

Recall #: VS

**OWNER REIMBURSEMENT PLAN
Suzuki Motor of America, Inc.**

If your vehicle is included in the recall and you have paid for a repair involving the defect condition, you may be eligible for full or partial reimbursement. Suzuki's reimbursement plan covers the following affected vehicles: 2012 Suzuki SX4 vehicles produced after September 2, 2011 and all 2013 Suzuki SX4 vehicles. Please note the following for which Suzuki may exclude reimbursement:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc. will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate time allowance.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant.

To obtain information or request reimbursement, contact your Suzuki Service Provider or the Suzuki Motor of America, Inc. Automotive Customer Service Department, PO Box 1100, Brea, CA 92822-1100, or call 1-800-934-0934. We will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.