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IMPORTANT SAFETY RECALL

Date: December 16, 2015

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RE: Notice of Safety Recall 15E083 - Meritor Campaign ID Number C15AE

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Vanguard National Trailer Corporation has decided that a defect which relates to motor vehicle safety exists in certain Vanguard CIMC model trailers with the Meritor MPA suspensions with EX225L and Bendix Disc Brakes installed at their Frankfort site between December 1, 2013 and September 1, 2015. This notice is to inform you that on December 2, 2015 Vanguard National Trailer Corporation notified NHTSA that it would institute a recall on Vanguard CIMC trailers that included MPA suspensions. This recall will affect Vanguard CIMC reefer trailers shipped to you between 11/12/14 to 7/13/2015.

Description of Defect:

Approximately 30% of the bolts that mount the EX225L and Bendix Disc Brake caliper to the mounting flange on certain MPA Suspensions did not meet the specified torque requirements causing the bolts to be loose. The suspect calipers were installed at the Meritor Frankfort site between December 1, 2015 and September 1, 2015.

A detailed list of the Vanguard CIMC trailers with the MPA suspensions affected by this recall our records show were shipped to you between 11/12/14 to 7/13/2015 is attached for your review. The highlighted VIN numbers are the trailers affected by the recall.

Recommended Action:

Vehicles with the MPA Suspensions that potentially contain the suspect EX225L and Bendix Disc Brake calipers with the loose bolts should be immediately removed from service and inspected as soon as feasible by a vehicle manufacturers authorized repair facility using Meritor's TP-15141 technical bulletin to ensure the caliper bolts are properly torqued. If the vehicle is

missing a caliper bolt, the dealer will install one and will inspect any other affected components. This program will be managed by Meritor and will be at no expense to the vehicle owners.

Identification of Affected Parts:

Serial numbers of vehicles that may contain suspect caliper bolts have been included in this notification. Vehicle manufacturers are requested to provide VIN information and Vehicle in-service dates for traceability and reporting purposes. The requested information is to be forwarded to:

Matt Elkins
Matt.Elkins@Meritor.com
Technical Manager OnTrac Customer Service Center – Troy, MI
Ph. 248-435-5508 Fax 248-435-1393

Availability of Replacement Parts and Service Instructions:

Replacement parts are currently available and if needed will be provided by Meritor at no cost. Vehicle manufacturers' (OEM) or repair facilities should obtain replacement parts by contacting Meritor's OnTrac performance Call Center using any of the methods below:

Phone: 1-866-668-7221
Fax: 1-248-435-5580
Email: ontrac@Meritor.com

Parts, Labor and Handling Allowance:

The following are the details of allowances relating to parts, labor and handling available to vehicle manufacturers' (OEM):

- 1) Parts and Labor cost will be reimbursed through standard warranty
- 2) Meritor will reimburse at the OEM SRT for checking the caliper bolts and replacement if necessary.

Removed Material Disposition:

Repair facilities should dispose of any damaged bolts. Any damaged caliper components should be returned to Meritor Central Material Return Center, 7975 Dixie Hwy, Florence KY 41042. The OnTrac customer service center can arrange for return shipping upon request (888-668-7221).

Claims for Credit:

Meritor will accept warranty claims for inspecting, tightening and replacement of any component damage associated with this notice directly from the vehicle manufacturers (OEM). To obtain credit for the claim: the repair facility should file with its OEM and the OEM will reimburse the repair facility for the work. Meritor will reimburse the OEM through its standard warranty process.

In order to receive proper credit such warranty claims must contain the following information at the time of submission:

- 1) Reference to Meritor Campaign ID Number: C15AE
- 2) Reference to NHTSA Campaign ID Number: 15E083
- 3) 17-digit vehicle identification number (VIN)
- 4) Vehicles owner's name, address and telephone number
- 5) Vehicle's in-service date
- 6) Vehicle repair date
- 7) Vehicle mileage at the time of repair
- 8) Dealer work order number
- 9) Repairing facility name, address and telephone number
- 10) Total labor hours required performing the work not to exceed agreed formula
- 11) Repair facilities hourly rate
- 12) Tracking number for any return shipments of materials

Failure to provide the complete information will delay the processing of the warranty claim.

If you conclude that Meritor has not done its best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov> The National Highway Traffic Safety Administration Campaign ID Number for this recall is 15E083.

Jeff Hintz
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