



Mercedes-Benz

Mercedes-Benz USA, LLC

Christian Treiber
Vice President
Customer Services

IMPORTANT SAFETY RECALL CORRECTION
This notice applies to your vehicle, WDDUG6DB8FA123456
SRS Control Unit Recall
NHTSA Recall # 15V711, MB Recall 2015110002

March, 2016

2015110002
WDDUG6DB8FA123456
Daniel Selke
1 Mercedes Drive
Montvale, NJ 07645

Dear Mercedes-Benz Owner,

Mercedes-Benz USA, LLC ("MBUSA") previously sent an interim notice to you for the subject SRS Control Unit recall in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. At that time, Daimler AG, the manufacturer of Mercedes-Benz vehicles, believed it had determined that a defect which relates to motor vehicle safety existed in certain Model Year 2008 and 2009 C-Class, and Model Year 2010 GLK-Class vehicles. Our records had indicated that your vehicle was included in the affected population of vehicles to be recalled.

Since that time, we have determined that your vehicle does NOT contain the affected SRS Control Unit. Thus, your vehicle is not subject to this safety recall and you can disregard our earlier letter.

We sincerely apologize for any inconvenience this error may have caused. Please be assured, however, that MBUSA is concerned with your safety and security, and so we recommend that vehicle occupants be properly seated and wear a seatbelt at all times.

In the event that you are no longer the vehicle owner, or have had a change of address, please complete the reverse side and return the updated information in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with Federal Regulations.

If you have paid to have this recall condition corrected prior to this notice you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

Should you have any questions please contact us at 1-(800) FOR-MERCEDES (1-800-367-6372). A new vehicle identification number (VIN)-based recall lookup tool, on our MBUSA.com website, now offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. See www.MBUSA.com/recall.

Sincerely,



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Mercedes-Benz USA, LLC
303 Perimeter Center North
Suite 202
Atlanta, GA 30346
Phone (770) 705-0600
Fax (770) 705-0117
www.MBUSA.com

IMPORTANT

IF FOR ANY REASON YOU DO NOT NOW OWN THIS VEHICLE OR HAVE A CHANGE OF ADDRESS, PLEASE COMPLETE THE SECTION BELOW, PLACE IN THE ENCLOSED ENVELOPE, AND DROP IN ANY MAIL BOX. IF POSSIBLE, PROVIDE THE NAME AND ADDRESS OF THE PRESENT OWNER SO THAT WE MAY CONTACT THEM.

- SCRAPPED
- STOLEN
- OTHER _____
- SOLD _____ I HAVE SOLD THE VEHICLE TO:
- MY NEW ADDRESS IS:

NAME _____

STREET _____ APT. _____

CITY _____ STATE _____ ZIP _____

PHONE _____

THANK YOU FOR YOUR COOPERATION

**** PLEASE DO NOT DETACH. RETURN COMPLETE LETTER ****
DO NOT USE THE ENCLOSED ENVELOPE FOR OTHER CORRESPONDENCE

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already paid to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement include covered parts, labor, fees and taxes. All requests for reimbursement are subject to review and approval by MBUSA. Reimbursement is limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer. The following documentation must be presented to your dealer for reimbursement.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What issue was diagnosed, what repair was done, when it was done and who repaired it.
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check, or copy of credit card receipt).

Reimbursement will be made by check from your dealer. If your claim is denied you will receive a letter from MBUSA within 60 days of receipt with the reason(s) for the denial.

Please speak with your dealer concerning this matter.