



## SAFETY RECALL NOTICE

12-18-2015

[End User]

RE: Defect Recall Notification (15V773)

Dear [End User]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Coach and Equipment Manufacturing Corporation has decided that a defect which relates to motor vehicle safety exists in certain transit buses equipped with certain wheelchair lifts built by the Ricon Corporation.

### **! I M P O R T A N T !**

- Your Coach and Equipment Mfg Corp. bus installed with a Ricon S Series Wheelchair lift is being recalled.
- Contact the Ricon Corporation immediately.

#### WHAT IS BEING RECALLED:

Coach and Equipment model buses installed with certain Ricon DOT Public Use, "S" Series Wheelchair lifts manufactured between January 2006 and September 2014. The affected population is comprised of five (5) Coach and Equipment Mfg Corp. bus models:

Phoenix MetroLite Condor LT Alley Cat Pegasus
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#### WHY IS IT BEING RECALLED:

The Ricon wheelchair lift knuckle link arms may have pivot holes that are too big, allowing the DU bearings to move out of position. The platform pivot plates may start to crack, and if unnoticed can propagate to the point of separation of the rear portion of the pivot plate, rendering the lift potentially inoperable and possibly unsafe for the operator.



In the event the aforementioned crack occurs on both sides of the platform and is allowed to propagate to the point of material separation on both sides it is possible for the lift platform to lean against the vehicle lift door(s) and fall out of the vehicle when the door(s) is(are) opened putting the lift operator at risk of injury.

WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:

Immediately contact the Ricon Corporation for inspection instructions, locate and inspect the affected unit(s) in your fleet. For units upon which damaged knuckle link arms, displaced DU bearings and or any platform cracking are found contact the Ricon Corporation for field modification instructions. Coach and Equipment Mfg. Corp. incorporation with the Ricon Corporation will supply required materials free of charge.

Information and materials are available by calling Ricon Customer Service at (800)322-2884, or by emailing Ricon's Recall Coordinator, at [admin15E068@wabtec.com](mailto:admin15E068@wabtec.com) .

WHAT COACH AND EQUIPMENT MFG CORPORATION WILL DO:

Coach and Equipment incorporation with Ricon will provide a field modification instruction and all material required to mitigate this recall at no charge.

If you feel that Coach and Equipment Mfg. Corporation or Ricon has not fully answered your questions or provided the free remedy within a reasonable amount of time, please contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for prompt attention to this matter. Your safety and satisfaction with the buses and services Coach and Equipment Mfg. Corp. provides to you are important to us and we regret this inconvenience to you. Please call Ricon Customer Service at (800)322-2884, or Coach and Equipment Mfg. Corp. at (800)-724-8464, if you have any questions.

Sincerely,  
Recall Administrator  
George D'Amato