



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: XXXXXXXXXXXXXXXXXXXXX

Dear Hyundai Genesis Coupe Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2013 through 2015 Hyundai Genesis Coupe vehicles equipped with manual transmissions manufactured from December 28, 2011 through April 6, 2015. Our records indicate that your vehicle falls within this production date range.

What is the problem?

- One or more of the three mounting bolts securing the differential to the rear crossmember may not be properly fastened. As torque is applied to the differential during vehicle launch, the bolt(s) may loosen over time resulting in vibration and noise from the vehicle's chassis. If the vehicle continues to be driven, loose bolts may be damaged and the vehicle's driveshaft can separate from the differential, increasing the risk of a crash.

What will Hyundai do?

- Your Hyundai dealer will verify the proper assembly of the differential. This procedure will be performed at no charge to you. The actual time required to perform the procedure will take approximately 1 hour, however your vehicle may be needed longer depending on the dealer's schedule; therefore, we recommend scheduling a service appointment to minimize inconvenience.

What should you do?

- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:

www.HyundaiUSA.com/Campaign135

- Input your 17 digit Vehicle Identification Number to verify that your vehicle qualifies for this Recall Campaign. Input your zip code and a list of the five closest dealers will appear. Click on "Schedule Service" for your preferred dealer.

1. Click on "Choose Individual Service and Repairs"

2. Select the "Recommended" tab.
3. When the campaign is displayed, click on the campaign and select "Add to Cart"
4. Click "Next" to complete scheduling your service appointment.

If your preferred dealer does not have a link to schedule service online or you are unable to make an appointment online, call your Hyundai dealer to schedule an appointment.

What if you have other questions?

- If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-671-3059. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Reimbursement Notification

- Hyundai has a program for reimbursing owners of Model Year 2013 through 2015 Hyundai Genesis Coupe vehicles equipped with manual transmissions manufactured from December 28, 2011 through April 6, 2015 who paid to have the recall condition remedied prior to receiving this recall notification letter. To obtain information about reimbursement from Hyundai, and submit your request for reimbursement electronically, please visit:

www.HyundaiUSA.com/Campaign135

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

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