

**15V-xxx**  
**Model Year 2015-2016 BMW M3 Sedan, M4 Coupe/Convertible**  
**Driveshaft**

**Q1. Which models in the US are affected?**

Affected are certain Model Year 2015-2016 BMW M3 Sedans, M4 Coupes, and M4 Convertibles produced between May and September 2015. [Note – the Coupes are MY16 only.]

**Q2. How many vehicles in the US are affected?**

Approximately 42 vehicles in the US are affected.

**Q3. What is the specific issue involving this recall?**

This recall involves the driveshaft between the transmission and the rear axle. Due to a manufacturing process error, the driveshaft's integrated slip-joint was not filled with grease and, over time, could fail.

**Q4. What can happen as a result of this issue?**

If the driveshaft failed, this could result in a loss of power to the rear axle and increase the risk of a crash.

**Q5. Why are other models not affected?**

Other models have been assembled with a driveshaft produced to specification.

**Q6. Can I become aware of this issue if it is occurring?**

If you hear a loud clunking noise, or if you suddenly lose power, your vehicle may be experiencing this issue.

If this occurs, you should carefully move away from traffic and pull over to a safe location as soon as possible. You should contact BMW Roadside Assistance at 1-800-332-4269 to have the vehicle brought to the nearest authorized BMW center.

**Q7. What corrective measures will be taken?**

The driveshaft will be inspected and, if necessary, replaced.

**Q8. How did you become aware of this issue?**

We became aware of this issue from our internal quality control procedures.

**Q9. Are you aware of any accidents or injuries associated with the recall?**

No.

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**Q10. Can I continue to drive my vehicle?**

Yes.

When you receive a letter asking you to have this service performed, please do so as soon as possible.

If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Q11. How will I be informed of the recall?**

You will receive a letter via First Class mail in January advising you of this issue, and requesting that you bring your vehicle to your authorized BMW center for service and repair. When you receive this letter, please schedule an appointment with an authorized BMW center to perform the repair. You can find and contact your preferred BMW center at [www.bmwusa.com/dealer](http://www.bmwusa.com/dealer).

**Q12. Do I have to wait for my letter in order to have my recall performed?**

Yes. We are in the process of implementing the recall campaign to ensure that the necessary parts and procedures are at our authorized BMW centers prior to requesting that you have the recall performed.

**Q13. How will the recall be performed?**

The driveshaft will be inspected and, if necessary, replaced.

**Q14. How long will the repair take?**

This **free repair** may take up to one hour; however, additional time may be required depending upon your BMW center's schedule.

**Q15. How many vehicles have experienced this condition?**

The number of vehicles that may have this condition is unknown.