



Navistar, Inc.
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com

MAILED

NOV 20 2015

Compliance Dept.



A NAVISTAR COMPANY

IMPORTANT SAFETY RECALL 15516

NOVEMBER 2015

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card. This notice is sent to you in accordance with the requirements of the National Highway Traffic Safety Administration and the Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2016 ProStar® and TranStar® models built 5 January 2015 thru 7 January 2015 with Eaton FR series 10 speed transmission.

REASON FOR THIS RECALL

A spacer assembly in the transmission may lack the necessary clearance and could force the main shaft key out of position. When the main shaft key is out of position and the shift lever moves from reverse to neutral or forward gear positions, the reverse gear may stay engaged.

RISK TO MOTOR VEHICLE SAFETY

When shifting the transmission from reverse to neutral, the vehicle may unexpectedly move backwards, increasing the risk of a crash without prior warning.

DEFECT REMEDY

The repair will involve inspection of your transmission and any transmission found with the incorrect spacer will be repaired. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately one full day to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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