

Reference:

ITB15-005

Date:

January 26, 2015

VOLUNTARY SAFETY RECALL CAMPAIGN 2013-2014 JX/QX60; SECONDARY HOOD LATCH

CAMPAIGN ID #: PC344
APPLIED VEHICLE: 2013 JX (L50)
2014 QX60 (L50)
2014 QX60 hybrid (L50)

INTRODUCTION

Infiniti is conducting a Voluntary Safety Recall Campaign on certain specific Model Year 2013 – 2014 Infiniti JX and QX60 to adjust the lever stop for the secondary hood latch lever at no charge for parts or labor.

IDENTIFICATION NUMBER

Infiniti has assigned identification number PC344 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

RETAILER RESPONSIBILITY

It is the retailer's responsibility to check Service COMM for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a retailer's inventory. **Federal law requires that new vehicles in retailer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Infiniti strongly encourages retailers to correct any used vehicles in their inventory before they are retailed.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

SERVICE PROCEDURE

CAUTION: Ensure the parking brake is engaged and engine is off.

1. Open the hood and remove the 13 snaps and then the radiator core support upper cover (Figure 1).

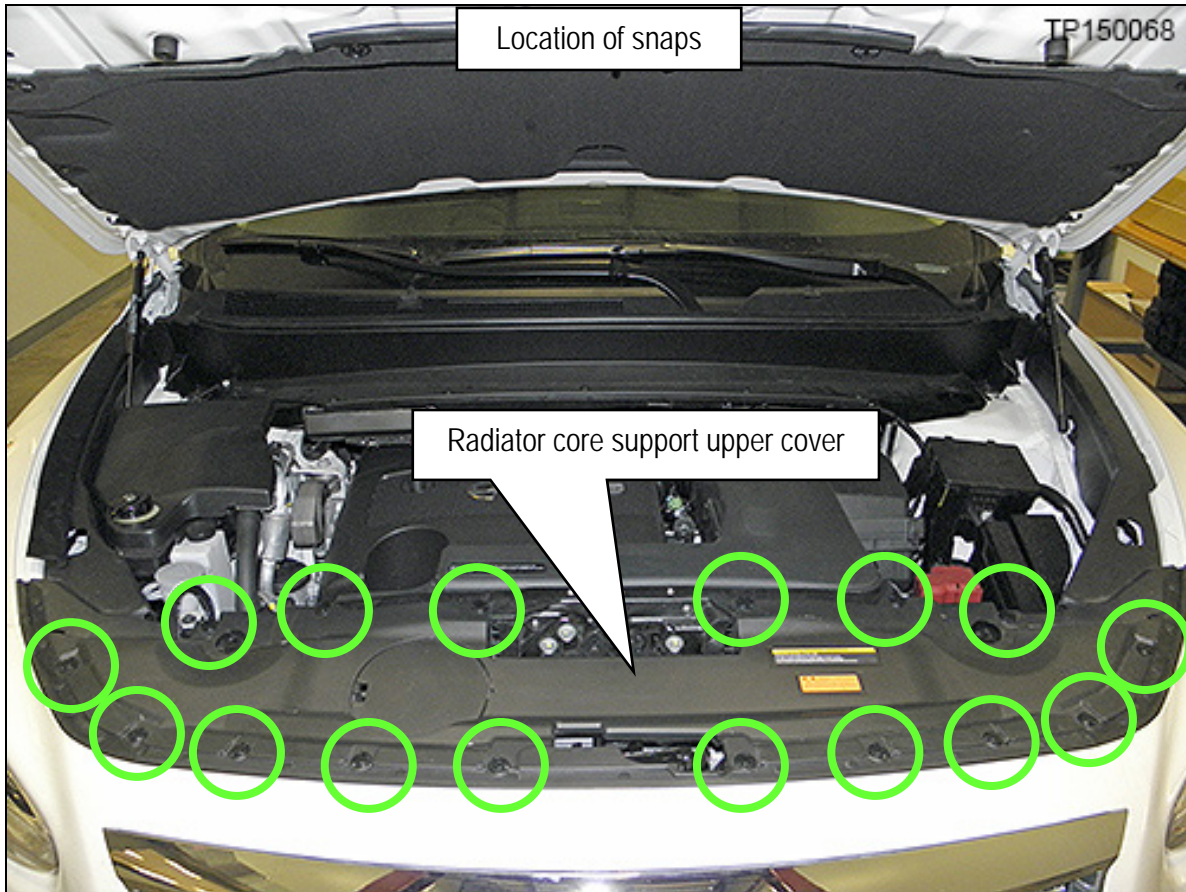


Figure 1

2. Remove the two 13 mm bolts that hold the secondary hood latch lever assembly to the vehicle (Figure 2).

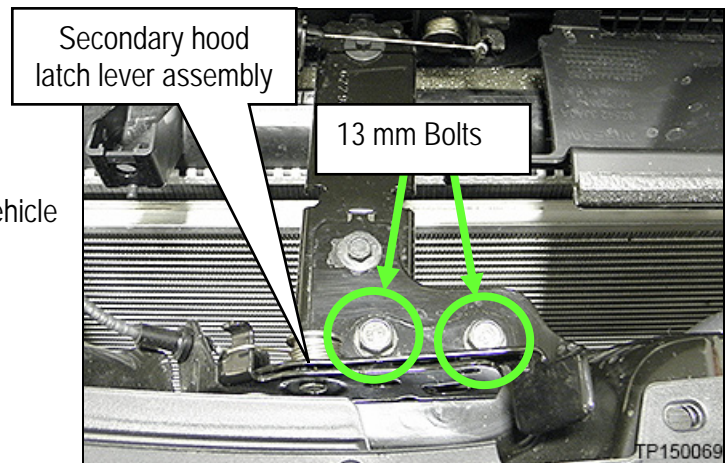


Figure 2

- Using a suitable tool, bend the "secondary hood latch lever stop" down (Figure 3) so that the bottom of the lever rests on the base of the hood lock assembly bracket (Figure 5, page 4).

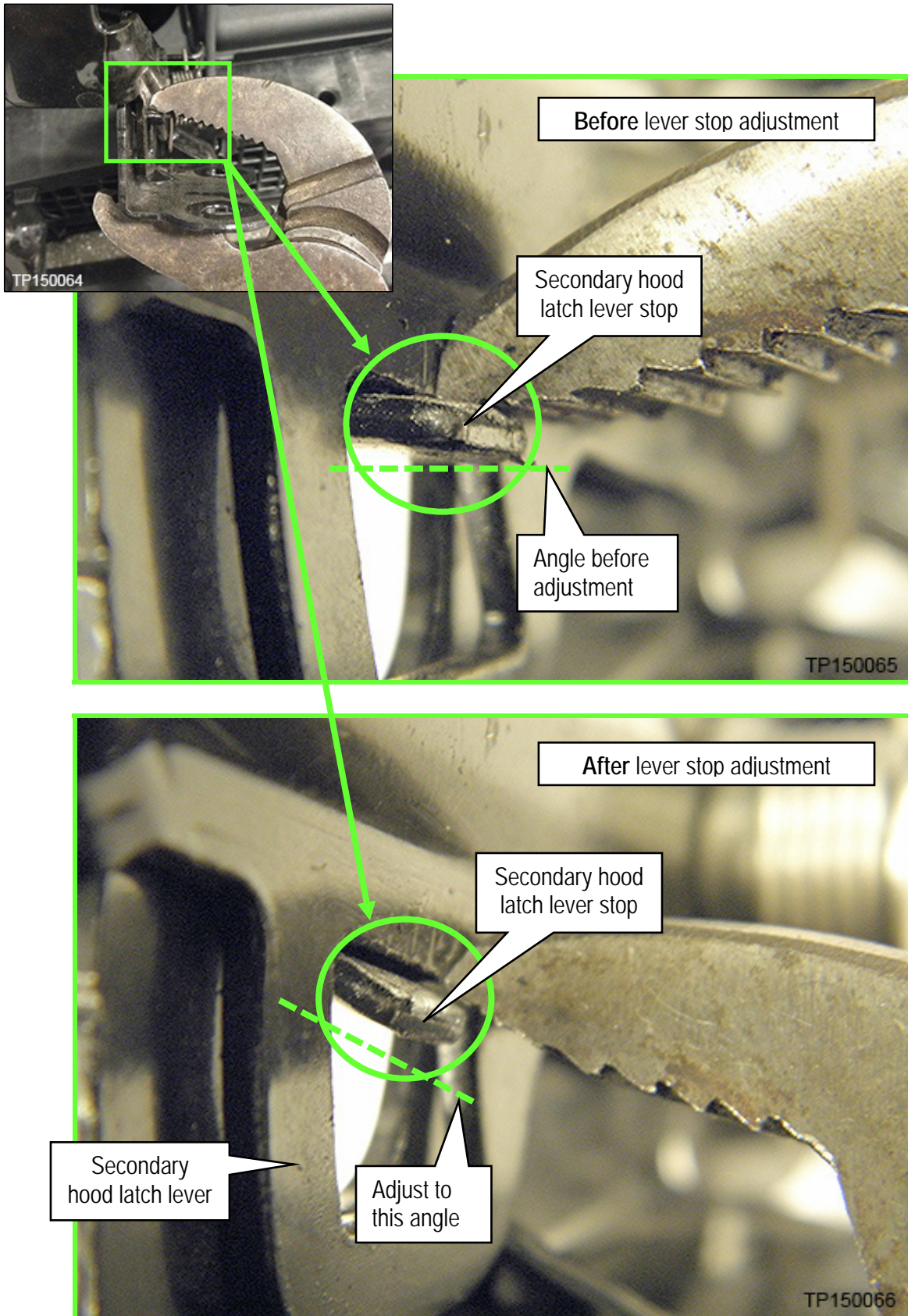
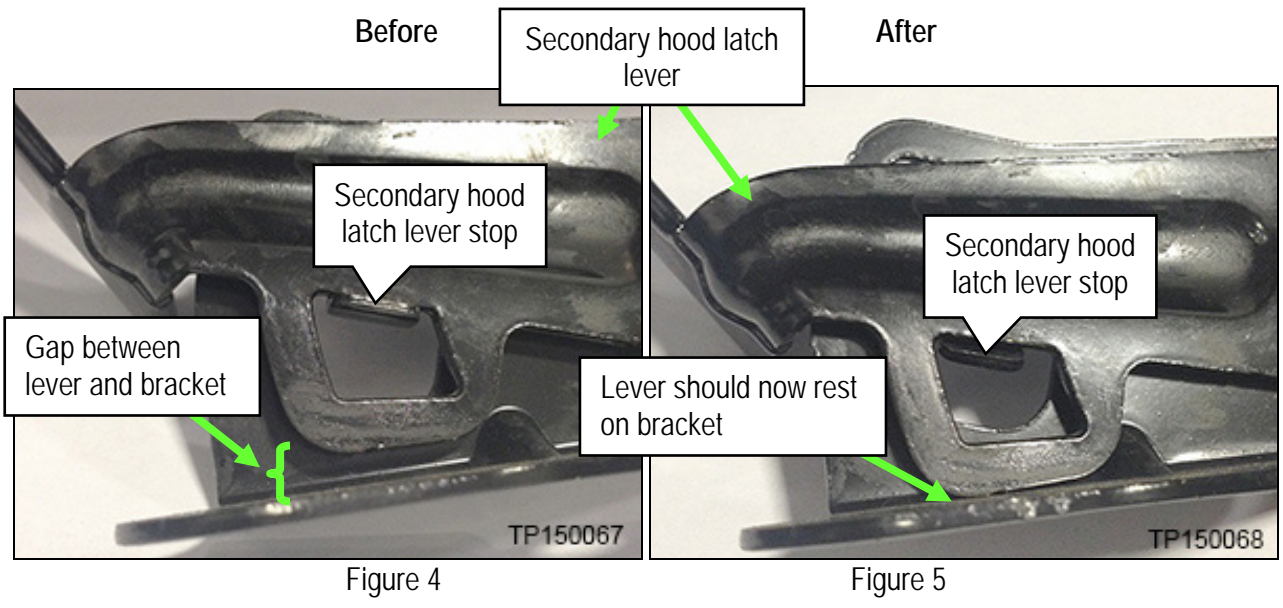
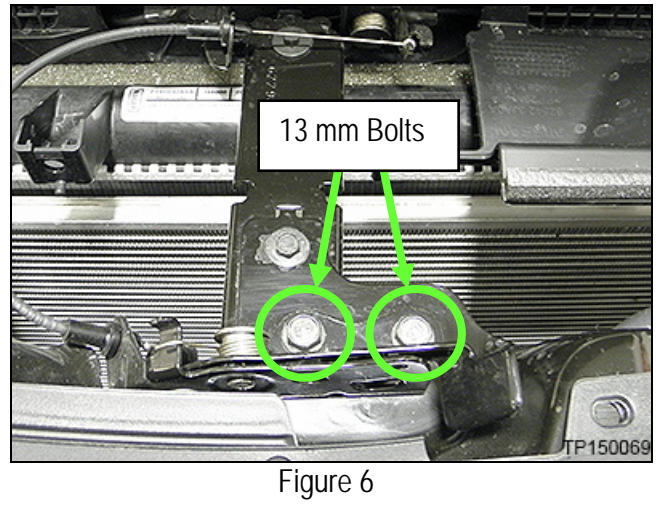


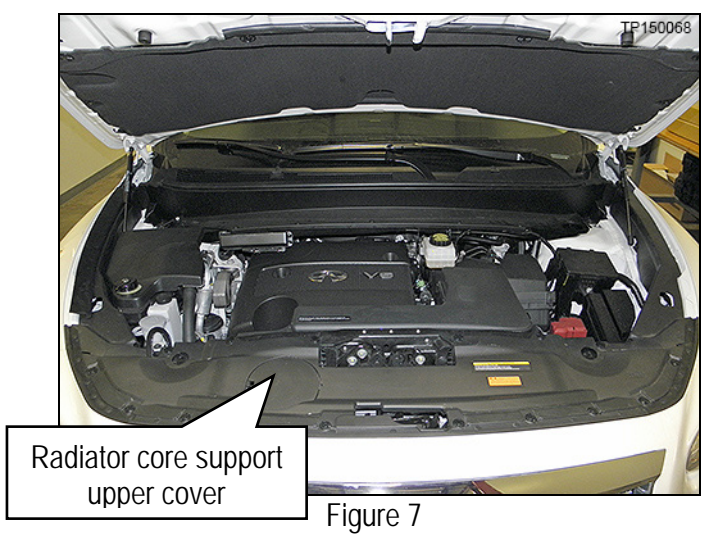
Figure 3



4. Reinstall the secondary hood latch lever assembly to the vehicle and then torque the 13 mm bolts.
 - Reassembly Torque:
13.5 N•m (1.4 kg-m, 10 ft-lb)



5. Reinstall the radiator core support upper cover.
6. Confirm that the hood will not open with the secondary hood latch engaged.



CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") I.D.	DESCRIPTION	OP CODE	FRT
PC344	Adjust Secondary Hood Latch	PC3440	0.2 hrs.

