15V-xxx Non-Compliance Recall Model Year 2016 BMW 5 Series Sedan FMVSS 225 - Left Rear Seat – Child Seat Anchor

Q1. Which models in the US are affected?

Affected are Model Year 2016 BMW 5 Series Sedans produced between July and September 2015.

Q2. How many vehicles in the US are affected?

Approximately 7,044 vehicles in the US are affected.

Q3. What is the specific issue involving this recall?

The "inboard" (i.e. the location which is closer to the center of the vehicle rather than to the side/door of the vehicle) lower anchor bar for child seat installation on the left rear seat may be bent. Therefore, a child restraint system may not be able to fully engage the lower anchors. As a result, affected vehicles may not fully conform to NHTSA regulation FMVSS 225 ("Child restraint anchorage systems").

Q4. What can happen as a result of this issue?

It may not be possible to securely attach a child restraint system to the lower anchors on the vehicle's left rear seat, which would increase the risk of injury to a child in an accident.

Q5. Why are other models not affected?

Other models are equipped with "inboard" lower anchor bars according to specification.

Q6. Can I become aware of this issue if it is occurring?

You may be able to detect this issue if you have difficulty installing a child restraint system on the left rear seat. Your BMW may have this condition if:

- You do not hear the audible "click" that occurs when connecting the child restraint system's attachment to the vehicle's lower anchor bar, and/or
- You are able to pull the child restraint system's attachment away from the vehicle's lower anchor bar when checking to determine that the connection is secure.

If this occurs, please use the right rear seat to install your child restraint system. Please consult the child restraint system manufacturer's owner's manual and the vehicle owner's manual for detailed instructions.

Q7. What corrective measures will be taken?

The "inboard" lower anchor bar on the left rear seat will be inspected, and if necessary, repaired.

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Q8. How did you become aware of this issue?

We became aware of this issue from our internal quality control procedures.

Q9. Are you aware of any accidents or injuries associated with the recall?

No.

Q10. Can I continue to drive my vehicle?

Yes, but if you have difficulty connecting the child seat to the lower anchor bars on the left rear seat, please use the right rear seat to install your child restraint system. Please consult the child restraint system manufacturer's owner's manual and the vehicle owner's manual for detailed instructions.

When you receive a letter asking you to have this service performed, please do so as soon as possible.

If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q11. How will I be informed of the recall?

You will receive a letter via First Class mail in December advising you of this issue, and requesting that you bring your vehicle to your authorized BMW center for service and repair. When you receive this letter, please schedule an appointment with an authorized BMW center to perform the repair. You can find and contact your preferred BMW center at <u>www.bmwusa.com/dealer</u>.

Q12. Do I have to wait for my letter in order to have my recall performed?

Yes. We are in the process of implementing the recall campaign to ensure that the necessary procedures are at our authorized BMW centers prior to requesting that you have the repair performed.

Q13. How will the recall be performed?

The "inboard" lower anchor bar on the left rear seat will be inspected, and if necessary, repaired.

Q14. How long will the repair take?

This repair may take approximately one hour; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed <u>free of charge</u> by your authorized BMW center.

Q15. How many vehicles have experienced this condition?

The number of vehicles that may have this condition is unknown.