



IMPORTANT SAFETY RECALL

Date: December 9, 2015

National Highway Traffic Safety Administration Recall Number: 15V742 / **FORD ID: Q237**

Transport Canada Recall Number: N/A

Forest River Campaign Recall Number: 310-10282015-0103



This Notice Applies to Your Vehicle/Trailer VIN listed on the label above.

Dear Forest River Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Forest River – Office of Corporate Compliance has been notified that a defect, which relates to the motor vehicle safety, exists in certain 2016 Mirada MDA31FWF.

Forest River is recalling the defect/noncompliant model(s) to ensure the safety of our retail consumers. Your cooperation of getting your vehicle/trailer recall remedy completed is extremely important to Forest River and the National Highway Traffic Safety Administration. By completing your recall notice with your dealer, you will have made the Nation's highways and campgrounds safer, one family at a time.

What is the defect?

According to Ford service bulletin Q-237, "2016MY F53/59 stripped chassis have a new park brake system design. When the system needs to be disconnected or serviced in any way, the park brake actuator must have the tension removed. This is a self-adjusting actuator that will not function properly if it is not pinned prior to being disconnected."

Evaluation of the risk to the vehicle/towable related to the recall.

According to Ford service bulletin Q-237, if the procedure for parking brake cable tension release is not accomplished "the park brake system may not properly hold the vehicle even with the park brake pedal fully depressed. The park brake may also not release completely when the park brake pedal is released, causing the shoes to 'drag' on the drum and overheat."

What is Forest River going to do?

The replacement parts for your vehicle/towable are available upon receipt of this letter. Please reference the following **FORD ID: Q237** with the Ford Dealership. Forest River is directing you to schedule an appointment with a Ford Dealership for this remedy.



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What should you do?

Please contact a Ford Dealership to have this service performed on the vehicle.
Please reference the following **FORD ID: Q237** with the Ford Dealership.
You may also visit: www.ford.com for dealer locations.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What if you have previously paid for repairs to your vehicle/towable for this specific condition?

If you have previously paid for a repair that addresses the issue described in this letter, you still need to have this recall performed to ensure the correct parts and procedures were used.

Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for service completed directly involved and described in this letter.

Please send the service invoice to the following address:

Mirada Class A
Forest River, Inc.
Attn: Warranty Manager
423 N. Main St.
Middlebury, Indiana 46540

What if you no longer own this vehicle?

If you no longer own this vehicle, and have the address for the current owner, please forward this letter to the new owner. You have received this letter because government regulations require that a notification be sent to the last known owner of record. Our records indicate that you are the current owner.

If you are still having difficulty getting your vehicle/towable repaired in a reasonable amount of time or without change, you may write to the following address:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, D.C. 20590

Or you may call the toll free Vehicle Safety
Hotline at 1-888-327-4236 or
(TTY: 1-800-424-9153)
Or visit www.safercar.gov and search
Recall ID: 15V742

Head of Recalls
Motor Vehicle Safety Investigations Laboratory
Transport Canada
80 Noël street, Gatineau, Quebec, J8Z 0A1

Telephone (819) 994-3240
Facsimile (819) 994-3372

Recall ID: N/A

Sincerely,
Forest River, Inc.
Office of Corporate Compliance