

# Daimler Trucks North America LLC

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February 2016  
NHTSA #15V-843 & 15E-089

## **IMPORTANT SAFETY RECALL**

See enclosed VIN list

### **Subject: TBB SynTec S3B Track Mounted Seats**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, has decided that a non-compliance with U.S. and Canadian regulations exists on specific Thomas Built Buses Saf-T-Liner C2, HDX, and EFX vehicles and Minotour DRW vehicles manufactured August 19, 2014, through October 22, 2015, with certain SynTec Seating Solutions S3B track mounted seats.

Certain vehicles may not meet the requirements of FMVSS 222, School Bus Passenger Seating and Crash Protection. The seats may not provide sufficient strength to pass the rearward push test and could result in passengers sustaining injuries to the knee area or egress could be impeded in the event of a severe rear-end collision.

SynTec will add clamps to the front feet of the seats to ensure compliance. Please see SynTec's formal Owner Notification enclosed for details.

To arrange for repairs, contact SynTec or a Thomas Built Buses dealer. The repair will take approximately half an hour and will be performed at no charge to you. To contact SynTec call (336) 862-7509. To find a Thomas Built Buses dealer please go to [www.thomasbus.com](http://www.thomasbus.com).

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return it to SynTec Seating, LLC, 200 Swathmore Avenue, High Point, NC 27263, Attention: Warranty Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. For further information, please contact SynTec at (336) 862-7509.

If you have any questions about this recall, please contact SynTec at (336) 862-7509. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 3274236 (TTY: (800) 424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

THOMAS BUILT BUSES WARRANTY DEPARTMENT  
Enclosure

# IMPORTANT SAFETY RECALL

## SynTec Seating Solutions, LLC

December 10, 2015

TMS100

NHTSA # 15E089

### Notice to Owners

### Subject: S3B School Bus Seat “Track Mount”

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. SynTec Seating Solutions, LLC has decided that a noncompliance with Federal Motor Vehicle Safety Standard FMVSS 222: School Bus Passenger Seating and Crash Protection exists in certain Thomas Built Buses equipped with S3B “track mounted” school bus seats. Bending of the front seat feet was determined to be the root cause of the noncompliance. This noncompliance could result in passengers sustaining injuries in the knee area and / or impede egress in the event of a severe rear-end collision. A small clamp will be added to each of the front feet to ensure compliance.

**To arrange for repairs you should contact your local Thomas Bus dealer immediately or SynTec Seating Solutions, LLC.** SynTec will remedy the noncompliance without charge. The repair should take approximately 30 minutes depending on your vehicle and will be performed at no charge to you. Parts will be available for the repair effective January 4, 2016.

If you do not own the vehicle(s) that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to SynTec Seating, LLC 200 Swathmore Ave High Point, NC 27263, Att. Warranty Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

If you have any questions about this recall, please contact the Warranty Department at 336 862-7509, 8 a.m. to 5 p.m. Eastern Time, Monday through Friday. If you are not able to have the noncompliance remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at 888 327-4236 (TTY: 800-424-9153) or to <http://www.safercar.gov>. In Canada you may contact Transport Canada-Road Safety, rue Noel, Gatineau, Quebec J8Z 0A1 or call 1-800-333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

**SYNTEC SEATING SOLUTIONS WARRANTY DEPARTMENT**

**Enclosure**

### VEHICLES INVOLVED IN THIS CAMPAIGN

Our records indicate that the following vehicles are in your possession. See enclosed VIN List.