

IMPORTANT SAFETY RECALL NOTICE

January 2016

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Micro Bird Corporation Inc. has decided that a defect which relates to motor vehicle safety exists in certain Ford, MBII and G5 school buses manufactured from 2014/05/21 through 2015/11/24. Our records indicate that you own vehicle(s) with the vehicle's identification number shown on the recall list.

What is the safety issue?

The camber caster kit bolt torque is not sufficient so the bolt comes loose. If the camber caster kit bolt is not tightened correctly, the bolt might fall out and the vehicle will be misaligned. It can cause the loss of control of the vehicle, increasing the risk of a crash. **Due to the serious injuries this situation may cause, we ask for the repair to be done as soon as possible following the reception of this notice.**

What are we asking you to do?

You must take the vehicle(s) to a specialized garage in alignment. The mechanic will verify the camber caster kit bolt torque.

- 1) If it is found to be compliant with Ford specifications (76 lbs/ft), the inspection is done and no further action is required. You must still return the reply sheet of each repaired vehicle to Micro Bird Corporation Inc.
- 2) If the torque is not sufficient, the mechanic shall do an alignment with a camber caster kit bolt torque compliant to 76 lbs/ft. You must return the reply sheet of each repaired vehicle to Micro Bird Corporation Inc.

Please send the reply sheet(s) back to Micro Bird Corporation Inc. by fax at 819 475-9633 or by email at natalie.reason@microbird.com. This will enable us to update our files and send you a reimbursement check for the labor.

How long will it take?

- 30 minutes will be reimbursed for step #1 (verify torque and inspect with no alignment needed).
- If the inspection reveals an alignment is needed, the cost of a new alignment will be reimbursed.

A copy of the invoice including the vehicle identification number (VIN) must be supplied in both cases.

If you require any further assistance, please call Natalie Reason in After-Sale Service at 1-819-477-2012 extension 364. **Please have your vehicle identification number ready for our representative when you call.**

Should Micro Bird Corporation Inc. fail or be unable to remedy the situation without charge, you may contact:

Associate Administrator, National Highway Traffic Safety Administration

1200 New Jersey Ave S.E., Washington, DC 20590
Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to
<http://www.safercar.gov>

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send a copy of such notice to the lessee within ten (10) days.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,

Catherine Nadeau
Regulations and Standards Technician
Micro Bird Corporation Inc.

Recall 15-065-AUC / NHTSA Recall 15V884

DO NOT COMPLETE THIS SECTION UNLESS: Your company changed its name, moved or no longer own this vehicle.

Vehicle serial number: _____

- This vehicle was stolen.
- This vehicle was destroyed.
- The company changed its name or moved (indicate the new name/address and phone number):

- I no longer own the vehicle, it has been sold or traded to: _____

Name: _____

Address: _____

City: _____

State: _____ Phone: _____

Zip code: _____

Signature: _____ Date: _____