

Toyota Motor Engineering & Manufacturing North America, Inc.

Vehicle Safety & Compliance Liaison Office 19001 South Western Avenue Torrance, CA 90501

October 13, 2015

DEFECT INFORMATION REPORT

1. Vehicle Manufacturer Name:

Toyota Motor Manufacturing de Baja California, S. de R. L. de C.V. ["TMMBC"] Carretera Tijuana Tecate Kilometro 143 y 144 Tijuana, Baja California C. P. 22550

Affiliated U.S. Sales Company

Toyota Motor Sales, USA, Inc. ["TMS"]
19001 South Western Avenue, Torrance, CA 90501

2. <u>Identification of Involved Vehicles</u>:

Based on production records, we have determined the involved vehicle population as in the table below.

Make / Car Line	Model Year	Manufacturer	Production Period
Toyota / Tacoma	2016	ТММВС	August 20, 2015 through September 10, 2015

Note: Only the involved vehicles produced by TMMBC are equipped with the affected bolts. Tacoma vehicles produced at Toyota Motor Manufacturing Texas utilize a different vehicle assembly process.

3. <u>Total Number of Vehicles Potentially Involved:</u>

306

4. <u>Percentage of Vehicles Estimated to Actually Contain the Defect:</u>

Unknown

5. <u>Description of Problem:</u>

The subject vehicles are equipped with a driver's knee airbag module that is attached to the instrument panel reinforcement by four bolts. During vehicle assembly at the TMMBC plant, there is a possibility that incorrect bolts with lower strength were installed. This could result in the bolts loosening over time. A loosened bolt could affect the performance of the knee airbag, increasing the risk of injury during a crash.

6. <u>Chronology of Principal Events</u>:

September 11, 2015

TMMBC discovered the assembly process for the driver's knee airbag installation was using the incorrect bolt. Affected vehicles were contained and corrected while in Toyota's possession; however, some vehicles had been sold and transported to dealers.

September 14 – October 1 2015

An investigation was conducted to understand the potential effect of using the incorrect bolt.

October 7, 2015

Based on the above investigation, Toyota decided to conduct a voluntary safety recall campaign on the subject vehicles.

As of October 5, 2015, Toyota is not aware of injuries or fatalities caused by this condition. No Toyota field reports or warranty claims have been received.

7. <u>Description of Corrective Repair Action:</u>

All known owners of the subject vehicles will be notified by first class mail to return their vehicles to a Toyota dealer to have the bolts replaced with ones of the correct specification.

Reimbursement Plan for pre-notification remedies:

As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty ("Warranty"), all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota's Warranty.

8. Recall Schedule:

Notifications to owners will occur by December 12, 2015. A copy of the draft owner notification letter(s) will be submitted as soon as available.

9. Distributor/Dealer Notification Schedule:

Notifications to distributors/dealers were sent on October 12, 2015. Copies of dealer communications will be submitted as they are issued.

10. Manufacturer's Campaign Number:

F0T