



## **IMPORTANT SAFETY RECALL**

**NHTSA Safety Recall 15V-749**

This notice applies to your vehicle:

**BODY SERIAL  
CHASSIS SERIAL**

Dear Owner:

**PLEASE NOTE: THIS IS A NEW RECALL WHICH IS DIFFERENT THAN THE NOTICE YOU RECEIVED LAST YEAR.**

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

### **REASON FOR THIS RECALL**

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on three Winnebago® motorhomes that were built with the Ricon wheelchair lift. This decision was based on information provided by Ricon Corporation.

Ricon has advised that "Under certain conditions present in some applications, the platforms included in the subject model wheelchair lifts can exhibit cracking of the platform pivot plate while in the stowed position which, if left unchecked, can propagate to the point where separation of the rear portion of the pivot plate occurs rendering the lift potentially inoperable and possibly unsafe for the operator."

In the event that the aforementioned crack occurs on both sides of the platform and is allowed to propagate to the point of material separation on both sides, it is possible for the lift platform to lean against the vehicle lift door(s) and fall out of the vehicle when the lift door(s) is/are opened putting the lift operator at risk.

### **WHAT WE WILL DO**

Winnebago Industries, Inc. is assisting Ricon Corporation in locating the owners who have a potentially defective lift installed. We are passing the Ricon recall information on to you so your lift can be corrected at no charge to you.

### **WHAT YOU SHOULD DO**

Please contact Ricon Corporation. They can be reached by calling (800) 322-2884 or by email at [admin15E068@wabtec.com](mailto:admin15E068@wabtec.com). You can also use the dealer locator function on the Ricon website ([riconcorp.com](http://riconcorp.com)) to identify a Ricon authorized dealer to schedule an appointment to have the recall performed.

If you are unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at (888) 327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

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**IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR**

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Ricon Corporation.

**IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE**

If you have changed address or sold or traded your vehicle, please let us know by contacting Winnebago Owner Relations by email at [or@winnebagoind.com](mailto:or@winnebagoind.com) or in writing at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

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Enclosure