



Campaign Tip - Safety Recall 28H1

Date July 29, 2015

Subject Ignition Switch (WIN Module)

Affected Vehicles *U.S.A. & CANADA:* 2009-2010 MY Routan

Campaign Tip Scan tool software **must be at v13.04.18 or higher** or programming the new WIN/ignition switch will not be possible. A reminder about this is found in the recall work procedure:

NOTE

The following requirements are **ABSOLUTELY CRITICAL** and must be followed during the adaptation of the new WIN and keys.

- The WiTECH **MUST NOT** be connected to the vehicle until **AFTER** the new WIN has been installed.
- This procedure requires the WiTECH Desktop Client. **DO NOT** attempt to perform WIN and/or key adaptation using the StarMOBILE Desktop Client.
- The WiTECH Desktop Client software **MUST** be v13.04.18 or higher to program the WIN and keys (FOBIKs) successfully. WiTECH software updates can be found in ServiceNet under the "Vehicle Diagnostics" tab.
- Battery voltage must consistently remain between 13.2V and 13.5V during the programming process. Use the InCharge 940 (or equivalent) to maintain proper system voltage.
- For this procedure, the WIN and FOBIKs are pre-programmed together. Follow the work procedure instructions to avoid damaging the new WIN and/or FOBIKs.

Additional Information

A revised 28H1 safety recall circular will be posted to ServiceNet and Elsa on or about July 29, 2015. Please ensure that all dealership personnel with campaign-related responsibilities (including technicians and service writers) are made aware of this revised information.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.