



## **IMPORTANT SAFETY RECALL**

### **Ignition Switch May Overheat - Safety Recall 8715J NHTSA Campaign No. 15V-674**

December 2015

**This notice applies to your vehicle: VIN \_\_\_\_\_**

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain vehicles listed below:

- 1995-1998 Protegé vehicles produced from June 22, 1994 through April 13, 1998
- 1989-1998 MPV vehicles produced from April 5, 1988 through November 25, 1998

**If you are a recipient of this notice, your vehicle is included in this recall.**

#### **What is the problem?**

On certain subject vehicles, due to an excessive amount of grease at the contact points inside the ignition switch, the grease may carbonize and accumulate between the contact points, reducing the electrical insulation performance inside the switch. As a result, continuous use may lead the contact points to become conductive and overheat the switch, resulting in smoke, and increasing the risk of a fire.

#### **What will Mazda do?**

Your Mazda dealer will replace the ignition switch with a modified one, free of charge. The repair will take approximately one hour to complete; however, it may take longer depending on the service workload at your Mazda dealership.

#### **What should you do?**

Please make an appointment with any authorized Mazda dealer to have the ignition switch replaced as soon as possible. Making an appointment provides the dealer the opportunity to reserve the necessary part for your repair and plan their service activity, thus minimizing your wait time and inconvenience this recall may cause you. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

If your Mazda vehicle exhibits any of the following, immediately stop driving the vehicle and contact your Mazda dealer:

- Smoke or abnormal odor from around the ignition switch when starting the engine
- Starter remains engaged after starting the engine

**What if you already paid for ignition switch repair?**

If you have already paid for repair or replacement of the electrical ignition switch due to a defect with the switch, prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards.

Please complete the enclosed "Reimbursement Application Form", include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing

**Where is the closest Mazda dealer?**

To locate your nearest Mazda dealer, visit our web site and use our "Locate a Dealer" feature at [www.MazdaUSA.com](http://www.MazdaUSA.com) or consult your local yellow pages.

**Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Still have questions?**

If you have any questions regarding this campaign, please contact our Customer Experience Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Your safety and satisfaction are a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We sincerely apologize for any inconvenience this recall may cause you.

Sincerely,

**Mazda North American Operations**