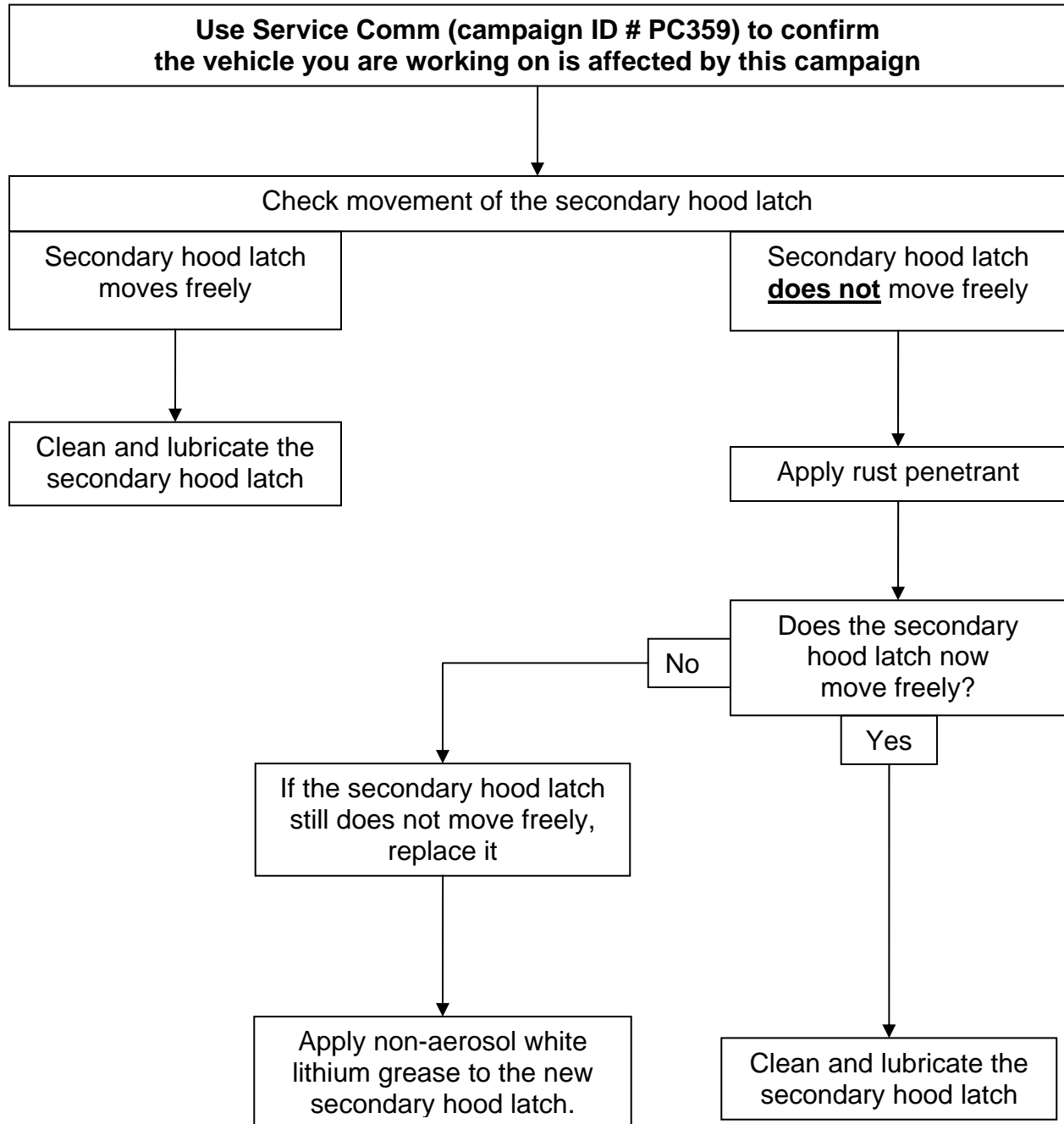
Nissan has assigned identification number PC359 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

REPAIR OVERVIEW



SERVICE PROCEDURE

1. Open the engine hood.
2. Place a clean rag under the hood latch assembly as shown in Figure 1.

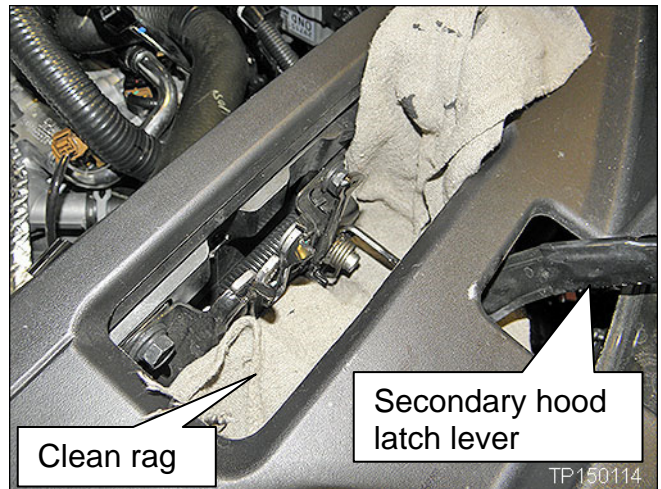


Figure 1

3. Place a clean fender cover to protect the front fascia as shown in Figure 2.
 - Allow the secondary hood latch lever to be above the fender cover as shown.

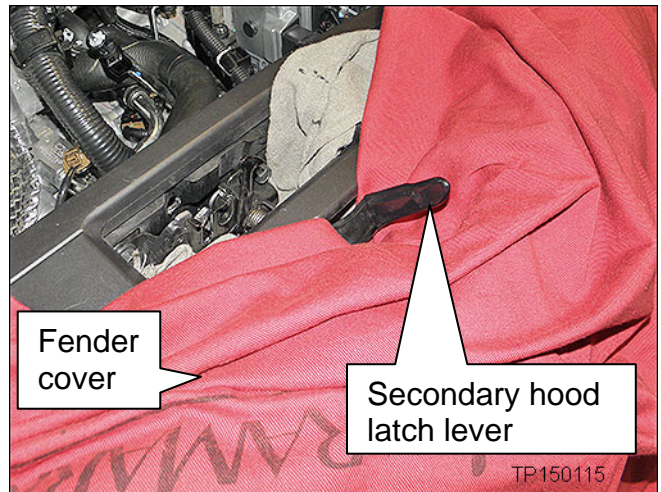


Figure 2

4. Move / cycle the secondary hood latch lever five times.

When the latch is released; does the latch move back to the fully closed position without sticking, as compared to a new latch?

- Yes – skip to step 7.
- No – go to the next step (step 5).

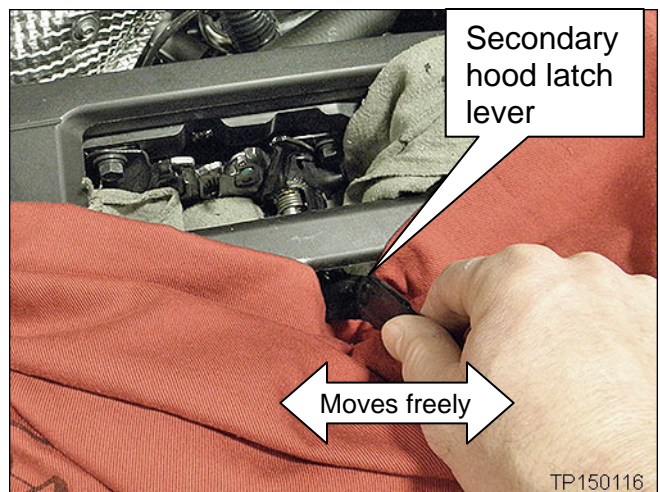


Figure 3

5. **Only if secondary hood latch sticks in step 4:**

Apply aerosol rust penetrant to the secondary hood latch.

- Use Nissan Rust Penetrant or equivalent.
- Use a spray extension tube to help direct the application.
- Apply to the pivot pin area and between latch lever and latch body.



Figure 4

6. Move / cycle the secondary hood latch lever 10-15 times or until it moves back to the fully closed position without sticking, as compared to a new latch.

NOTE: If you are unable to achieve smooth (non-sticking) movement of the secondary hood latch lever, as compared to a new latch assembly, replace the hood latch assembly.

- Refer to the Electronic Service Manual (ESM), section DLK-Door & LOCK, for replacement information.
- If latch is replaced, skip to step 9.

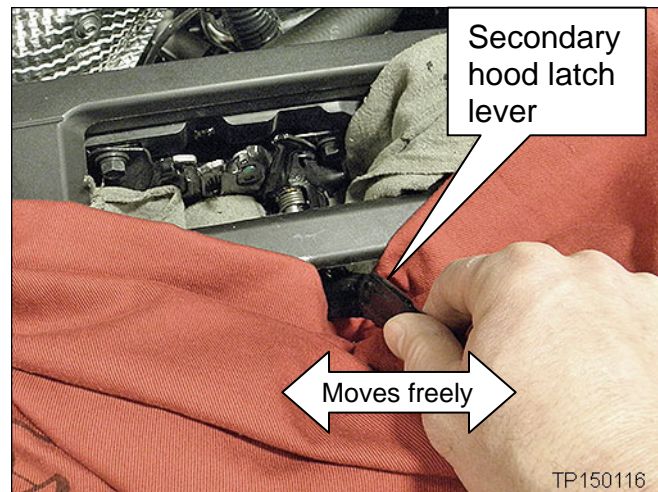


Figure 5

7. Remove / clean previous lubricants and debris from the secondary hood latch.

- Use brake clean or equivalent type cleaner that complies with local regulations.
- Use a spray extension tube to help direct the application.
- Clean the pivot pin area, and clean between latch lever and latch body.

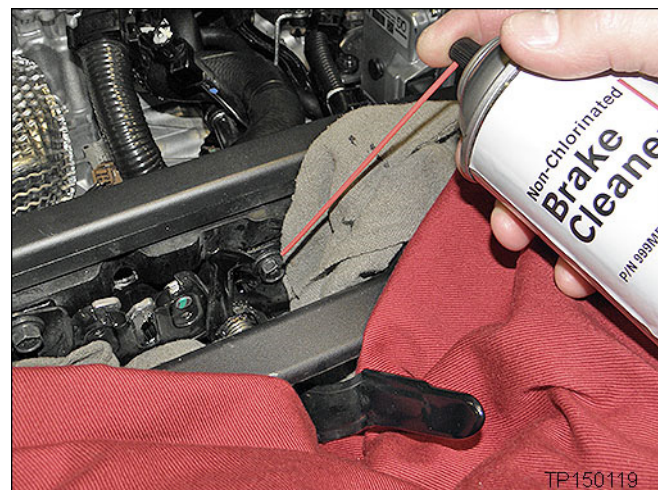


Figure 6

8. Use shop air to blow-dry the latch assembly before proceeding to the next step.

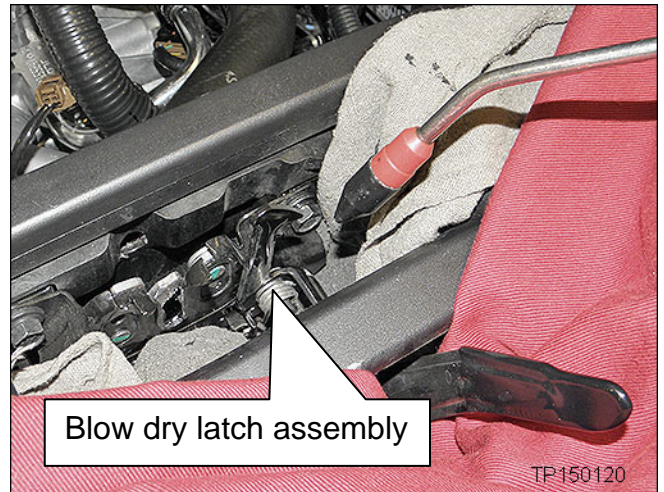


Figure 7

9. Apply non-aerosol white lithium grease to the secondary hood latch.
 - Do not use “spray-on” grease.
 - Apply the grease with a small brush
 - With the brush, work the grease onto the pivot pin area and between latch lever and latch body.



Figure 8

10. Remove the rag from under the hood latch assembly.

PARTS INFORMATION

DESCRIPTION	PART #	QUANTITY
Nissan Rust Penetrant (1)	999MP-A3020P	Shop Supply
White Lithium Grease (non-aerosol)	Local Source	Shop Supply
Brake Cleaner	Local Source or Nissan Maintenance Advantage	Shop Supply

(1) Order this item through the Nissan Maintenance Advantage program: Phone: 877-NIS-NMA1 (877-647-6621). Website order via link on dealer portal www.NNAnet.com and click on the "Maintenance Advantage" link.

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") I.D.	DESCRIPTION	OP CODE	FRT
PC359	Clean and Lube Hood Latch	PC3590	0.2 hrs.

CAMPAIGN ("CM") I.D.	DESCRIPTION	OP CODE	FRT
PC359	Clean hood latch – if lever still sticks, replace hood latch	PC3591	0.3 hrs.

OWNER'S LETTER

Dear Nissan Altima owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2013-2015 Model Year Altima vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall

On some of the affected vehicles, the secondary hood latch may not function properly. If the primary hood latch is released, the secondary hood latch may not hold the hood closed as designed while the vehicle is in motion. In certain circumstances, this may cause the hood to open while driving and partially obscure the driver's vision, increasing the risk of a crash.

What Nissan Will Do

Your Nissan dealer will inspect the hood latch for proper operation and clean and condition the latch joint by applying lubricant. If determined necessary, the hood latch may be replaced. This repair should take less than an hour to complete and will be offered at no charge for parts and labor. Your dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Contact your Nissan dealer as soon as possible in order to arrange an appointment to have your vehicle repaired. **In the interim, we recommend that you check to ensure the hood is fully closed and latched. Also, we ask that you be careful to pull the fuel door release lever when refueling, and not the hood release lever.** Please bring this notice with you when you keep your service appointment.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.