15V-034

Model Year 2014-15 MINI Hardtop 2 Door (<u>Cooper models only</u>) FMVSS 110 Tire Information Placard & Part 567 Certification Label ("Tire Label & VIN Label")

Note:

This is a non-compliance recall. The vehicle capacity weight on the FMVSS 110 Tire Information Placard ("tire label") is understated. The vehicle capacity weight on the tire label will be updated to a larger value. In addition, the Part 567 Certification Label (the "VIN label") will be updated to include a larger value for the Gross Vehicle Weight Rating (GVWR).

As a result of the increased vehicle capacity weight on the updated tire information label, the cargo weight capacity (luggage and passengers) will also increase. Specifically, the label value will increase by 20kg (44lb) for automatic transmission vehicles and by 50kg (110lb) for manual transmission vehicles.

Q1. Which models are affected by this recall?

Affected are certain Model Year 2014-2015 MINI Hardtop 2 Door (Cooper models only) vehicles produced between December 2013 and December 2014.

Q1a. What about the MINI Hardtop 2 Door Cooper S and all the MINI Hardtop 4 Door models?

The MINI Hardtop 2 Door Cooper S and the MINI Hardtop 4 Door models are not affected.

Q1a(1). Why are these models not affected?

These models are not affected because they have correct values on the labels.

Q2. How many customer vehicles in the US are affected?

The number of customer vehicles affected in the US is approximately 13,130.

Q3. What is the specific issue involving this recall?

The value on the tire label, specifically the vehicle capacity weight, understates the cargo carrying capacity of the vehicle.

Q4. What can happen as a result of this issue?

The value on the tire label, specifically the vehicle capacity weight, understates the cargo carrying capacity of the vehicle.

Q5. Why are other vehicles not affected?

Other vehicles have labels with correct weight values.

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Q6. Can I become aware of this issue if it is occurring?

If your vehicle is a MINI Hardtop 2 Door (Cooper model) produced between December 2013 and December 2014, then your vehicle may be affected.

Q7. What corrective measures will be taken?

The tire label and the VIN label will be replaced.

Q8. How did MINI become aware of this issue?

MINI became aware of this issue as a result of our quality control procedures.

Q9. Are you aware of any accidents or injuries associated with the recall?

No.

Q10. Can I continue to drive my vehicle?

Yes, but when you receive a letter asking you to have this service performed, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q11. How will I be informed of the recall?

You will receive a letter via First Class mail asking you to schedule an appointment with an authorized MINI dealer.

Q12. How will the recall be performed?

The tire label and the VIN label will be replaced.

Q13. How long will the update take?

The update may take approximately one hour; however, additional time may be required depending upon the MINI dealer's schedule. The update will be performed free of charge by your authorized MINI dealer.

Q14. How many vehicles in the US have experienced this issue?

There are approximately 13,130 vehicles affected.

Q15. When will I receive my owner notification letter?

You should receive your letter in March asking you to have the update performed.

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Q16. Do I have to wait for my recall letter in order to have the update performed?

Yes. We are in the process of implementing the recall campaign to ensure that the necessary parts (labels) and procedures are at the authorized MINI dealers prior to requesting that you have the update performed.

Q17. I see the "TREAD Act Customer Reimbursement Plan" attached to my letter. Can you explain what that is about? Am I eligible for reimbursement?

If, for some reason, you have had this update (label(s) replaced) performed prior to receiving your recall letter, your update should have been covered under warranty. Therefore, you should not have had to pay for the update, and therefore should not require reimbursement.