

TECHNICAL BULLETIN
J050NAS1
30 JAN 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 100-00

Non-Compliance Recall: Occupant Classification Sensor System Handbook Description Incorrect

AFFECTED VEHICLE RANGE:

XJ Range (X351)

Model Year: 2015
VIN: V74900-V81573

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A non-compliance issue has been identified on 2015 model year Jaguar XJ (X351) vehicles where the Owner's Handbook information, which details the functionality of the Airbag Status Indicator Lamp, has been incorrectly described. Operation of Occupant Classification Sensor (OCS) system is not affected; however, the description of operation in the Owner's Handbook does not correspond with the actual Airbag Status Indicator Lamp operation.

Vehicles with Owner's Handbooks in this condition do not comply with the requirements of Canada Motor Vehicle Safety Standard (CMVSS) 208 – Occupant Restraint Systems in Frontal Impact [Canada] and Federal Motor Vehicle Safety Standard (FMVSS) 208 – Occupant Crash Protection [USA]. An occupant that does not correctly understand airbag functionality may be at increased risk of injury in a crash.

Action: Retailers are required to **HOLD** only affected vehicles that are within your control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Customers who have taken delivery of affected vehicles are being direct mailed an Owner's Handbook Supplement to update their current Owner's Handbook.

PARTS:



NOTE: * Owner's Handbook Supplements will be supplied free of charge

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % of VEHICLES REQUIRING PARTS*
Owner's handbook supplement - English	JSA 18 02 34 151	1	100
Owner's handbook supplement - French	JSA 20 02 34 151	1	100

SPECIAL TOOLS:

No special tools required

WARRANTY:



NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**J050**' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIX to obtain the latest repair time.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
J050	B	Add the handbook supplement into the owner's handbook	05.10.10	0.10	-	-
J050	C	Add the handbook supplement into the owner's handbook Drive in/drive out	05.10.10 10.10.10	0.10 0.20	- -	- -

Normal Warranty policies and procedures apply

SERVICE INSTRUCTION

1. Place the appropriate Owner's Handbook Supplement with the Owner's Handbook.