



Post Office Box 3008  
Hayward, CA 94540-3008  
510-785-1500

## **IMPORTANT SAFETY RECALL**

**March 1, 2016**

**Gillig Campaign ID Number: 15V-888**

**<Name>  
<Property>  
<Address>  
<City>, <State> <ZIP>**

**Attn: <Name>**

***This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.***

***Gillig has decided that a defect which relates to motor vehicle safety exists in certain Low Floor buses with disc brakes.***

**What The Issue Is:**

***29' Low Floor buses built with disc brakes have brake chambers that have the drain hole orientated so that water will not properly drain from the chamber. Without good drainage there is the potential for water buildup within the chamber and could cause long term reliability issues or freeze, either of which could affect chamber actuation and potentially cause reduced braking and increase the risk of a crash.***

**What We Are Asking You To Do:**

- 1. Review the list bus VIN's and replace the original chambers with replacements which have the drain hole properly located.***
- 2. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.***
- 3. If you have already performed this repair, you may be eligible to receive reimbursement for the cost of performing the repair which is the subject of this recall. For more information contact Gillig Service at 800-735-1500.***

**What Gillig Will Do**

**For You:**

1. We have already provided replacement chambers at no cost.
2. We will help you file warranty claims for the labor to replace the chambers, (approximately 1.5 hours), or will assist you in finding an appropriate shop to do the work.

**If You Have Concerns:**

Any questions regarding the information should be directed to Gillig Field Service, (800-735-1500) available from 6 AM until 3:00 PM, Monday through Friday.

If there is a failure to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience that this situation may cause you. Gillig wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.

Sincerely,

THE GILLIG CORPORATION



Robert L. Birdwell  
Executive Director, Quality & Service

RLB:rlb  
Encl.

CC: Mr. Greg Vismara, V.P., Engineering, Gillig