

**Recall 15-063-RUS / NHTSA Recall #15V-769  
(Knuckle Link Arm Replacement on Ricon Lifts)**



**IMPORTANT SAFETY RECALL NOTICE**

December 2015

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

**What is being recalled?**

Certain Ford and GM, model MBII, G5 and T-Series, year model 2006-2014, manufactured after January 1, 2006, equipped with Ricon DOT Public Use, "S" 2000, 5000 and 5500 Series lifts manufactured after January 1, 2006 equipped with platforms measuring 32"x51" and 34"x54". The affected population is comprised of six (6) primary model numbers:

S2005-XXXXXXXX  
S2010-XXXXXXXX  
S5005-XXXXXXXX  
S5010-XXXXXXXX  
S5505-XXXXXXXX  
S5510-XXXXXXXX

**Why is it being recalled?**

Under certain conditions present in some applications, the platforms included on the potentially affected S-Series model wheelchair lifts can exhibit cracking of the platform pivot plate while in the stowed position resulting from bent knuckle arms and/or DU bearings that have fallen out of their holes in the Knuckle Link Arm. If left unchecked the platforms can develop cracks and can propagate to the point where separation of the rear portion of the pivot plate occurs rendering the lift potentially inoperable and possibly unsafe for the operator.

**What is the safety issue?**

In the event the aforementioned crack occurs on both sides of the platform and is allowed to propagate to the point of material separation on both sides it is possible for the lift platform to lean against the vehicle lift door(s) and fall out of the vehicle when the door(s) is(are) opened putting the lift operator at risk.

**What are we asking you to do?**

- 1- Immediately locate and inspect the affected unit(s) in your fleet. If the inspected units are not found to have any bent Lower Knuckle Link Arms then no further action is required. You must still complete the reply sheet mentioned in step 3.
- 2- For units upon which inspection has found bent Lower Knuckle Link Arms, replacement of the Lower Knuckle Link Arm must be performed and a kit with the lower knuckle link arm assembly will be provided by Ricon. Contact Ricon's Customer Service for parts.

For further assistance please email Ricon's Recall Coordinator, at [admin15E068@wabtec.com](mailto:admin15E068@wabtec.com) or call **Customer Service at 800-322-2884**. To locate the nearest Ricon servicing dealer please visit Ricon website: <http://www.riconcorp.com>.

- 3- For either step 1 or 2, complete the reply sheet for each inspected vehicle and send it back to Micro Bird Corporation Inc. by fax at 819 475-9633 or by email at [natalie.reason@microbird.com](mailto:natalie.reason@microbird.com). This will enable us to update our files.

**What Ricon Corporation will do?**

If needed, Ricon will provide a field modification instruction and all material required to mitigate this recall at no charge. It will be the responsibility of the lift owners to execute the mitigation.

**How long will it take?**

Approximate completion time allowed by Ricon is ten (10) minutes.

Should Ricon Corporation and/or Micro Bird Corporation Inc. fail or be unable to remedy the situation without charge, you may contact:

**Associate Administrator, National Highway Traffic Safety Administration**

1200 New Jersey Ave S.E., Washington, DC 20590  
Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to  
<http://www.safercar.gov>

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send a copy of such notice to the lessee within ten (10) days.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,



Emy Lavigne  
Regulations and Standards Technician  
Micro Bird Corporation Inc.

**Recall 15-063-RUS / NHTSA Recall #15V-769**

**DO NOT COMPLETE THIS SECTION UNLESS:** Your company changed its name, moved or no longer own this vehicle.

Vehicle serial number: \_\_\_\_\_

- This vehicle was stolen.
- This vehicle was destroyed.
- The company changed its name or moved (indicate the new name/address and phone number):  
\_\_\_\_\_
- I no longer own the vehicle, it has been sold or traded to: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Phone: \_\_\_\_\_

Zip code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_