



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

December 2015

IMPORTANT SAFETY RECALL
This Notice Applies To Your Recreational Vehicle «VIN»
NHTSA Recall Campaign # 15V-685

«NAME»
«ADDRESS»
«CITY» «STATE» «ZIP»

Dear Valued Jayco Fifth Wheel owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2016 Eagle HT fifth wheels manufactured May 19, 2015 through October 8, 2015. The affected vehicles were manufactured with a LCI towing hitch that does not have the Warning Label required to call out the maximum GVWR weight of 3000 lbs for towing and the Maximum tongue weight of 300 lbs.

Owners could unknowingly overload the trailer, which may result in tire or axle failure and increase the risk of a crash.

The warning label is enclosed with this notification letter with instructions how to place on the towing hitch of your unit or you may contact a Jayco Dealer to place the label on the hitch at no charge to you. The recall remedy will take approximately one half hour. If you paid to have this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Jayco Customer Service at 800-283-8267 for assistance.

If your Jayco dealer is unable to perform the recall within a reasonable time frame, please contact Jayco Customer Service at 800-283-8267 for further instructions. If you choose to take your vehicle to a non-Jayco dealer, they must contact Jayco prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however your safety and satisfaction with your Jayco product are important to us.

Sincerely,
Jayco