



GEM Division  
Polaris Industries Inc.  
P.O. Box 47700  
Medina, MN 55340-9960

## IMPORTANT SAFETY RECALL

### This notice applies to your vehicle

**VIN: INSERT VIN HERE**  
**Recall Campaign: 15V-820**  
**Subject: 2015 GEM**  
**SEAT BELT REPAIR**  
**PLEASE READ IMMEDIATELY**

Dear GEM Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. The GEM Division of Polaris Industries Inc. has decided that certain model year 2015 GEM vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 209, "Seat Belt Assemblies". Our records indicate that you have purchased a potentially affected vehicle.

***The reason for this recall:***

GEM has determined that some GEM vehicles were manufactured with a seat belt that does not meet GEM quality standards. In some vehicles, the seat belt retraction mechanism could fail and not allow the seat belt to extend or retract. If the belt does retract or extend, the seat occupant may not be properly secured in the event of a crash, increasing their risk of injury.

***What GEM and your dealer will do:***

GEM will issue a *Safety Recall Bulletin* to all GEM dealers, with the appropriate instructions to replace the seat belt assemblies on affected vehicles. Repairs will be made at an authorized GEM dealer at no cost to you. The actual repair should take under three hours to perform; however, it may take longer due to service scheduling requirements.

***What you should do:***

Contact your authorized GEM dealer to schedule an appointment to have the bulletin repairs performed. Do not attempt repairs yourself. Repairs must be done only by an authorized GEM dealer.

***Pre-Ride Inspection:***

If you choose to continue operating your GEM vehicle prior to having the *Safety Recall Bulletin* performed, you must perform the pre-ride inspection outlined below.

1. Before beginning operation, fasten operator and all passenger seat belts as you normally would.
2. Check seat belt operation to ensure that all seat belts extend and retract as normal. If seat belts do not operate as normal, are stuck, or do not properly extend and retract, do not operate your vehicle until the *Safety Recall Bulletin* has been performed by your dealer.

***If you have questions or if you need more information:***

While your GEM dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the recall repair outlined in this letter, or if you need assistance finding a GEM dealer, please visit the web site at <http://www.polaris.com> or contact our GEM Consumer Service Department by calling 1-855-743-3436.

This notice was mailed to you according to our most current registration information. If you no longer own your GEM vehicle, please contact your local GEM dealer to have the ownership information changed. The GEM Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding obtaining reimbursement please contact the GEM Consumer Service Department using the contact information above.

If you believe that the GEM Division of Polaris Industries Inc. has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to <http://www.safercar.gov>.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your GEM vehicle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,

Global Electric Motorcars