



07/21/2015

New Safety Recall Advanced Communication – R23072115

FCA US LLC announced a safety recall on certain 2013 through 2015 model year four door:

(DS) RAM Truck (1500 series)

(DJ) RAM Truck (2500 series)

(D2) RAM Truck (3500 series)

Some of the above vehicles may have Occupant Restraint Control (ORC) module software that contains side impact calibrations that are overly sensitive. Inadvertent Side Airbag Inflatable Curtain (SABIC), seat airbag, and/or seatbelt pre-tensioner deployment during certain driving conditions may increase the risk of a crash and/or vehicle occupant injury.

NOTE: The above models in a two-door configuration are not involved in this safety recall.

FCA will conduct a voluntary safety recall on all involved vehicles to reprogram the ORC module software.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
FCA US LLC