



IMPORTANT SAFETY RECALL

This notice applies to your vehicle (s) with VIN **YE2ZG82B1G2042813**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

C & J Bus Lines
185 Grafton Drive
Portsmouth, NH 03801

July 28, 2016

Subject: **NHTSA Recall Campaign 15V-743 / Van Hool P786**
Noncompliance: **Brake Release Time/FMVSS 121**
Affected units: **Van Hool motorcoaches TD9/X25 model year 2015-2016**

Van Hool NV has decided that the affected motorcoach(es) fail(s) to conform to FMVSS 121 with respect to the Brake Release Time as in S5.3.4 thereof. Poor pneumatic timing could affect brake performance. Poor pneumatic timing could cause the brakes to drag and cause premature wear of the brake linings. Under certain conditions, excessive brake drag could contribute to heat buildup within the foundation brake assembly resulting in degradation of braking power. The heat buildup can then result in a fire or the degradation of the braking power can increase the risk of a crash.

To remedy this issue, Van Hool will recall all affected motorcoaches, in order to have the pneumatic brake installation with push-in tube connections corrected. Please contact ABC Bus Inc. our designated agent in the United States to ensure that parts are available and to schedule to have the recall performed: ABC Bus Inc., 17469 West Colonial Drive, Winter Garden, FL 34787

The repair will take approximately 11 hour(s) and will be performed at no charge to you. Liability of Van Hool NV and ABC Bus Inc. and subsidiaries will be limited to the taking at their charge of the cost of material and labor only, no additional reimbursement will be made.

If you believe that Van Hool NV and ABC Bus Inc. have failed to remedy the defect without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of the pre-notification remedy of the problem associated with this recall.

If any additional information is needed, please feel free to contact ABC Bus Inc. at (407) 656 7977 or 1-877-427-7278 (toll free).

Van Hool NV and ABC Bus Inc. apologize for any inconvenience this may cause, however this action is taken in the interest of your safety and continued satisfaction with our vehicles.