

# STARCRAFT

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February 2016

**REVISED INFORMATION PLEASE DO NOT DISCARD  
READ CAREFULLY**

## **IMPORTANT SAFETY RECALL**

**This Notice Applies To Your Recreational Vehicle** 

**NHTSA Recall Campaign 15V-680**



Dear Valued Starcraft Owner

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

*Starcraft provided a label as the remedy for this recall in December 2015 for the 120 volt breaker box and the 12V fuse panel of your travel trailer that was **INCORRECT**. The label enclosed with this notification must be placed over the existing label. We apologize for the error and any inconvenience that this has caused. The details of the recall remain the same as stated in this letter.*

Starcraft has decided that certain Model Year 2015 and 2016 AR-ONE, Launch Ultra Lite, Autumn Ridge, Launch and Travel Star Travel Trailers manufactured January 16, 2015 through October 2, 2015 require inspection of the breaker box and 12 volt fuse panel for the proper labels. Incorrect labels may create a possibility of electrical shock when working on the travel trailer.

The correct labels and instructions are included with this letter if you would like to do the recall remedy or you may take to a Starcraft Dealer for the remedy to be performed. The recall repair will be at no charge to you and take approximately 1/2 hour. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Starcraft Customer Service at 800-945-4787 for assistance.

If your Starcraft dealer is unable to perform the recall within a reasonable time frame, please contact Starcraft Customer Service at 800-945-4787 for further instructions. If you choose to take your vehicle to a non-Starcraft dealer, they must contact Starcraft prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-945-4787. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with your Starcraft recreational vehicle.

Sincerely,  
Starcraft