

15-224 Hickory Springs Quad Step Recall ADDENDUM

It has been determined that the Stover Hex Head Lock Nuts contained in the recall kits for the **96 Rivet Kit** did not get properly stamped by the manufacturer and will not lock as intended. See Figure 1.

GOOD**BAD**

Figure 1

Any recall kit shipped on or after 5/14/2015 has been verified to contain the proper Stover Hex Head Lock Nuts. With these kits, the 15-224-Hickory Springs Quad Step Recall Safety Advisory can be resumed as written.

For recall kits shipped prior to 5/14/2015:

Recall kits shipped on or prior to 5/13/2015 but not installed must be inspected to verify it contains the proper nuts prior to installation. Once the correct nuts are verified, the 15-224 Hickory Springs Quad Step Recall Safety Advisory can be resumed as written. **Please note - See Step 4 of the 15-224-Hickory Springs Quad Step Recall Safety Advisory – if the defective nuts are discovered but you are not going to use them because the step has 55 rivets, please discard them and continue with the recall remedy.**

If the step requires the 96 Rivet Kit and the hardware kits contains bad nuts, they must be discarded. Order KRV Part # 476208 - 96 Rivet Kit. **DO NOT** install your own lock nut.

Based on this, for Warranty Claims received by Keystone after 5/22/2015, the recall kits have been properly inspected by the dealer prior to installation and verified to have the correct nuts.

For kits replaced prior to 5/13/2015, the recall has been reopened and the #96 rivet kit must be replaced. Keystone will send letters to registered owners and dealers for any vehicle included.

WARRANTY REIMBURSEMENT

Submit the request on Key Express using **Flat Rate Code # 7122442A** with **Service Advisory #15-224** noted in the customer complaint section. The time authorized for this repair is **0.5 hours**.

We apologize for the inconvenience this has caused and if you have any questions, please contact us at 866/273-1450.