

SAFETY RECALL 15438
GUIDELINES FOR SOUTH FLORIDA CUSTOMER INCENTIVES

VEHICLE DETAILING SERVICE

Upon completion of the required service procedure and before the vehicle is returned to the customer, the vehicle should be detailed as described below.

- Power wash exterior including door jams, tires and wheels.
- Power wash cargo bed (if possible).
- Power wash floor mats.
- Vacuum interior.
- Wipe down/clean interior hard surfaces.
- Clean windows interior/exterior.
- Wax exterior
- Dress tires/wheels (liquid dressing wiped on surface).

FUEL FILL SERVICE

Upon completion of the required service procedure, the vehicle detailing service and before the vehicle is returned to the customer, the vehicle's fuel tank should be "topped off". Use gasoline or diesel fuel as required.

All expenses associated with the services described above should be included in the warranty transaction submitted for the repair as a net item lump sum. Attached to this message is an instruction document that includes specific warranty transaction submission information.