

**Reference:**

ITB15-002

**Date:**

January 15, 2015

## VOLUNTARY SAFETY RECALL CAMPAIGN 2014 – 2015 QX60 FRONT HUB AND TORQUE MEMBER BOLT TORQUE

**CAMPAIGN ID #:** PC340**APPLIED VEHICLES:** 2014 – 2015 QX60 (L50)  
2014 – 2015 QX60 Hybrid (L50)**Check Service COMM to confirm campaign eligibility.**

### INTRODUCTION

Infiniti is conducting a Voluntary Safety Recall Campaign on certain specific Model Year 2014 - 2015 QX60 and QX60 Hybrid vehicles to re-torque the front hub bolts, torque member bolts, and steering stopper bolts. This service will be performed at no charge for parts or labor.

### IDENTIFICATION NUMBER

Infiniti has assigned identification number PC340 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

### RETAILER RESPONSIBILITY

It is the retailer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a retailer's inventory. **Federal law requires that new vehicles in retailer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Infiniti strongly encourages retailers to correct any used vehicles in their inventory before they are retailed.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

1. Lift the vehicle.
2. Locate and torque the 4 hub bolts and 2 torque member bolts on each front wheel hub assembly (see Figure 1).

**Hub bolts:** Torque to 88.3 N·m (9.0 kg-m, 65 ft-lb).

**Torque member bolts:** Torque to 123 N·m (13.0 kg-m, 91 ft-lb).

**NOTE:** Make sure to perform the above torque procedure on BOTH (driver and passenger side) front hub assemblies.

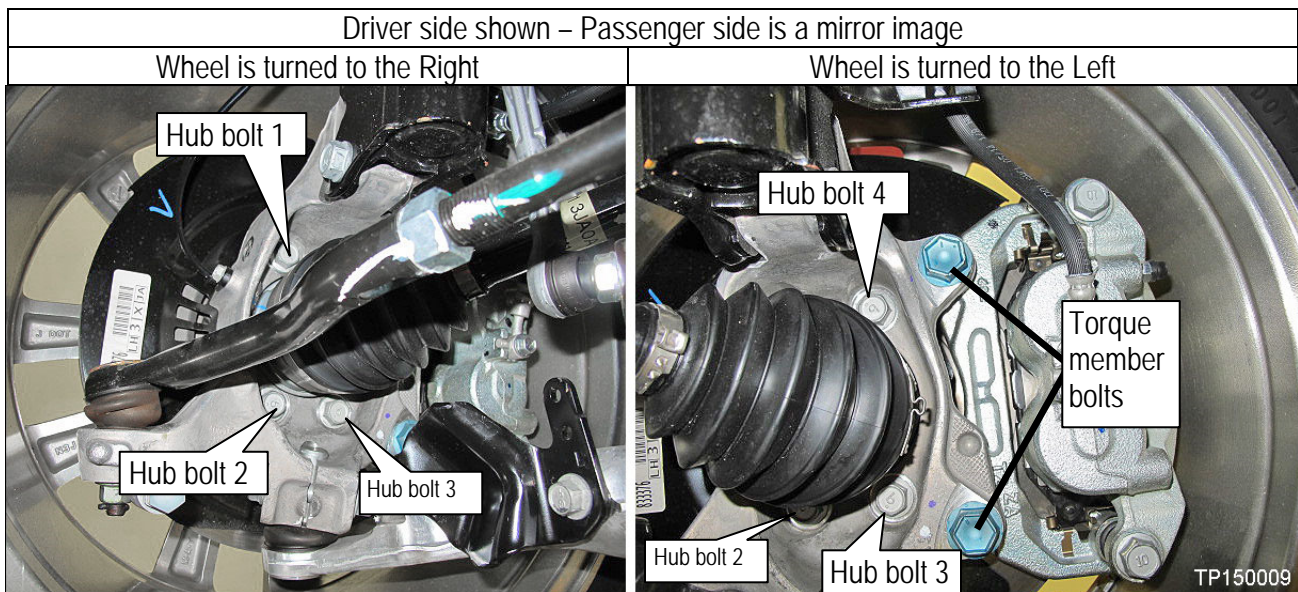


Figure 1

3. Torque the steering stopper bolts (both sides) to 63 N·m (6.4 kg-m, 46 ft-lb).

### NOTE:

- A 19 mm deep socket will fit over the stopper bolt cap.
- Make sure to perform the above torque procedure on BOTH (driver and passenger side).

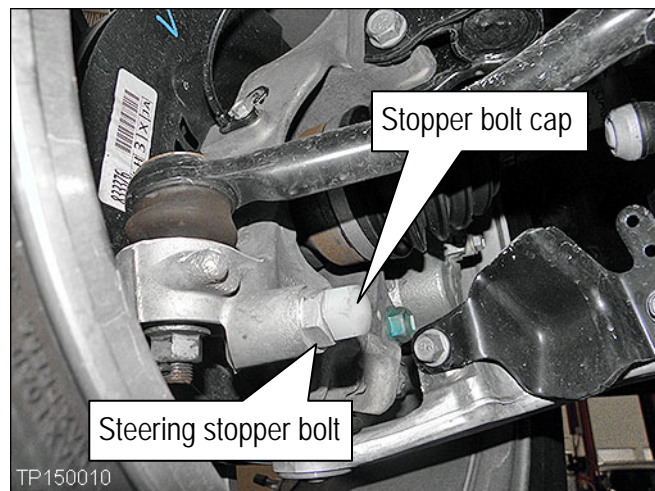


Figure 2

## CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

CAMPAIGN (CM) ID #	DESCRIPTION	OP CODE	FRT
PC340	Torque Left and right front hub, torque member, and stopper, replace bolt if missing	PC3400	0.4 hrs.

