



R15YH

IMPORTANT SAFETY RECALL NOTICE

**NHTSA RECALL NO. 15V-691 SCHOOL BUS
NHTSA RECALL NO. 15V-696 NON-SCHOOL BUS**

November 18, 2015

Dear Blue Bird Owner:

This important safety recall notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the attached yellow cover sheet.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided that a defect which relates to motor vehicle safety exists in certain 2016 through 2017 model year Blue Bird Vision model school and non-school buses manufactured from September 3, 2015, through September 18, 2015, with electric windshield wiper motors.

On the subject buses, the windshield wiper motor harness electrical connector may have been assembled incorrectly causing the wiper system to stop working without warning. Inoperative windshield wipers may decrease the driver's visibility during inclement weather, increasing the risk of a crash.

To correct this defect, the windshield wiper harness should be inspected and repaired, if necessary.

Your Blue Bird bus(es) affected by this recall are identified by both body serial number(s) and vehicle identification number (VIN) on the enclosed yellow and pink reply sheets. If you no longer own the subject bus(es), please complete the appropriate section of the yellow reply sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

Blue Bird recommends you contact your local or nearest Blue Bird Dealer to arrange for this recall to be performed. The Dealer can perform the repairs, or arrange for repairs to be performed by a service facility authorized by the Dealer. However, you may elect to perform this recall yourself or pay another independent repair facility to perform this recall. A qualified technician should perform this recall.

If you elect to perform this recall yourself or pay another independent repair facility to perform this recall, complete and submit the Pink Owner's Recall Reply Sheet provided. The Reply Sheet includes a section for the owner to request reimbursement of the owner's labor or to request reimbursement for a labor invoice paid by the owner to an independent repair facility. The Owner's Recall Reply Sheet can be mailed in the postage prepaid envelope provided, faxed to 478-822-2467, or email copies of the documents and supporting documents to lisa.hancock@blue-bird.com

BLUE BIRD BODY COMPANY
P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021

Of course, if your Blue Bird Dealer performs the recall or arranged for repairs to be performed by a service facility authorized by the Dealer, the Blue Bird Dealer will notify Blue Bird about the completion of the recall.

If a terminal or connector is found to be defective during the inspection process, please e-mail your request to Lisa Hancock lisa.hancock@blue-bird.com for a replacement terminal or connector. Be sure to provide a valid shipping address as UPS does not deliver to Post Office Boxes.

- Labor time to inspect and repair both windshield wiper harnesses.
 - On the Pink Reply Sheet, Select Column A
 - Enter (I) if inspected and no repair required 0.10 (6 minutes)
 - Enter (R) if both harnesses are repaired 0.25 (15 minutes)
- Labor time to replace a defective connector.
 - On the Pink Reply Sheet, Select Column B
 - Enter (1) if two harnesses and one connector are repaired 0.50 (30 minutes)
 - Enter (2) if two harnesses and two connectors are repaired 0.75 (45 minutes)

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, complete and sign the recall reply sheet and attach a copy of the work order/invoice. Mail the documents in the **pink** self-addressed postage paid envelope included with the recall notification to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:

1-888-327-4236 TTY 1-800-424-9153 Or, go to: [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV)

Questions regarding this recall campaign should be directed to me at (478) 822-2242 or lisa.hancock@blue-bird.com

Sincerely,

Lisa Hancock

Lisa Hancock
Corporate Recall Administrator
Blue Bird Body Company