



DECEMBER 2015

## IMPORTANT SAFETY RECALL 15V-720

Dear McNeilus Vehicle Owner:

Ref: McNeilus Front Loader (FEL) with Hydraulic Test Port Tube option

VIN: Reference attached VIN list

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

McNeilus has decided that McNeilus Front Loader (FEL) Refuse Trucks that have an optional hydraulic test port tube exhibit a defect that relates to motor vehicle safety. These vehicles were shipped between March 2, 2012 and October 14, 2015.

### **! I M P O R T A N T !**

- Your McNeilus vehicle is being recalled.
- Perform the attached recall repair procedure as soon as possible.
- Contact McNeilus toll free at 1-888-686-7278 for any questions.
- This recall repair will result in **no cost** to you.

#### **Why is a recall being conducted?**

McNeilus has identified that an optional hydraulic test port tube found on certain Front Loader (FEL) refuse trucks can break. The optional test port tube provides a convenient way to check hydraulic pressure or take hydraulic samples. Due to a lack of sufficient clamping for the tube, the tube may vibrate excessively and over time the tube may fatigue & fail at the ferrule. If the tube fails at the flare, the tube can break loose from the valve. This can allow pressurized hydraulic fluid inside the system to spray onto nearby hot exhaust & turbo components. The high temperature of the exhaust & turbo components can cause the hydraulic fluid to ignite and start a fire. A fire can cause vehicle and property damage as well as personal injury. The recall population consists of units built with this optional hydraulic test port tube.

#### **What are we doing about the**

For each vehicle, McNeilus will:

- Provide instructions via a Technical Service Bulletin (TSB) that

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- problem?** instructs how to remove the hydraulic test port tube and cap off the hydraulic port.
- What should you do?**
- The removal of the hydraulic test port tube should be performed by your own service technicians at your earliest opportunity. McNeilus anticipates that owners will continue to place their vehicles in service until the recall actions can be completed.
  - The repair should take approximately 1.0 hour. The process for reimbursement is detailed in the TSB.
  - If you have any questions or require further assistance, contact McNeilus at 1-888-686-7278.
- What if you no longer own this vehicle?** If you no longer own this vehicle, please contact McNeilus at 1-888-686-7278 to assist us in updating our records.
- Who should you contact if you have further questions or concerns?** If you have further questions, please contact McNeilus at 1-888-686-7278 to allow us to assist you.

**If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.**

If you have had the hydraulic test port tube removed due to a similar failure prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact McNeilus Customer Service at the number listed above.

If McNeilus fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE.,  
Washington, DC 20590;  
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);  
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,  
McNEILUS COMPANIES

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