



Indian Motorcycle Company
P.O. Box 47700
Medina, MN 55340-9960

IMPORTANT SAFETY RECALL

This notice applies to your vehicle

VIN:

Recall Campaign: 15V-721

**Subject: 2015-2016 Indian Full Size Motorcycles
Rear Master Cylinder Repair**

PLEASE READ IMMEDIATELY

Dear Indian Motorcycle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Indian Motorcycle has decided that a defect which relates to motor vehicle safety exists in certain 2015-2016 Indian Full Size motorcycles. Our records indicate that you have purchased a potentially affected vehicle.

The reason for this recall:

Indian Motorcycle has decided that some 2015-2016 Indian Full Size motorcycles may have been manufactured with a rear brake master cylinder that does not meet Indian Motorcycle quality standards. In some vehicles, the primary cup seal located in the rear master cylinder may not fully seal into the master cylinder bore. Motorcycles assembled with an affected master cylinder may experience a loss of pressure to the rear brake caliper resulting in rear brake failure. This could cause the vehicle operator to lose control, increasing the risk of a vehicle crash.

What Indian Motorcycle and your dealer will do:

Indian Motorcycle will issue a *Safety Recall Bulletin* to all Indian Motorcycle dealers, with instructions required to replace the rear brake master cylinder piston and seals. Repairs will be made by any authorized Indian Motorcycle dealer at no cost to you. The actual master cylinder repair should take about one hour to perform; however, it may take longer due to service scheduling requirements.

What you should do:

Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the bulletin repair performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Indian Motorcycle dealer.

Pre-Ride Inspection

Before riding your motorcycle to an authorized dealer to have the bulletin procedure(s) completed, please perform the following pre-ride brake inspection prior to riding your motorcycle to the dealership:

1. Press downward on the rear brake pedal. It should move freely and smoothly. The pedal should feel firm and continue to feel firm until released.
2. Release the pedal. It should return to its rest position quickly when released.

If the rear brake pedal fails to perform as stated or travels too far before beginning to engage the brake do not ride your motorcycle before the repairs are made. Work with your Indian Motorcycle dealer to arrange transportation.

If you have questions or if you need more information:

While your Indian Motorcycle dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the recall repair outlined in this letter, or if you need assistance finding an Indian Motorcycle dealer, please visit the web site at www.indianmotorcycle.com or contact our Indian Motorcycle Consumer Service Department by calling 1-877-204-3697.

This notice was mailed to you according to our most current registration information. If you no longer own your Indian motorcycle, please contact your local Indian Motorcycle dealer to have the ownership information changed. The Indian Motorcycle Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding obtaining reimbursement please contact the Indian Motorcycle Consumer Service Department using the contact information above.

If you believe that Indian Motorcycle has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1- 800-424-9153); or on the web go to <http://www.safercar.gov>.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Indian Motorcycle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,
Indian Motorcycle Company