



Dodgen Industries, Inc.

IMPORTANT SAFETY RECALL

This notice applies to your vehicle [insert VIN: xxxxxxxxxxxxxxxxxxxx]

December 1, 2015

Customer Name

Address

City, State, Zip

Dear (Customer Name):

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Dodgen Industries, Inc. (Dodgen) has decided that a defect which relates to motor vehicle safety exists in certain Mobility RV's equipped with certain Ricon wheelchair lifts. This recall is the result of information provided to us by Ricon Corporation (Ricon).

Important!!

*Your Ricon wheelchair lift is being recalled

*You need to contact Ricon Corporation immediately.

What is being recalled:

Ricon DOT model Public Use lifts, model "S2000", "S5000", and "S5500" series lifts which were manufactured between January 1, 2006, through August 25, 2014, with platforms measuring 32" x 51" and 34" x 54". The affected population of the recalled lift models have these primary model numbers:

S2005-XXXXXXXX

S2010-XXXXXXXX

S5005-XXXXXXXX

S5010-XXXXXXXX

S5505-XXXXXXXX

S5510-XXXXXXXX

Your Ricon lift in the Dodgen vehicle has a **model number** **S2010-F1020000A**. Your **serial number** is: **XXXXXX**.

1505 13th St. North, [REDACTED] • Humboldt, IA 50548

515-332-3755 • Fax 515-332-3756 • 1-800-247-1835

Website: www.dodgen-bornfree.com

Why is it being recalled?

The affected lifts are equipped with folding link arms that may have pivot holes that are too big, allowing the bearings to move out of position. If the bearings move out of position, the stowed platform may have excessive movement resulting in failure of the platform mounting. This failure could cause the wheel chair lift platform to fall out of the vehicle when the doors are opened, increasing the risk of injury for the lift operator.

What Should You as the Owner/Operator do?

Owners should contact Ricon Customer Service at **800-322-2884** or by emailing Ricon's Recall Coordinator at admin14E041@wabtec.com, or by locating the nearest Ricon Servicing dealer using the locator on the Ricon Website- www.riconcorp.com. Or owners can contact a Dodgen dealer to make arrangements for the recall repairs to be performed. Dealers will inspect the link arms for damage or for displaced bearings. The platform will be inspected for cracks. Any damaged parts will be replaced, free of charge.

If you feel that Ricon has not fully answered your questions or performed the recall remedy within a reasonable amount of time, you can file a complaint with the **Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave S.E., Washington DC, 20590**; or call the toll free vehicle safety hotline at **1-888-327-4236** (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

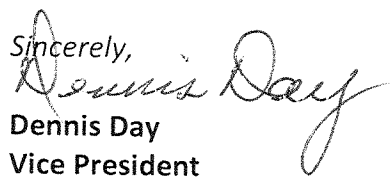
If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Ricon at **800-322-2884**.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.

Thank you for your prompt attention to this matter. If you have questions concerning these procedures please contact Ricon Customer Service at 800-322-2884, or by email at recall.admin@wabtec.com.

We apologize for the inconvenience caused by this safety recall, but the safety of our customers is our first concern.

Sincerely,

Dennis Day
Vice President