

Daimler Trucks North America LLC

Daimler Trucks North America LLC
Thomas Built Buses, Inc.
1408 Courtesy Road
High Point, NC 27260
336.889.4871 Phone

February 2016
FL697A-E
NHTSA #15V-842

IMPORTANT SAFETY RECALL

See the enclosed VIN list

Subject: TBB Spectal Pushout Windows

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that certain Saf-T-Liner C2 model vehicles manufactured May 1, 2015, through August 1, 2015, with certain Spectal tempered glass pushout windows fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 217, "Bus Emergency Exits.

Certain vehicles may not meet the window retention test requirements of FMVSS 217, Bus Emergency Exits and Window Retention and Release. In the event of a crash, a window may not retain a passenger in the vehicle, increasing the risk of injury to vehicle occupants.

The windows will be modified as necessary to ensure compliance. Parts are expected to be available February 15, 2016, and repairs will begin as soon as parts are on hand.

Thomas will remedy this defect without charge. The repair should take approximately an hour, and will be performed at no charge to you. To locate a dealer please go to www.thomasbus.com.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. For further information, please contact the Warranty Department at the number below.

If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 3274236 (TTY: (800) 424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosure