



IMPORTANT SAFETY RECALL

Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

This notice applies to your vehicle, _____.

Date: February, 2016

Dear Mitsubishi Owner,

This notice has been sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Reason for notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect which relates to motor vehicle safety exists in certain 2014 -2015 Mirage vehicles. If a driver enters the vehicle with his/her shoes covered with snow containing road salt, the carpet may become soaked when that snow melts. If the carpet becomes soaked in the area of the driver's foot rest, water containing road salt may contaminate a wiring connector terminal located in a junction box behind the kick panel to the left of the driver's foot rest. If this occurs, the connector terminal may corrode over time and cause several warning lamps to illuminate, including the SRS warning lamp.

In the event of a crash necessitating deployment of the frontal air bags when the SRS warning lamp is illuminated for this condition, the frontal air bags may have a delayed deployment, increasing the risk of injury.

What you should do: Please contact your local Authorized Mitsubishi Motors dealer and schedule an appointment to have the recall remedy performed on your vehicle free of charge. When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still make this inspection/repair to your vehicle.)

What your dealer will do: The dealership will install a waterproof sheet to prevent potential contamination and corrosion of the connector. The connector will also be inspected and, if any corrosion is found, it will be replaced with a new one.

How long will it take? The time needed for connector inspection and installation of the waterproof sheet is approximately **0.4** hrs. If the connector needs replacing, this repair is approximately **4.4** hrs. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time).

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem with corrosion of the connector as described above, and had it replaced as a result of this specific condition and have paid for the repair, you may send your original repair order or invoice, **and** original receipt/proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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