



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 15V-745
Safety Advisory: RC000111
January 6, 2016

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thor Motor Coach (TMC) has decided that a defect which relates to motor vehicle safety exists in certain Damon, Four Winds, and Thor Motor Coach motorhomes. As a result, TMC is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

All of the motorhomes subject to this recall campaign were built with Lippert Components Inc. electric entry steps that have a safety defect. An internal bolt on the steps that attaches the fan gear assembly to the steps can fracture. This would result in the fan gear disengaging from the steps. The steps can stop in an unexpected position and appear to be loose or unstable. There can also be no indication that the bolt has fractured and the steps have become unstable. If the steps become unstable, a fall can occur which can result in personal injury.

***What we
will do***

TMC has contacted your selling dealer and has instructed them to repair your steps. The repair will install a reinforcement bracket to the operating mechanism. This will be done at no cost to you the owner. The remedy should take approximately 90 to 120 minutes to perform.

***What we need
you to do***

At your earliest convenience, please contact your dealer and schedule an appointment to have this remedy completed.. If you have questions concerning this recall or if you need any assistance, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, or by phone at 877-855-2867.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from TMC by contacting the **TMC Warranty/Service Department**.

If after contacting TMC Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Thor Motor Coach

James Crosley
Director of Customer Service
cc: National Highway Traffic Safety Administration (NHTSA)

