

Daimler Trucks North America LLC

Daimler Trucks North America LLC
Thomas Built Buses, Inc.
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February 2020
FL697
NHTSA # 15V-842
REMINDER NOTICE

IMPORTANT SAFETY RECALL See Enclosed VIN List

Subject: TBB Spectal Pushout Windows

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

This is a follow up to a previous communication. Our records indicate that your vehicle has not yet had this recall performed. Please make arrangement to have this repair done as soon as possible. If it has been completed, please disregard this letter.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a non-compliance with U.S. and Canadian regulations exists on specific Saf-T-Liner C2 model vehicles manufactured May 1, 2015 through August 1, 2015, with certain Spectal tempered glass pushout windows.

Certain vehicles may not meet the window retention test requirements of CMVSS 217, Bus Emergency Exits and Window Retention and Release. In the event of a crash, a window may not retain a passenger in the vehicle, increasing the risk of injury to vehicle occupants.

The windows will be modified as necessary to ensure compliance.

Thomas will remedy this defect without charge. The repair should take approximately an hour, and will be performed at no charge to you. To locate a dealer please go to www.thomasbus.com.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

If you have any questions about this recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a. m to 4:00 p. m, Monday through Friday. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosure