



R40 Radio Security Vulnerability Survey

Feedback

FCA Quality is looking to get feedback from you on how your experience was with the recent safety recall specifically the "R40 Radio Security Vulnerability"

*** 1. How was your update done?**

- By QEC
- By local dealer
- Yourself via the USB flash drive received with the recall notification
- Yourself via the Uconnect download site
- Not completed yet

Other method (please describe)

2. Was the update successful?

- No
- Yes

3. Did you have difficulties with the updates?

- No
- Yes
- If yes, please describe.

4. Are you experiencing issues with your Uconnect system since the update?

- No
- Yes
- If yes, please describe.

5. Did the update improve your Uconnect system experience or address any pre-existing issue?

- No
- Yes
- If yes, please describe.

6. In general, how was your "R40 Radio Security Vulnerability" Recall update experience?

Done

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