



**LEISURE**  
TRAVEL VANS



Triple E Recreational Vehicles  
A Division of Triple E Canada Ltd.

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LEISUREVANS.COM  
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## IMPORTANT SAFETY RECALL

### NHTSA No. 15V-817

January 4, 2016

«Owner\_Name»  
«Owner\_Addr1»  
«Owner\_Addr2»  
«Owner\_City», «Owner\_Prov» «Owner\_Postal\_Code»

“This notice applies to your vehicle, VIN # «Chassis\_Serial\_Number»

### Triple E Recreational Vehicles Recall - Atwood Water Heater

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that a defect which relates to motor vehicle safety exists in certain 2014 Regency GT24MB Motorhomes manufactured between September 2013 & December 2013, equipped with certain Atwood on demand water heaters.

#### Description of Defect:

The affected water heaters have a water and gas valve that may cause the water heater to overheat the water in the hot water supply tap. The overheating of the water may result in the release of steam, possibly causing the operator to scald themselves, increasing the risk of injury.

#### To Have This Modification Performed:

We request your assistance to have this defect corrected. Please contact Atwood Mobile Products at 1-877-546-9074 for more information on the procedure to be taken for this Recall

**If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall from Atwood Mobile Products contact 1-877-546-9074.**

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Triple E RV product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall  
Customer Relations/Warranty Manager

BW/wcw