



H&H Trailers, LLC  
222 N. 1<sup>st</sup> Street  
Clarinda, IA 51632  
P 712.542.2618 F 712.542.2707

Wednesday, January 13, 2016

**IMPORTANT SAFETY RECALL NOTICE – NHTSA Recall No. 15V-873**

Dear Sir/Madam:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

H&H Trailers, LLC has decided that a defect which relates to motor vehicle safety exists in the following trailers manufactured by H&H Trailers, LLC from November 2014 through October 15, 2015: GCA Golf Car Trailer, AMS Bike Trailer, RSA Rail Side Single Axle Utility Trailers, RSA Rail Side Tandem Axle Utility Trailers, SSA Solid Side Single Axle Utility Trailers, and SSA Solid Side Tandem Axle Utility Trailers. A full list of the VIN numbers of the trailers affected by this recall is available at [www.hhtrailer.com](http://www.hhtrailer.com). We understand that you own or may have owned a trailer with one of these VIN numbers.

**!! IMPORTANT !!**

- **Your trailer manufactured by H&H Trailers, LLC is being recalled.**
- **You should cease any use of your trailer until the repair work can be performed.**
- **You should take your unloaded trailer (do not place any items in the trailer) to your nearest H&H Trailers authorized dealer so that the gate hinges on your trailer can be replaced. A list of authorized dealers is available at [www.hhtrailer.com](http://www.hhtrailer.com)**

**Why is a recall being conducted?**

H&H Trailers has identified a potential safety defect related to the gate hinges on the following trailers manufactured between November 2014 and October 15, 2015: GCA Golf Car Trailer, AMS Bike Trailer, RSA Rail Side Single Axle Utility Trailers, RSA Rail Side Tandem Axle Utility Trailers, SSA Solid Side Single Axle Utility Trailers, and SSA Solid Side Tandem Axle Utility Trailers.

Trailers, and SSA Solid Side Tandem Axle Utility Trailers. H&H Trailers, LLC has learned that the gate hinge on the back of the trailer can bend or break. If the gate hinge breaks, the trailer gate can fall, potentially causing personal injury or property damage to the items being transported or other items. Additionally, if the gate hinge breaks during transport, the trailer gate could cause a crash.

**What are we doing about the problem?**

H&H Trailers is offering a repair program free of charge to its customers. H&H Trailers is sending a hinge repair kit to its dealers beginning on or around February 1, 2016. Customers may contact an H&H Trailers dealer to have the new hinges installed on the trailer at no charge to the customer. It is currently estimated that the repair should take less than two hours. If a customer has already incurred repair costs for gate hinges, upon notifying H&H Trailers of the costs associated with such repairs and after providing receipts for the repair work, H & H Trailers will reimburse those customers.

**What should you do?**

You should immediately stop using your trailer until your hinges have been repaired. Even if your hinges are not bent or have not broken, you should take your trailer to an authorized H&H Trailers dealer so the new trailer hinges can be properly installed. If you have already incurred repair costs for gate hinges, you should send a letter to H&H Trailers, along with copies of any receipts, notifying H&H Trailers of the costs you incurred. Your letter can be sent to H&H Trailers at the following address: 222 N. 1<sup>st</sup> Street, Clarinda, IA 51632.

**What if you no longer own this trailer?**

If you longer own this trailer, but have the contact information for the new owner of the trailer, please forward the new owner's contact information to H&H Trailers so that proper notification can be sent. Notification can be sent to H&H Trailers at the following address: 222 N. 1<sup>st</sup> Street, Clarinda, IA 51632.

**Who should you contact if you have further questions or concerns?**

If you have additional questions or concerns, please feel free to contact H&H Trailers, at the following number: (712)542-2618 Or email at warranty@hhtrailer.com.

**If you are the lessor of this vehicle:**

Please forward a copy of this notice to the lessee as soon as possible and, in any case, within ten days to comply with federal regulations.

If you have already paid to have your trailer gate hinge repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. As noted above, if you have already paid to have your trailer gate hinges repaired, please send a letter to H&H Trailers identifying the following information: 1) the date you purchased your trailer; 2) your trailer's VIN number; 3) the date your hinges were repaired; 4) the name of the entity or person repairing the hinges; and 5) the amount you paid out of pocket to have the hinges repaired. You must include a copy of your receipt in order to receive reimbursement for your expenses.

If, after having attempted to take advantage of this recall, you believe you have not been able to have your trailer gate hinge remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

H&H Trailers, LLC