



## IMPORTANT SAFETY RECALL NHTSA Recall No. – 15V-715

December 2, 2015

This notice applies to your vehicles see VIN number list attached

City of Sunrise  
10770 W. Oakland Park Blvd.  
Sunrise, FL. 33351

RE: Ricon Safety Recall No. 15E-068

Dear Customer

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

ElDorado National California has decided that a defect which relates to motor vehicle exists in certain model year 2006-2007 MST and Transmark vehicles manufactured between January 1, 2006, and December 30, 2007, and equipped with certain Ricon wheelchair lifts.

Please note this is a **new** recall different from recent Ricon recalls.

### What is being recalled:

Ricon S-Series S2005, S2010, S5005, S5010, S5505, S5510 wheelchair lifts manufactured January 1, 2006, through August 25, 2014 with platforms measuring 32" x 51" and 34" x 54" are being recalled. The VIN numbers are provided for the potentially affected units that contain an S series Ricon wheelchair lift under Ricon recall 15E-068.

### Why is it being recalled:

The affected lifts are equipped with folding link arms that may have pivot holes that are too big, allowing the bearings to move out of position. If the bearings move out of position, the stowed platform may have excessive movement resulting in failure of the platform mounting. This failure could cause the wheel chair lift platform to fall out of the vehicle when the doors are opened, increasing the risk of injury for the lift operator.

### What we are doing about the problem:

The units identified above are being recalled. This recall is being conducted by Ricon. Ricon will provide a field modification instruction and all material required to mitigate this recall. These will be supplied free of charge.

**What you should do:**

Please contact Ricon Customer Service at 800-322-2884 or [admin15E068@wabtec.com](mailto:admin15E068@wabtec.com) to make arrangements to have the remedy performed. . Eldorado National California, Inc. contact information is as follows:

Robert Mendoza – Service Manager – [Robert.mendoza@eldorado-ca.com](mailto:Robert.mendoza@eldorado-ca.com)  
Tony Wayne – Vice President & General Manager – [Tony.wayne@eldorado-ca.com](mailto:Tony.wayne@eldorado-ca.com)  
Phone: 909-591-9557

After contacting Ricon and Eldorado National California customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.

Sincerely,



Tony Wayne  
Vice President & General Manager  
Eldorado National California, Inc