



JANUARY 2016

IMPORTANT SAFETY RECALL 15V-857

Dear McNeilus Vehicle Owner:

Ref: McNeilus Atlantic Front Loader (FEL) reflectors with CNG Tailgate option

This applies to your vehicle, VIN: <<NOTE: Either insert VIN or reference attached VIN list>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

McNeilus has decided that the 2015 McNeilus Atlantic Front Loader (FEL) Refuse Trucks built with an optional CNG tailgate system fail to conform with FMVSS 108 Lamps, Reflective Devices, and Associated Equipment. These vehicles were shipped between May 22, 2015 and October 26, 2015.

! I M P O R T A N T !

- Your McNeilus vehicle is being recalled.
- Perform the attached recall repair procedure as soon as possible.
- Contact McNeilus toll free at 1-888-686-7278 for any questions.
- This recall repair will result in **no cost** to you.

Why is a recall being conducted?

McNeilus has identified that certain Atlantic Front Loader (FEL) refuse trucks built with an optional CNG tailgate system, were built without required rear reflectors. The four missing rear reflectors are required to comply with FMVSS 108. Missing reflectors on the rear of the vehicle could cause the vehicle to be less conspicuous in low lighting conditions than is required by FMVSS 108.

What are we doing about the problem?

For each vehicle, McNeilus will:

- Provide instructions via a Technical Service Bulletin (TSB) that instructs how to install the four missing rear red reflectors.

What should you do?

- The installation of the four missing reflectors should be performed by your own service technicians at your earliest opportunity. McNeilus anticipates that owners will continue to place their vehicles in service

McNEILUS TRUCK & MANUFACTURING, INC.

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- until the recall actions can be completed.
- The repair should take approximately 1.0 hour. The process for reimbursement is detailed in the TSB.
 - If you have any questions or require further assistance, contact McNeilus at 1-888-686-7278.

What if you no longer own this vehicle? If you no longer own this vehicle, please contact McNeilus at 1-888-686-7278 to assist us in updating our records.

Who should you contact if you have further questions or concerns? If you have further questions, please contact McNeilus at 1-888-686-7278 to allow us to assist you.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

If you have already installed the missing reflectors, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact McNeilus Customer Service at the number listed above.

If McNeilus fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590;
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
McNEILUS COMPANIES