

**15V-xxx**  
**Model Year 2014-15 MINI Hardtop 2 Door, Cooper and Cooper S**  
**Model Year 2014-15 MINI Hardtop 4 door, Cooper and Cooper S**  
**Front Passenger Seat Cushion - CIS Mat Sensor – Replacement Parts**

**Q1. Which models and how many vehicles are affected by this recall?**

Affected are approximately 38 vehicles which may have received an incorrectly programmed seat mat sensor during front passenger seat cushion replacement at a MINI dealer.

**Q2. What is the specific issue involving this recall?**

This recall involves front passenger seat cushion replacement parts which may exhibit incorrectly calibrated Capacitive Interior Sensing (CIS) functions. The Capacitive Interior Sensing (CIS) mat is installed within the front passenger seat cushion. The CIS mat is designed to differentiate between an installed child restraint system and an adult occupant. In affected vehicles, incorrectly calibrated CIS mats may have been installed in the front passenger seat cushion replacement parts. Occupant classification could be impaired, leading to inappropriate air bag activation/deactivation. However, the current airbag status would be indicated by the “passenger airbag off” lamp, therefore the vehicle occupants would be aware if the air bag system is active or not.

**Q3. What can happen as a result of this issue?**

Front seat passenger occupants in affected vehicles could be at a higher risk of injury in a frontal impact.

**Q4. Why are other models not affected?**

Other models in which the front passenger seat cushion has been replaced during a service appointment have a sensor that was correctly programmed. All vehicles were originally produced with correctly programmed seat mat sensors in the front passenger seat cushions.

**Q5. Can I become aware of this issue if it is occurring?**

If an adult is seated in the front passenger seat and the “passenger airbag off” lamp is illuminated; your vehicle may be exhibiting this issue.

**Q6. What corrective measures will be taken?**

The front passenger seat cushion will be replaced.

**Q7. How did you become aware of this issue?**

We became aware of this issue from our quality control procedures.

**Q8. Are you aware of any accidents or injuries associated with the recall?**

No.

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**Q9. Can I continue to drive my vehicle?**

Yes, but when you receive a letter asking you to have this service performed, please do so as soon as possible. If the “passenger airbag off” lamp is illuminated when an adult is seated in the front passenger seat, please ask the passenger to sit in the rear seat.

If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Q10. How will I be informed of the recall?**

You will receive a letter via First Class mail, requesting that you schedule an appointment with an authorized MINI dealer to complete the repair. You can find and contact your preferred dealer at [www.miniusa.com/dealer](http://www.miniusa.com/dealer).

**Q11. Do I have to wait for my letter in order to have my recall performed?**

Yes. We are in the process of implementing the recall campaign to ensure that the necessary parts are at our authorized MINI dealers prior to requesting that you have the repair performed.

**Q12. How will the recall be performed?**

The front passenger seat cushion will be replaced.

**Q13. How long will the repair take?**

This repair may take approximately two hours; however, additional time may be required depending upon your MINI dealer’s schedule. The repair will be performed free of charge by your authorized MINI dealer.

**Q14. How many vehicles have experienced this condition?**

We are aware of approximately 38 vehicles that have this condition.

**Q15. I see the “TREAD Act Customer Reimbursement Plan” attached to my letter. Can you explain what that is about? Am I eligible for reimbursement?**

In the unlikely event that you have already had this repair performed at your own expense, you may be eligible for reimbursement of certain expenses that you incurred.