



January 2016

IMPORTANT SAFETY RECALL
This Notice Applies To Your Recreational Vehicle in
NHTSA Recall Campaign 15V-856

Name
Address
City, State, Zip
Country

Dear Valued Starcraft Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Starcraft has decided that a defect that relates to motor vehicle safety exists in certain Model Year 2015 Solstice Fifth Wheels and 2015-2016 Autumn Ridge Travel Trailers manufactured August 12, 2014 through October 16, 2015. The CAUTION label required on the exterior of the recreational vehicle for the side vent of the sewer system was omitted during production. The label warns the owner to keep the drain valve closed to minimize the presence of sewer gases. If the drain valve is not kept closed, sewer gas may be present in the trailer and lead to illness or personal injury.

The remedy is place the CAUTION label on the exterior of the trailer, adjacent to the side vented termination valve. The CAUTION label is enclosed with this Recall Notification Letter. You may perform this remedy by following the enclosed instructions or contact a Starcraft Dealer to set an appointment to place the label on your trailer at no charge to you. The placement of the omitted label will take approximately 15 minutes. For more information or if you are unable to have this recall remedy performed within a reasonable time frame, please contact Starcraft Customer Service at 800-945-4787 for assistance.

If your Starcraft dealer is unable to perform the recall within a reasonable time frame, please contact Starcraft Customer Service at 800-945-4787 for further instructions. If you choose to take your vehicle to a non-Starcraft dealer, they must contact Starcraft prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-945-4787. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of your safety and continued satisfaction with your Starcraft recreational vehicle.

Sincerely,
Starcraft

Instructions and CAUTION label are included with this notification.